DEPARTMENT OF VETERANS AFFAIRS



VA Regional Office 1776 Constitution Parkway Midville, Iowa 00434

05/5/2021

Letitia G. Thomas 477 Maple Street Creston, IA 50845 (US) In Reply Refer to: RO 379 /28

Last 4 digits: 6789

Dear Letitia G. Thomas:

Congratulations, I am writing to inform you of the following decision that grants your Department of Veterans Affairs (VA) benefits.

What decision did I make and what authority did I use?

When making a decision on your VA benefits that are provided by the Vocational Rehabilitation and Employment (VR&E) program, I must base my decision on specific laws and regulations. These laws are found in title 38 of the United States Code (U.S.C.); and the regulations are found in title 38 of the Code of Federal Regulations (CFR). Based on a review of these laws and regulations, I have decided the following, as outlined on the attached mutually agreed upon rehabilitation plan, VA Form 28-8872, signed on 05/20/2022:

- 1. You meet the criteria required to pursue your preferred vocational goal. I based this decision on 38 U.S.C. § 3104; and 38 CFR §§ 21.70 and 21.72.
- 2. I can approve your selected training facility, course, and program, to include payment of all required tuition, fees, and books. I based this decision on 38 U.S.C. § 3115 and 38 CFR § 21.294.
- 3. If you meet all eligibility criteria we discussed, I can provide subsistence allowance for periods in which you are attending training on at least a half time basis, unless otherwise approved to attend at a reduced rate. I based this decision on 38 U.S.C. § 3108 and 38 CFR § 21.260.
- 4. I can approve your request for supplies, equipment, and/or incidental goods and services as related to your vocational goal/training program. I based this decision on 38 U.S.C. § 3104; and 38 CFR §§ 21.156, 21.210 and 21.212.

If your rehabilitation plan changes, the information in this letter will be revoked and a new letter will be issued.

Why did I make these decisions?

I made these decisions based on a review of your abilities, aptitudes, and interests; our discussion of your goals; and a review of your individualized circumstances, desires for the future, and request for these services and assistance.

What evidence did I use to make this decision?

You were determined eligible to acquire and sustain employment in drafting therefore, you will receive services leading towards this plan of employment.

What if you disagree with my decision?

If you disagree with my decision, either you or your accredited representative, such as a Veterans Service Organization representative, independent claims agent, or private attorney, can request a review of the decision at the regional office level or file a request for a formal appeal at the Board of Veterans Appeals (Board). You have one year from the date of this letter to select an option and complete the appropriate request form in order to protect your initial filing date for effective date purposes.

Request a Higher-Level Review (HLR) at the Regional Office Level

If you disagree with my decision, you can request an HLR to be completed at the regional office where I work, or an alternate regional office (see note below) within one year of the date of this letter. You may also request an informal conference during the HLR process. An informal conference provides you, and your representative if you have one, the opportunity to tell the reviewer why you disagree with my decision and to discuss the decision before the reviewer completes his/her review. To request an HLR, please complete VA Form 20-0996, Decision Review Request: Higher-Level Review, and return it to the address at the top of the letter. If you have new evidence to provide, this option is not available to you. Please see below for your options if you have new evidence to provide. Also, you may not request an HLR of an HLR decision issued by VA.

Note: Due to the specialized processing needs of VR&E, by default your HLR will be completed at the regional office where I work, which contradicts the information listed in <u>box 13</u> on VA Form 20-0996. If you want your HLR to be completed at an alternate regional office, please indicate that in writing in box 13.

File a Supplemental Claim (SC) at the Regional Office Level

If you disagree with my decision and you have new evidence to provide, you can request a SC to be completed at the regional office where I work. A SC is completed by either myself or another Vocational Rehabilitation Counselor that works at the same regional office in which I work. To request a SC, please complete VA Form 20-0995, Decision Review Request: Supplemental Claim. There is no time limit to request this review; however, if you submit a SC later than one year after the

File a Formal Appeal with the Board of Veterans Appeals

If you disagree with my decision, you may appeal the decision to the Board of Veterans Appeals. If you want to file a formal appeal, please complete VA Form 10182, Decision Review Request: Board Appeal (Notice of Disagreement) and follow the instructions on the form regarding how to submit the appeal. You have one year from the date of this letter to file an appeal.

It is important to note that you may elect either an HLR or a SC at the regional office level or elect an appeal by the Board. You may not have the same issue under review at both the regional office and the Board at the same time. You must elect which option you wish to pursue.

The enclosed VA Form 20-0998, "Your Rights To Seek Further Review of Our Decision", explains your options in greater detail and provides instructions on how to request further review. You may download a copy of any of the required application forms noted above by visiting www.va.gov/vaforms/ or you may contact us by telephone at 1-800-827-1000 and we will mail you any form you need.

You can visit www.va.gov/decision-reviews to learn more about how the disagreement process works.

If you would like to obtain or access evidence used in making this decision, please contact us by telephone, email, or letter letting us know what you would like to obtain. Some evidence may be obtained online by visiting VA.gov.

What if you have questions or concerns?

If you have any questions about this letter or need additional information on VA benefits, please contact me at «CaseMgrPhone», via email at «CaseMgrEmailAddress», or call 1-800-827-1000. If you use the Telecommunications Device for the Deaf (TDD), the federal number is 711.

