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| **PART III. Program Administration****Section A. VR&E Benefits and Work Processes** |
| **CHAPTER 3. Case Transfers** |
| **Objectives:** | After completion of this training, a VR&E staff is expected to:• Differentiate interregional transfer from intraregional transfer of cases. * Describe the processes and procedures for transferring cases.
* Understand the government expenses that are allowable for a Veteran’s transfer to another office jurisdiction.
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| **Contents:** | **General Information on Case Transfers**a. Definitionsb. Guidelines for Transferring Counseling/Evaluation/Rehabilitation  (CER) Foldersc. Disagreements with Case Transfers**Procedures for Case Transfers**a. Coordinating Warm Handoff Prior to Case Transferb. Transferring Office’s Responsibilitiesc. Receiving Office’s Responsibilitiesd. If Receiving Office Believes Case Transfer is Not Appropriate**Case Status for Transfers**a. Case Status Changeb. Pending Codes**Veteran’s Transfer Expenses**a. Interregional Transfer at Government Expenseb. Intraregional Transfer at Government Expensec. Attendant Travel |
| **Exercises:** | 1. Define interregional transfer and intraregional transfer.
2. Describe the benefits for establishing coordination between the originating and receiving offices when transferring cases.
3. Explain the guidelines for transferring cases when a final decision has been rendered and when a revision of a decision is necessary.
4. What are the responsibilities of the originating and receiving offices when transferring cases?
5. What are the requirements for authorizing travel payments?
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| **Rescission Information:** | Part III rescinds the following chapters of the M28, M28-1, and M28-2: M28, Part IV, Subpart l, Chapter 4; Part III, Chapter 1, 2, 3, 4M28-1, Part I, Chapters 6, 7, 8 M28-2, Part I, Chapters 1, 2, 3, 4, 5, 6; Part II, Chapter 2; Part IV, Chapters 1, 2, 3The following VR&E Letter was also rescinded:VR&E Letter 28-04-15 |