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| **PART IV. Evaluation, Entitlement and Rehabilitation Planning****Section A. Application Processing** |
| **CHAPTER 2. RECEIVING AND PROCESSING CHAPTER 31 APPLICATIONS** |
| **Objectives:** | After completion of this training, VR&E staff is expected to:• Understand the processes and procedures for receiving and processing applications.* Define the procedures for processing applications with memorandum rating, SI and SVI.
* Describe the steps for GED processing.
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| **Contents:** | **General Information on Claims for Chapter 31**a. Definitions1. Claim2. Informal Claim3. Original Claim4. Application5. Reopened Claim6. Pending Claim7. Completed Claimb. Submitting an Application for Chapter 31 Benefitsc. Required Information on VAF 28-1900**Receipt of Informal Claims****Receipt of Applications**a. Application Received via Postal Service or in Person1. Date Stamp the Application2. Initiating Generated Eligibility Determination (GED) Processingb. Application Received via VONAPP1. Retrieving the VONAPP Application2. Verifying Date Stamp3. Transferring a VONAPP Application4. Claimant Signaturec. Incomplete Applications**Re-applications Following Discontinuance**a. Re-application after Disallowance for Failure to Pursue a Claimb. Re-application after Discontinuance from a Plan of Servicesc. Removal of Reason(s) for Discontinuanced. Reapplication after Veteran is declared Rehabilitated1. Submitting an Application2. Establishing Control Code (CC) 7953. Tracking CC 7954. Required VRC Determination5. VR&E Officer’s Concurrence6. Application Processing**Memorandum Rating**a. Definitionb. Request for Memorandum Ratingc. Memorandum Rating Establishedd. Memorandum Rating Not Establishede. Disallowance Processing for a Memorandum Ratingf. Notification of Disallowance**Disallowance Processing Based on Ineligibility****Abbreviations and Acronyms Used for Application Processing****Generated Eligibility Determination (GED) Processing**a. Priority Processingb. General Informationc. Basic Development Steps Prior to AutoGED Processing1. Date of Claim Accuracy2. Original or Reopened Claim Status3. Basic Period of Eligibility4. Qualifying Military Service5. Qualifying Compensable Service-Connected Disability (SCD)d. Seriously Ill or Injured Servicememberse. Chapter 36 Application Receivedf. Initiating AutoGED Processingg. Rating Decisions1. Actual Rating2. Memorandum Ratingh. Case Enters 010-Pending Verification Statusi. Case Moves to 030-Pending CEST 095/295j. Case Moves to 050-PENDING GED/Disallowance (CADJ)k. Case Moves to 070-Pending Authorization (CAUT)l. Case Moves to 110-Pending Complete Statusm. Creating CER Folder Locationn. Reviewing Entered Datao. Verifying CER Folder Locationp. Printing Tear Sheetq. Completing GED Claim Processing**Possible Problems During AutoGED Processing**a. Resolving Identified Issues1. Submitting a Trouble-ticket2. Contacting Designated Field Liaisonb. Discrepancy in Data in BDN and BIRLSc. Reopening Claims**Processing Application for Seriously Ill or Injured Servicemembers**a. Application and Qualifying Documentationb. GED Processing of Application for a Seriously Ill or Injured  Servicememberc. Scheduling First Appointment**Cancelling and Clearing an Established CC 719**a. Cancelling CC 719 (PCAN)b. Clearing CC 719 (PCLR)**Required Actions After GED Processing**a. Eligibility and Appointment Notificationb. Notification Letters |
| **Appendices** | Appendix AT. Military Service Status Referral |
| **Exercises:** | 1. Describe the procedures for processing original applications.
2. Describe the procedures for processing re-applications following discontinuance and rehabilitation.
3. What is a memorandum rating? Explain the processes when a memo rating is established and not established.
4. Describe the procedures for GED processing.
5. Explain the potential issues during the autoGED processing.
6. What are the required actions after GED processing?
7. Define the procedures for cancelling and clearing an established CC 719.
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| **Rescission Information:** | Part IV rescinds the following M28 and M28-1 Chapters:M28, Part IV, Subpart iii, Chapters 1-7M28, Part IV, Subpart iv, Chapters 1-9M28-1, Part II, Chapters 2, 6, and 8The following VR&E Circulars and letters are also rescinded: |