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| **PART V. Case Management**  **Section D. Benefits and Services for Veterans with Special Circumstances** | |
| **CHAPTER 4. DECEASED VETERANS** | |
| **Objectives** | After completion of this training, VR&E staff is expected to:  • Discern the methods for receiving notification of a Veteran’s death.   * Know the actions to be taken when notification of Veteran’s death is received. |
| **Contents** | **Process Overview of Benefit Changes Following the Death of a Veteran**  **Official Notification of Death**  a. Requirement for Official Notification of Death  b. Types of Official Notification of Death  c. When Official Notification Cannot be Obtained  d. Financial Consideration Resulting from a Veteran’s Death  **Discontinuing a Deceased Veteran’s Case**  a. Sources to Verify a Veteran’s Death  b. Termination of Benefits  c. Overpayment of Subsistence Allowance Waiver  **When Notification of Death Proves to Be False** |
| **Appendices** | Appendix O. VA Forms |
| **Exercises** | 1. How is the notification of Veteran’s death verified? 2. What are the required actions when notification of death is received? 3. What actions may be taken if a Veteran has an overpayment of subsistence allowance or has unpaid revolving fund loan? 4. What action is taken if notification of Veteran’s death is false? |
| **Rescissions** | Refer to VR&E Letter 28-24-14, Release of M28R, Part V, titled Case Management, which was released on November 5, 2013, or to the KMP in Policies & Guidance under the column ‘Rescinded’. |