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| **PART VII. Other Benefits Case Management****Section A. Other Benefits Case Management** |
| **CHAPTER 1. CHAPTER 36 SERVICES: EDUCATIONAL AND VOCATIONAL**  **COUNSELING** |
| **Objectives** | After completion of this training, VR&E staff is expected to:• Identify the eligible individuals to receive educational and vocational counseling services.* Define the scope of services that may be provided under educational and vocational counseling.
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| **Contents** | Purpose and Scopea. Purposeb. Scope of Service1. Adjustment Counseling2. Educational Counseling3. Vocational/Career Counseling4. Career Assessment5. Interest and Aptitude Testing6. Occupational Exploration7. Identification of Training Facilities8. Benefits CoachingEligibility for Chapter 36 Servicesa. Servicemembersb. Veterans1. Montgomery GI Bill (Chapter 30)2. Veterans Educational Assistance Program (Chapter 32)3. Post-9/11 GI Bill (Chapter 33)4. MGIB Selected Reserve (Chapter 1606)5. Reserve Educational Assistance Program (Chapter 1607)c. Others1. Benefits for Certain Children of Vietnam Veterans (Chapter 18)2. Survivors’ and Dependents’ Educational Assistance Program (Chapter 35)Application Processa. Identifying Participants1. Yellow Ribbon Events2. VetSuccess on Campus (VSOC) Program3. Transition Assistance Program Presentations4. Coming Home to Work Programb. Requesting Servicesc. Submitting Requestsd. Processing Requestse. Establishing a CWINRS Recordf. Scheduling Appointment for Counselingg. Chapter 31 Applicants in Receipt of Chapter 36 ServicesProviding Chapter 36 Servicesa. Service Providers1. VRC Employed by VA2. Contract Counselorsb. Day of the Counseling Appointment1. The Individual Attends the Counseling Appointment2. The Individual Does Not Attend the Counseling Appointmentc. Chapter 36 Process1. Educational/Vocational Career Counseling2. Educational/Vocational Assessment3. Educational/Vocational Narratived. Securing Informatione. LimitationsCompleting Chapter 36 Servicesa. Completed with Counselingb. Completed without CounselingVetSuccess on Campus (VSOC) Program Proceduresa. Comprehensive Servicesb. Limited Services  |
| **Appendices** | Appendix O. VA FormsAppendix AF. VA LettersAppendix BE. VSOC Monthly Tracking Spreadsheet |
| **Exercises** | 1. What are the different services that may be provided under educational and vocational counseling?
2. Define the eligibility criteria for Chapter 36 services.
3. What is the process for requesting Chapter 36 services?
4. What are the procedures for completing Chapter 36 services that the VRC must follow?
5. Describe the responsibilities of a VSOC counselor.
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| **Rescissions** | Refer to VR&E Letter 28-13-23, M28R Procedures Manual, Part VII Updates on Other Benefits Case Management, which was released on February 14, 2013, or to the KMP in Policies & Guidance under the column ‘Rescinded’. |