Sincerely yours,

Jerry Rivera
Vocational Rehabilitation Counselor

Enclosures:

VA Form 28-8872, Rehabilitation Plan
VA Form 20-0998, Your Rights to Seek Further Review of our Decision

Department of Veterans Affairs					
REHABILITATION PLAN				05/2021	
2. FIRST - MIDDLE - LAST NAME OF VETERAN	3. CLAIM NUMBE	R	4. SOCIAL SECUR	·	
Letitia G. Thomas		A-45-6789		45-6789	
5. PROGRAM PLAN IWRP/IEAP					
DOT 005, Computer-Assisted Drafters					
6A. TYPE OF PLAN	6B. AMENDMENT	NO. TO IWRP	6C. DATE OF IWR	RP	
7. PROGRAM GOAL					
Letitia will acquire and sustain employ	yment in	drafting			
NOTE: INTERMEDIATE OBJECTIVES TO ACHIEVE PLANNED GOAL	COVERED IN	ITEMS 8 THRU 11	1		
8A.OBJECTIVE ONE (Description) Letitia will complete a Certificate Program in C	computer-Aid	ded Design	8B. ANTICIPATED CO	-	
8C. SERVICES PROVIDED			8D. DURATION		
	inmont ro	· ~ · · · · · · · · · · · · · · · · · ·	FROM (Mo., Yr.)	TO (Mo., Yr.)	
Tuition, fees, books, supplies and equi	тршенс те	edurrea .	1100. (220., 2)	10 (1120., 11.)	
for the Certificate program			05/2021	05/2022	
8E. NAME & ADDRESS OF PERSON OR INSTITUTION PROVIDING SERVICES		8F. PERSON TO CO	ONTACT (If institution)		
		rd, Certifying			
Midville, IA 00446		O. (Include Area Code) 448-555-2000			
8H. EVALUATION CRITERIA Letitia will complete 1500 hours as outlined in the Certificate Program 8I. EVALUATION PROCEDURE					
Letitia will provide grade reports or transcripts to 8J. EVALUATION SCHEDULE	her case ma	anager at the	end of each t	erm.	
Letitia will meet with case manager at le	ast once	per term o	r as schedu	iled.	
8K. PROGRESS NOTES					
9A. OBJECTIVE TWO (Description)			9B. ANTICIPATED CO	OMPLETION DATE	
Letitia will be proactive in her job search activities to	identify pot	ential			
employers of drafters and to apply for all potential job o	opportunities	in drafting	9/20:		
9C. SERVICES PROVIDED		-	9D. DURATION		
Assistance with identifying potential e	employers	and .	FROM (Mo., Yr.)	TO (Mo., Yr.)	
job opportunities			05/2021	9/2022	
9E. NAME & ADDRESS OF PERSON OR INSTITUTION PROVIDING SERVICES		9F. PERSON TO CO	ONTACT (If institution)		
VR&E Division, VA Regional Office, Midville, IA		Kerry Monr	roe, EC/Carey Ferguson, LV		
Midville State Employment Services, Midville, IA			E NO. (Include Area Code)		
		448-5	55-0228/448-555	5-3333	
9H. EVALUATION CRITERIA Letitia will contact a minimum of three prospective employers pe	r week to inqu	ire about job op	pportunities in d	rafting.	

ITEM 9 (CONTINUED) 9I. EVALUATION PROCEDURE Letitia will maintain a Job Log of all job search activities, including all employer contacts. 9.1 EVALUATION SCHEDULE Letitia will maintain weekly contact with the LVER/DVOP to obtain potential employment information and will maintain contact with the EC at least once per month 9K. PROGRESS NOTES 10A. OBJECTIVE THREE (Description) 10B. ANTICIPATED COMPLETION DATE Letitia will maintain health as prescribed 9/2022 10C. SERVICES PROVIDED 10D. DURATION OF SERVICES TO (Mo., Yr.) FROM (Mo., Yr.) Medical and dental health treatment as needed for SC and NSC conditions 05/2021 9/2022 10E. NAME & ADDRESS OF PERSON OR INSTITUTION PROVIDING SERVICES 10F. PERSON TO CONTACT (If institution) VA Medical Center Tracey Freeman, Case Mgr. 10G. TELEPHONE NO. (Include Area Code) Midville, IA 448-554-4000 10H. EVALUATION CRITERIA Letitia will keep all clinic appointments as scheduled for medical and dental needs. 10I. EVALUATION PROCEDURE Letitia will contact the case manager for medical referral for treatment of medical or dental issues. She will advise case manager of any medical/dental issues which affect her ability to participate in her rehabilitation plan. 10J. EVALUATION SCHEDULE Letitia will maintain contact with her case manager at least once per month. 10K. PROGRESS NOTES 11. CLOSURE STATEMENT I CERTIFY THAT I have participated in the development of this program plan. I understand it is my responsibility to cooperate in the program and make reasonable efforts on my behalf. There will be periodic and/or an annual review of the plan, at which time the VA staff members and I will have a chance to jointly redevelop it. 13. SIGNATURE OF COUNSELING PSYCHOLOGIST 12. SIGNATURE OF VETERAN Letitia G. Thomas Jerry Rivera, VRC 14. SIGNATURE OF VOCATIONAL REHABILITATION SPECIALIST 15. ANNUAL REVIEW DATE Kerry Monroe, EC 05/20/2022

PRIVACY ACT NOTICE: VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for the purpose of educational and vocational planning and to help you make the best use of your rehabilitation benefits. This information will not be released outside VA unless you authorize its release in writing or the disclosure is authorized under the Privacy Act, including the routine use identified in VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. Giving us your SSN account information is voluntary. Refusal to provide your SSN by itself will not result in the denial of benefits. VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by a Federal Statute of law in effect prior to January 1, 1975, and still in effect.

