|  |
| --- |
| **PART V. Case Management****Section D. Benefits and Services for Veterans with Special Circumstances** |
| **CHAPTER 4. DECEASED VETERANS** |
| **Objectives** | After completion of this training, VR&E staff is expected to:• Discern the methods for receiving notification of a Veteran’s death.* Know the actions to be taken when notification of Veteran’s death is received.
 |
| **Contents** | **Process Overview of Benefit Changes Following the Death of a Veteran****Official Notification of Death**a. Requirement for Official Notification of Deathb. Types of Official Notification of Deathc. When Official Notification Cannot be Obtainedd. Financial Consideration Resulting from a Veteran’s Death**Discontinuing a Deceased Veteran’s Case**a. Sources to Verify a Veteran’s Deathb. Termination of Benefitsc. Overpayment of Subsistence Allowance Waiver**When Notification of Death Proves to Be False** |
| **Appendices** | Appendix O. VA Forms |
| **Exercises** | 1. How is the notification of Veteran’s death verified?
2. What are the required actions when notification of death is received?
3. What actions may be taken if a Veteran has an overpayment of subsistence allowance or has unpaid revolving fund loan?
4. What action is taken if notification of Veteran’s death is false?
 |
| **Rescissions** | Refer to VR&E Letter 28-24-14, Release of M28R, Part V, titled Case Management, which was released on November 5, 2013, or to the KMP in Policies & Guidance under the column ‘Rescinded’. |