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| **PART III. Program Administration****Section C. Rights and Responsibilities Under Chapter 31** |
| **CHAPTER 4. General Rules of Evidence** |
| **Objectives:** | After completion of this training, a VR&E staff is expected to:• Understand the requirements for obtaining evidence necessary to make determinations for entitlement to benefits and services.* Know the routine procedures for a Veteran’s submission of evidence for processing his/her claims.
* Know the requirements for reconsideration of claims and the right to appeal a decision.
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| **Contents:** | **Definition of Terms****Duplicate Claims****Routine Procedures When Evidence must be Requested from a Claimant**a. Incomplete Claimb. Period for Submission of Evidencec. Extension of Controlsd. Returned Correspondencee. Address Unknownf. No Response for Request for Evidence**Reconsideration of Claim Based on Receipt of New and Material Evidence****Claimant’s Right to Appeal a Decision Not to Reopen a Claim** |
| **Exercises:** | 1. Discuss the procedures for requesting evidence for a Veteran’s claim.
2. What is the requirement for requesting reconsideration of a claim?
3. When can a claimant appeal a decision not to reopen a claim?
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| **Rescission Information:** | Part III rescinds the following chapters of the M28, M28-1, and M28-2: M28, Part IV, Subpart l, Chapter 4; Part III, Chapter 1, 2, 3, 4M28-1, Part I, Chapters 6, 7, 8 M28-2, Part I, Chapters 1, 2, 3, 4, 5, 6; Part II, Chapter 2; Part IV, Chapters 1, 2, 3The following VR&E Letter was also rescinded:VR&E Letter 28-04-15 |