Department of Veterans Affairs COUNS	SELING RECORD - N.	ARRATIVE REPORT
FIRST, MIDDLE INITIAL, LAST NAME OF CLAIMANT Letitia G. Thomas	2. VA FILE NUMBER TRA-45-6789	3. REGIONAL OFFICE NUMBER 379
SECTION I - OVERTURNING PRIOR REHA	•	•
DETERMINATION OF MAXIMUM R (References: 38 U.S.C. 3101, 3109, 3111		•
NOTE: The section below is used only for justifying the de		
or previous determination of MRG.		,
4. BASED ON REVIEW OF THE CITED LAWS AND REGULATIONS:		
☐ CLAIMANT MEETS THE CRITERIA FOR RE-ENTRANCE FOLLO (References: 38 U.S.C. 3101, 3109 and 3117; and 38 CFR 21.284)	OWING A DETERMINATION OF REHA	ABILITATION.
☐ CLAIMANT <u>DOES NOT MEET</u> THE CRITERIA FOR RE-ENTRAN (References: 38 U.S.C. 3101, 3109 and 3117; and 38 CFR 21.284)	ICE FOLLOWING A DETERMINATION	NOF REHABILITATION.
☐ CLAIMANT MEETS THE CRITERIA FOR RE-ENTRANCE FOLLOFOR DISCONTINUANCE HAVE BEEN REMOVED. (Reference: 38 U.S.C. 3111; 38 CFR 21.198 and 21.364)	OWING A DETERMINATION THAT RE	ASONS
$\ \square$ CLAIMANT <u>DOES NOT MEET</u> THE CRITERIA FOR RE-ENTRANFOR DISCONTINUANCE HAVE BEEN REMOVED. (Ref		
$\ \square$ CLAIMANT <u>MEETS</u> THE CRITERIA TO SET ASIDE THE PREVIO	OUS DETERMINATION OF MRG.	
☐ CLAIMANT <u>DOES NOT MEET</u> THE CRITERIA TO SET ASIDE THE (Reference: 38 U.S.C. 3111; 38 CFR 21.198)	HE PREVIOUS DETERMINATION OF	MRG.
EXPLAIN AND JUSTIFY DECISION:		
NOTE: If the claimant does not meet the criteria to set aside the previous	us determination of rehabilitation or MF	RG the Vocational Rehabilitation and
Employment (VR&E) Counselor must determine if claimant is entitled to Section VI.		
	W 110-181 (NDAA)	
5. CLAIMANT'S ENTITLEMENT IS ESTABLISHED WITHOUT REGARI DETERMINATION OF AN EMPLOYMENT HANDICAP AND MEETS		ISABILITY RATING OR
☐ RECEIPT OF VA FORM 28-1900, DISABLED VETERANS APPL		ILITATION
□ RECEIPT OF QUALIFYING DOCUMENTATION□ ATTENDANCE AT THE INITIAL APPOINTMENT WITH THE IDE	ES VRC	

SECTION III - EMPLOYMENT HA	ANDICAP (EH) DETERMINATION
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(References: 38 U.S.C. 3102; 38 CFR 21.40 and 21.51) 6. AN EH EXISTS ONLY IF A CLAIMANT HAS A VOCATIONAL IMPAIRMENT, THE CLAIMANT'S SERVICE-CONNECTED DISABILITY (SCD) CONDITIONS CONTRIBUTE IN SUBSTANTIAL PART TO THE VOCATIONAL IMPAIRMENT, AND THE CLAIMANT HAS NOT OVERCOME THE VOCATIONAL IMPAIRMENT. 6A. DOES THE CLAIMANT HAVE A VOCATIONAL IMPAIRMENT? \square NO EXPLAIN THE DECISION IF THE CLAIMANT HAS OR DOES NOT HAVE A VOCATIONAL IMPAIRMENT: Letitia is restricted in the types of activities in which she can engage. Her COPD condition, with associated bronchitis and asthma, as well as her hypertension, prevent her from engaging in any activity in which she must exert herself. Exertion beyond a light to moderate level causes shortness of breath and accompanying dizziness, in addition to a dramatic increase in her blood pressure. Consequently, she is restricted to activities which are light to sedentary in nature. The eczema condition is aggravated by environmental allergens and exposure to petroleum-based solvents: therefore, she must avoid these conditions as much as possible. Letitia also has difficulty being on her feet form more than a short time because of her NSC flat feet condition. She must avoid work which requires prolonged standing or walking, climbing or other activities which exacerbate this condition. Based on these considerations, it is determined that Letitia has an impairment of employability since she is restricted in the types of work in which she can engage. 6B. DOES THE CLAIMANT'S SCD CONDITIONS CONTRIBUTE IN SUBSTANTIAL PART TO THE VOCATIONAL IMPAIRMENT? □ NO EXPLAIN HOW THE CLAIMANT'S SCD CONDITIONS CONTRIBUTE OR DO NOT CONTRIBUTE TO THE VOCATIONAL IMPAIRMENT: Letitia has many physical limitations and restrictions which cause her to have an impairment of employability. Her service-connected conditions of COPD and associated bronchitis and asthma, as well as her hypertension and eczema, significantly contribute to her overall impairment of employability.

