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| **PART VII. Other Benefits Case Management****SECTION A. Other Benefits Case Management** |
| **CHAPTER 3. CHAPTER 18 BENEFITS, SERVICES AND PROGRAM**  **ADMINISTRATION** |
| **Objectives** | After completion of this training, VR&E staff is expected to:• Know the specific roles and responsibilities in administering Chapter 38 benefits.* Know how to determine feasibility for Chapter 18.
* Learn how to develop and implement a plan of services for Chapter 18 educational and vocational training.
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| **Appendices** | Appendix O. VA FormsAppendix AC. Schedule A Letter |
| **Exercises** | 1. Who are responsible for administering Chapter 18 benefits? Describe their responsibilities.
2. Describe the evaluation process and determination of feasibility for Chapter 18.
3. What are the required documentations for providing Chapter benefits?
4. What is the process for developing and implementing a Chapter 18 vocational training plan, employment services, and independent living services?
5. Define the process for approving and authorizing Chapter 18 services and payments.
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| **Rescissions** | Refer to VR&E Letter 28-13-23, M28R Procedures Manual, Part VII Updates on Other Benefits Case Management, which was released on February 14, 2013, or to the KMP in Policies & Guidance under the column ‘Rescinded’. |