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| **PART V. Case Management****Section C. Foreign Cases** |
| **CHAPTER 3. CASE MANAGEMENT FOR FOREIGN CASES**  |
| **Objectives** | After completion of this training, VR&E staff is expected to:• Discern available resources for providing assistance to foreign cases. * Understand the process for determining eligibility, developing plans and managing foreign cases.
* Identify the services available to Veterans in foreign areas.
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| **Contents** | **Assistance for Foreign Cases**a. Available Resourcesb. Types of Assistancec. Authority for Correspondence with Sources of Assistanced. Request for Assistance from Foreign Service Posts**Receiving and Processing Applications for Foreign Cases**a. Responsibility for Processing Applicationsb. Applications Received by ROs with no Foreign Area Jurisdiction**Determining Eligibility for Training Abroad**a. Identifying the Need for Training Abroadb. Authorizing Training Abroad When Training is Available in the  U.S.c. Denying Request to Train Abroadd. Extended Evaluation**Developing a Rehabilitation Plan**a. When to Develop a Planb. Extension of the Veteran’s Stay in the U.S. for Plan  Developmentc. Identification of Issues in Providing Rehabilitation Services  Abroadd. Inclusion of Employment Services in the Plane. Limitations on Types of Services**Case Management of Foreign Cases**a. Requirements for Face-to-Face Contactb. Using a Facility’s Special Servicesc. Contracting Servicesd. Amending the Rehabilitation Plan**Employment Services for Foreign Cases**a. Policyb. Feasibility of Employment Servicesc. Potential Resources for Employment Services**Financial Responsibility and Accountability for Foreign Cases**1. Agencies Used to Coordinate Payments for Service Providers

 Outside U.S.b. Reimbursement Processing for Service Providers Outside U.S.c. Direct Reimbursement for Service Foreign Branch of College or  University**Foreign Medical Program (FMP)**a. Descriptionb. Responsibilitiesc. Contact Information for the FMP Officed. FMP Enrollmente. Chapter 31 and the FMPf. Referral to the FMP for Non-Service Connected Disability (NSCD)  Treatmentg. Submitting Claims to the FMP for Payment**Work Study Abroad**a. Work-Study Approvalb. Work-Study Allowance |
| **Appendices** | Appendix O. VA Forms |
| **Exercises** | 1. What are available resources and types of assistance that may be provided to Chapter 31 participants residing in foreign countries?
2. How is eligibility for training abroad determined?
3. Describe the procedures when an application for a foreign case is received.
4. What are the requirements for developing a rehabilitation plan for foreign cases?
5. How is progress for foreign cases monitored?
6. How are employment services provided for foreign cases?
7. What are the procedures for authorizing and processing payments for service providers in foreign areas?
8. How are health care benefits for Veterans residing abroad provided?
9. What are the requirements for approving work-study program for Veterans training abroad?
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| **Rescissions** | Refer to VR&E Letter 28-24-14, Release of M28R, Part V, titled Case Management, which was released on November 5, 2013, or to the KMP in Policies & Guidance under the column ‘Rescinded’. |