SECTION III - EMPLOYMENT HANDICAP (EH) DETERMINATION (CONTINUED) (References: 38 U.S.C. 3102; 38 CFR 21.40 and 21.51) 6C. HAS THE CLAIMANT OVERCOME THE EFFECTS OF THE VOCATIONAL IMPAIRMENT? ☐ YES EXPLAIN HOW THE CLAIMANT HAS OVERCOME OR HAS NOT OVERCOME THE EFFECTS OF THE VOCATIONAL IMPAIRMENT: Letitia earned a B.S. Degree in Mechanical Engineering Technology approximately 20 years ago. After graduation, she entered active duty in the Navy and served 19 years. During her military service, her work experiences were related to repair and maintenance of ship propulsion systems. This extensive experience has relative insignificance in the civilian job market. Since her discharge, Letitia has looked extensively for employment; but has not been successful in the endeavor. She is restricted in the types of employment she can consider because of the limitations caused by her SC and NSC conditions. Her education and work experience do not provide her with sufficiently appropriated qualifications to enable her to compete in the civilian job market. She, therefore, has not overcome the impairment to employability. 6D. DOES THE CLAIMANT HAVE AN EMPLOYMENT HANDICAP? ☑ YES, THE CLAIMANT MEETS THE CRITERIA FOR AN EMPLOYMENT HANDICAP $\ \square$ NO, THE CLAIMANT DOES NOT MEET THE CRITERIA FOR AN EMPLOYMENT HANDICAP

SECTION IV - SERIOUS EMPLOYMENT HANDICAP (SEH) DETERMINATION
(References: 38 U.S.C. 3102, 3103 and 3106; 38 CFR 21.44 and 21.52)
7. An SEH EXISTS WHEN A SIGNIFICANT VOCATIONAL IMPAIRMENT IS ESTABLISHED, THE SCD CONDITIONS CONTRIBUTE TO THE OVERALL SIGNIFICANT VOCATIONAL IMPAIRMENT, AND THE CLAIMANT HAS NOT OVERCOME THE SIGNIFICANT VOCATIONAL IMPAIRMENT. THE CLAIMANT'S SCD CONDITIONS MUST CONTRIBUTE TO THE SIGNIFICANT VOCATIONAL IMPAIRMENT OR MAJOR DEFICIENCIES THAT IMPACT THE CLAIMANT'S ABILITY TO PREPARE FOR, OBTAIN, AND MAINTAIN SUITABLE EMPLOYMENT.
7A. DOES THE CLAIMANT HAVE A SIGNIFICANT VOCATIONAL IMPAIRMENT?
□ YES ⋈ NO
EXPLAIN HOW THE CLAIMANT HAS OR DOES NOT HAVE A SIGNIFICANT VOCATIONAL IMPAIRMENT: She has a B.S. Degree in a highly technical field, as well as an exemplary military work record. Taking into consideration her background, her disabilities are not of sufficient severity or number that a serious employment handicap is imposed. Letitia does not meet the criteria for serious employment handicap as outlined in 8 CFR 21.52.
7B. DOES CLAIMANT'S SCD CONDITIONS CONTRIBUTE TO THE OVERALL SIGNIFICANT VOCATIONAL IMPAIRMENT? □ YES □ NO
EXPLAIN HOW THE CLAIMANT'S SCD CONDITIONS CONTRIBUTE OR DO NOT CONTRIBUTE TO THE SIGNIFICANT VOCATIONAL IMPAIRMENT: Although Letitia does have physical limitations which have contributed to her lack of success in finding employment, she still has the capability to maintain employment that is physically light or sedentary in nature.

SECTION IV - SERIOUS EMPLOYMENT HANDICAP (SEH) DETERMINATION (CONTINUED) (References: 38 U.S.C. 3102, 3103 and 3106; 38 CFR 21.44 and 21.52)						
7C. DOES THE CLAIMANT HAVE A SERIOUS EMPLO	· · · · · · · · · · · · · · · · · · ·					
$\ \square$ YES, THE CLAIMANT MEETS THE CRITERIA FOR A SERIOUS EMPLOYMENT HANDICAP						
	CRITERIA FOR A SERIOUS EMPLOYMENT HANDICAP					
SECTION	N V - ENTITLEMENT DETERMINATION (Reference: 38 CFR 21.40)					
8. SELECT ONE OF THE ENTITLEMENT DECISIONS ABOVE:	BELOW THAT SUMMARIZES THE CONCLUSION BASED ON	THE EXPLANATIONS				
☐ ENTITLED: AUTOMATIC ENTITLEMENT TO C	HAPTER 31 BENEFITS UNDER THE PROVISIONS OF PUBLIC	LAW 110-181 (NDAA)				
⋈ ENTITLED: EMPLOYMENT HANDICAP (WITH	20% OR MORE SCD RATING)					
☐ ENTITLED: SERIOUS EMPLOYMENT HANDIC	CAP (EXPIRED ETD)					
☐ ENTITLED: SERIOUS EMPLOYMENT HANDIC	CAP (WITH 10% OR MORE SCD RATING)					
☐ NOT ENTITLED: NO EMPLOYMENT HANDICA	AP (WITH 20% OR MORE SCD RATING) PROCEED TO SECTIO	N VI, IF APPLICABLE				
☐ NOT ENTITLED: NO SERIOUS EMPLOYMENT	HANDICAP (WITH 10% SCD RATING) PROCEED TO SECTION	N VI, IF APPLICABLE				
☐ NOT ENTITLED: NO SERIOUS EMPLOYMENT	HANDICAP (WITH EXPIRED ETD) PROCEED TO SECTION VI	, IF APPLICABLE				
DATE THE CLAIMANT WAS NOTIFIED IN WRITING	OF THE ENTITLEMENT DECISION: Click or tap to ente	r a date.				
IF CLAIMANT IS DETERMINED "NOT ENTITLED," DOCUMENT RESOURCES PROVIDED AND RESULTS OF VOCATIONAL ASSESSMENT BELOW:						
SECTION VI - DETERI	MINATION FOR LIMITED EMPLOYMENT SERVICE	S				
	(Reference: 38 U.S.C. 3117)					
	ENT AND MUST MEET THREE OF THE FOLLOWING CRITERIA IN ITEMS (A) AND (B), AND EITHER (C) OR (D) BELOW.					
☐ A. HAS A SERVICE-CONNECTED DISABILITY I	RATING OF 10% OR MORE.					
☐ B. IS DETERMINED EMPLOYABLE IN A SUITAI SECTION III, ITEM 6C)	BLE OCCUPATION (DETERMINATION FOR EMPLOYABILITY IS	S EXPLAINED IN				
☐ C. PREVIOUSLY PARTICIPATED IN A VOCATION	ONAL REHABILITATION PROGRAM ADMINISTERED UNDER C	CHAPTER 31, OR				
	 □ D. PREVIOUSLY PARTICIPATED IN A VOCATIONAL REHABILITATION PROGRAM ADMINISTERED OUTSIDE VA - DESCRIBE PREVIOUS REHABILITATION PROGRAM, FACILITY, AND PROVIDED SERVICES BELOW. 					
10 SIGNATURE	11. TITLE	12. DATE SIGNED				
10. SIGNATURE Jerry Rívera	Vocational Rehabilitation Counselor	04/26/2021				

			NOTES FROM COUNSELING A	ND NEXT STEPS
Depart	tment of Vetera	ns Affairs	TOTEST ROM GOONSELING A	NEXT STEF S
1. NAME (First, Middle	e, Last)		2. FILE NUMBER	
	Letitia G			-45-6789
3. LONG RANGE 0	2041	PLANS AGI	REED UPON	
		n employment as a drafter	c, DOT 017	
4. PROPOSED PR Employment as:		direct employment as a	drafter	5. DESIRED PROGRAM BEGINNING DATE
				04/26/2021
6A. PREFERRED	I	NEXT STEPS	TO BE TAKEN	6C. DATE ACTION
SEQUENCE		6B. NECESSARY	ACTIONS	COMPLETED
1	Entitled to Ch. 3	1 Services		04/26/2021
2				
3				
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8				
9				
10				
11				
12				
			NG APPOINTMENT	
7A. DATE	7B. TIME 7C	. LOCATION		
VOCATIONAL SPECIALIST	PSYCHOLOGIST OR REHABILITATION	8B. TELEPHONE NUMBER TO CONTACT (448) 555-0228	9A. SIGNATURE OF COUNSELEE	9B. DATE OF SIGNATURE
Jerry	Rivera, VRC		Letitia G. Thomas	04/20/2021

VA FORM **28-8606**

DEPARTMENT OF VETERANS AFFAIRS



VA Regional Office 1776 Constitution Parkway Midville, Iowa 00434

04/26/2021

Letitia G. Thomas 477 Maple Street Creston, IA 50845 (US) In Reply Refer to: RO 379 /28

Last 4 digits: 6789

Dear Letitia G. Thomas:

Congratulations, I am writing to inform you of the following decision that grants your Department of Veterans Affairs (VA) benefits.

What decision did I make and what authority did I use?

When making a decision on your VA benefits that are provided by the Vocational Rehabilitation and Employment (VR&E) program, I must base my decision on specific laws and regulations. These laws are found in title 38 of the United States Code (U.S.C.); and the regulations are found in title 38 of the Code of Federal Regulations (CFR). Based on a review of these laws and regulations, I have decided that you are entitled to VR&E benefits and services, which include counseling and healthcare services. I based this decision on 38 U.S.C. §§ 3102 and 3103; and 38 CFR §§ 21.40, 21.44, 21.51 and 21.52.

Why did I make this decision?

I made this decision based on the following reason(s):

You meet the criteria for an employment handicap because your SCD(s) contribute(s) in substantial part to the vocational impairment and you have not overcome the effects of the impairment through further education, transferable skills, or obtaining and maintaining suitable work.

What evidence did I use to make this decision?

Correspondence, interview, medical records

If you would like copies of this information, please contact me to arrange the most efficient way to get this information to you.

What if you disagree with my decision?

If you disagree with my decision, either you or your accredited representative, such as a Veterans Service Organization representative, independent claims agent, or private attorney, can request a review of the decision at the regional office level or file a request for a formal appeal at the Board of Veterans Appeals (Board). You have one year from the date of this letter to select and file a review option in order to protect your initial filing date for effective date purposes.

Request a Higher-Level Review (HLR) at the Regional Office Level

If you disagree with my decision, you can request an HLR to be completed at the regional office where I work, or an alternate regional office (see note below) within one year of the date of this letter. You may also request an informal conference during the HLR process. An informal conference provides you, and your representative if you have one, the opportunity to tell the reviewer why you disagree with my decision and to discuss the decision before the reviewer completes his/her review. To request an HLR, please complete VA Form 20-0996, Decision Review Request: Higher-Level Review, and return it to the address at the top of the letter. If you have new evidence to provide, this option is not available to you. Please see below for your options if you have new evidence to provide. Also, you may not request an HLR of an HLR decision issued by VA.

Note: Due to the specialized processing needs of VR&E, by default your HLR will be completed at the regional office where I work, which contradicts the information listed in <u>box 13</u> on VA Form 20-0996. If you want your HLR to be completed at an alternate regional office, please indicate that in writing in box 13.

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If you disagree with my decision and you have new evidence to provide, you can request a SC to be completed at the regional office where I work. A SC is completed by either myself or another Vocational Rehabilitation Counselor that works at the same regional office in which I work. To request a SC, please complete VA Form 20-0995, Decision Review Request: Supplemental Claim. There is no time limit to request this review; however, if you submit a SC later than one year after the date of this letter, the effective date for any resulting award of benefits generally will be tied to the date VA receives the request for a SC.

File a Formal Appeal with the Board of Veterans Appeals

If you disagree with my decision, you may appeal the decision to the Board of Veterans Appeals. If you want to file a formal appeal, please complete VA Form 10182, Decision Review Request: Board Appeal (Notice of Disagreement), and follow the instructions on the form regarding how to submit the appeal. You have one year from the date of this letter to file an appeal.

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at both the regional office and the Board at the same time. You must elect which option you wish to pursue.

The enclosed VA Form 20-0998, "Your Rights To Seek Further Review of Our Decision", explains your options in greater detail and provides instructions on how to request further review. You may download a copy of any of the required application forms noted above by visiting www.va.gov/vaforms/ or you may contact us by telephone at 1-800-827-1000 and we will mail you any form you need.

You can visit www.va.gov/decision-reviews to learn more about how the disagreement process works.

If you would like to obtain or access evidence used in making this decision, please contact us by telephone, email, or letter letting us know what you would like to obtain. Some evidence may be obtained online by visiting VA.gov.

What if you have questions or concerns?

If you have any questions about this letter or need additional information on VA benefits, please contact me at «CaseMgrPhone», via email at «CaseMgrEmailAddress», or call 1-800-827-1000. If you use the Telecommunications Device for the Deaf (TDD), the federal number is 711.

Sincerely yours,

Jerry Rivera Vocational Rehabilitation Counselor

Enclosure: VA Form 20-0998, Your Rights to Seek Further Review of our Decision

How can eBenefits assist you?

eBenefits is a web portal that provides resources and self-service capabilities to Veterans, Servicemembers, and their families to research, access and manage their VA and military benefits and personal information. It is a joint effort between VA and the Department of Defense. eBenefits uses secure credentials to allow access to personal information and gives users the ability to perform numerous self-service functions. The eBenefits portal also provides access to the Veterans Employment Center, a one-stop career website for Veterans, transitioning Servicemembers and GI Bill beneficiaries, as well as military spouses and dependents. You will also find a list of links to other sites that provide information about military and Veteran benefits. It is an essential way for Veterans, Servicemembers, and their families to receive access to services. To access eBenefits, go to www.ebenefits.va.gov.



VOCATIONAL REHABILITATION AND EMPLOYMENT (VR&E) PROGRAM ORIENTATION

VR&E MISSION

The VR&E program assists veterans with service-connected disabilities prepare for, obtain, and maintain suitable employment, and/or live as independently as possible.

ENTITLEMENT TO THE VR&E PROGRAM

A Vocational Rehabilitation Counselor (VRC) will work with you to determine if an employment handicap exists. An employment handicap exists if your service-connected disability impairs your ability to obtain and maintain employment. You are entitled to VR&E services if you have an employment handicap, are within your 12-year basic period of eligibility, and have at least a 20% service-connected disability rating. The 12-year period of eligibility will begin on:

- 1. The date of separation from active military duty, OR
- 2. The date you were first notified of your service-connected disability rating, whichever occurs later.

If the service-connected disability rating is less than 20%, or if you are beyond the 12-year basic period of eligibility, then a serious employment handicap must be found to establish entitlement to VR&E services. A serious employment handicap is based on the extent of services required for you to overcome the barriers presented by your service and nonservice-connected disabilities, permitting the return to suitable employment. If entitled to VR&E services, then you will work with a VRC to determine an appropriate track of service.

5 TRACKS TO EMPLOYMENT

- Re-employment: The goal of the re-employment track is to provide assistance to veterans who have served on active duty military, or in the National Guard or Reserves, to return to work where they were employed prior to active duty.
- Rapid Access to Employment: The goal of the rapid access to employment track is to provide direct job
 readiness and placement services to veterans who have expressed a desire to seek immediate employment
 and who already have most of the necessary skills to be competitive in the job market.
- **Self-employment:** The goal of the self-employment track is to provide services and assistance that will enable qualified veterans to achieve rehabilitation through self-employment. For more information, visit the Veterans Entrepreneurship Portal website, http://www.va.gov/osdbu/veteran/vep.asp, and click on Operation Boots to Business found under "Starting a Business" or "Training and Employment."
- **Employment through Long Term Services:** The goal of the employment through long term services track is to provide veterans with extended training and education to become suitably employed.
- **Independent Living:** The goal of the independent living program is to make sure that each veteran is able, to the maximum extent possible, to live independently and participate in family and community life.

TYPES OF SERVICES OFFERED BY THE VR&E PROGRAM Services may include, but are not limited to:

- Comprehensive vocational evaluation to determine abilities, skills, and interests for employment.
- Vocational counseling and rehabilitation planning for employment services.
- Employment services such as job-training, job-seeking skills, resume development, and other work readiness assistance.

- Assistance obtaining and maintaining a job, including the use of special employer incentives, special hiring authorities, on-the-job training, apprenticeships, and non-paid work experiences.
- Post-secondary training at a college, university, vocational, technical or business school, including the payment of tuition, fees, books, supplies, and subsistence allowance.
- Supportive rehabilitation services including case management, counseling, and medical referrals.
 Independent living services for veterans unable to work due to the severity of the disabilities.
- Independent living services for veterans unable to work due to the severity of their disabilities.

YOUR ROLE

- Take an active, cooperative role in the process.
- Maintain regular contact with your VRC and/or other service providers.
- Seek assistance from your VRC for any specific barriers or issues that may prevent you from actively
 participating in the VR&E program, or obtaining and maintaining employment.
- Inform your VRC of any job acceptance, to include: employer's contact information, start date, job title/duties, salary, and benefits.
- Inform your VRC of your progress in your training program, including class schedules, grades, requested changes to your major, and changes in class schedule, for example if you add or drop a class.
- Discuss any special services you need with our VRC, including activities of daily living, classroom and/or on-the-job accommodations, tutoring, or other special needs.

VRC's ROLE

- Inform you on how VR&E decisions will be made.
- Provide case management and support to facilitate successful completion of your goals.
- Explore your unique circumstances to identify your specific vocational assets, limitations, and services needed to develop an effective plan to achieve suitable employment.
- Coordinate any other vocational rehabilitation services that may be needed to achieve successful rehabilitation.
- Develop an individualized rehabilitation plan to assist you in reaching your goals.
- Follow-up with you after you complete your plan to ensure your successful transition and to assist you with any on-the-job or independent living needs.

Letítía G. Thomas	04/26/2021
Veteran's Signature	Date
Jerry Rivera, VRC	04/26/2021
VRC Signature	Date



PROTECTION OF PRIVACY INFORMATION STATEMENT

(For Use by Counselees and Rehabilitation Program Participants)

I have been informed and understand that the information requested in this and any later interviews is requested under the authorization of Title 38, United States Code of Federal Regulations 1.576, Veterans Benefits. This information is needed to assist in vocational and educational planning, to authorize my receipt of rehabilitation services, to develop a record of my vocational progress, and to assure I obtain the best results from my rehabilitation program. I understand that the information I provide will not be used for any other purpose and that my responses may be disclosed outside VA only if the disclosure is authorized under the Privacy Act of 1974, including the routine uses identified in the VA system of records, 58VA21/22, Compensation, Pension, Education and Rehabilitation Records - VA, and published in the Federal Register. Generally, disclosures under the authority of a routine use will be made to develop my claim for vocational rehabilitation benefits under Title 38, United States Code.

My giving the requested information is voluntary. I understand that the following results might occur if I do not give this information:

- (1) I may not receive the maximum benefit either from counseling or from my education or rehabilitation program.
- (2) If certain information is required before I may enter a VA program, my failure to give the information may result in my not receiving the education or rehabilitation benefit for which I have applied.
- (3) If I am in a program in which information on my progress is required, my failure to give this information may result in my not receiving further benefits or services.

My failure to give this information will not have a negative effect on any other benefit to which I may be entitled.

I HEREBY CERTIFY THAT the information I have given is true and correct to the best of my knowledge and belief.

Letítia G. Thomas	04/26/2021
(Veteran's Signature)	(Date Signed)

AA	
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Department of Veterans Affairs

REHABILITATION NEEDS INVENTORY (RNI)

Privacy Act Notice: VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., to determine entitlement to vocational rehabilitation benefits and to plan a program of rehabilitation services) as identified in the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is voluntary. Giving us your SSN account information is voluntary. Refusal to provide your SSN by itself will not result in the denial of benefits. VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by a Federal Statute of law in effect prior to January 1, 1975, and still in effect. Information submitted is subject to verification through computer matching programs with other agencies.

Respondent Burden: We need this information for educational and vocational planning to help you make the best use of your vocational rehabilitation benefits. Title 38, United States Code chapter 31, allows us to ask for this information. We estimate that you will need an average of 45 minutes to review the instructions, find the information, and complete this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at http://www.regired.org/phile/de/PRAMain_If desired you can call 1.800.877.1000 to get information my where to send comments or suggestions about this form

h	ttp://www.reginfo.gov/public/d	do/PRAMain. If desired, you can ca	all 1-800-827-1000 to get in	formation on where to send	comments or s	uggestions about this form.		
1. NAME (First, middle, last)				2. TELEPHONE NUMBER(S)				
Letitia G. Thomas			HOME PHONE	NUMBER CELL PHON	NE NUMBER	WORK PHONE NUMBER		
3. CURRENT ADDRESS			(641) 777-99	99				
	477 Maple Street		4a. E-MAIL A	DDRESS 1	4b. E-MAIL	ADDRESS 2		
(Creston, IA 50845 (US)		lgthomas@gi	mail.com				
5. GENDER 6. MARITAL STATUS			7. CLAIM NU	7. CLAIM NUMBER 8. SOCIAL SECURITY N				
ſ	MALE X FEMALE							
Ļ		Never Married	TRA-45-6789	TRA-45-6789 TRA-45-6789 11. EMERGENCY CONTACT INFORMATION				
9	. CLAIMING DEPENDENTS?	? 10. NICKNAME/AKA				RMATION		
	YES NO #			CONTAC	CT NAME			
		_						
			CONTAC	T PHONE NUMBER	CONT	ACT RELATIONSHIP		
					<u> </u>			
		THIS PROGRAM TO HELP YOU?	?					
l	need assistance in finding a	job						
1	3 WHAT ARE THE JOBS OF	R CAREER FIELDS YOU ARE M	OST INTERESTED IN?					
		ting, air conditioning, blueprinting						
	g, aran		,g					
1	4. HAVE YOU EVER PARTIC	CIPATED IN OR ARE CURRENT	LY PARTICIPATING IN A	A VA EDUCATION BENE	FIT PROGRA	M?		
[YES X NO							
1	4A. HAVE YOU EVER PART	-	L THAT APPLY IN WHICH	H YOU HAVE PARTICIPA	ATED			
	IN A PROGRAM OF VOC		COMP	PRIVATE				
١,	REHABILITATION BEFO	STATE VOC	CATIONAL REHABILITAT	TION X OTHER (PA	lease explain)			
	YES NO	N I I I VA VOCATI	IONAL REHABILITATION	DTAP Prese	ntation			
_	If "Yes," complete Items 14B	· ·	7: 1: 1: 1	. 1	1	. 1 1		
1	4C. LIST ANY TYPE OF SER	RVICES YOU WERE PROVIDED	(i.e., training, meaical,	vocationai testing, juncti	опаі сарасіні	es, job search activities):		
			EMPLOYMENT					
	Plea	ase fill out each area as comp	letely as possible. If yo	ou have a resume, plea	ase attach it.			
1	5. CIVILIAN EMPLOYME	NT HISTORY: Please start w	vith your most current r	osition.				
	JOB TITLE		T .	DATES	A	VERAGE GROSS		
			FROM	ТО		ONTHLY SALARY		
	Summer Intern	Summer Intern		08/31/2000		1,000.00		
	COMPANY NAME		05/13/2000	STATU	S	.,		
			X TEMPORARY A	ASSIGNMENT OR CONT		PART TIME		
Α	Everson Mechanical Contr	ractors	☐ PERMANENT P			=		
	DESCRIBE JOB DUTIES II			00111011	1 4	<u> </u>		
			la and hasting construction	n				
	REASON FOR LEAVING	neer in design and oversight of a/	c and nealing constructio	<u> </u>				
<u> </u>	Returned to school			DATEC	Т			
	JOB TITLE		FROM	DATES		VERAGE GROSS		
			FROM	TO MONTHLY SA		IUN I HLY SALAKY		
lв	Cashier/Food Prep		05/15/1998	08/05/1998		600.00		
В	Cashier/Food Prep COMPANY NAME			STATU	S	600.00		
В					S			

VA FORM **28-1902w**

_									
1	15. CIVILIAN EMPLOYMENT HISTORY (CONTINUED)								
	DESCRIBE JOB DUTIES IN DETAIL								
В	Made ice cream orders (shakes, sundaes, etc.) and operated cash register								
	REASON FOR LEAVING								
	Summer job - School started			T					
	JOB TITLE		ATES	AVERAGE GROSS MONTHLY SALARY					
		FROM	ТО	WONTHLY SALARY					
	COMPANY NAME		<u>I</u> STATUS						
	OSIMI / WY TO WILL	☐ TEMPORARY ASSIG	NMENT OR CONTRACT	PART TIME					
С		PERMANENT POSIT	ION	FULL TIME					
	DESCRIBE JOB DUTIES IN DETAIL			, 🖵					
	REASON FOR LEAVING								
	LOD TITLE			<u></u>					
	JOB TITLE		ATES	AVERAGE GROSS MONTHLY SALARY					
		FROM	ТО	WONTIET SALAKT					
	COMPANY NAME		I STATUS						
_		TEMPORARY ASSIG	NMENT OR CONTRACT	PART TIME					
D		PERMANENT POSIT	ION	FULL TIME					
	DESCRIBE JOB DUTIES IN DETAIL								
	REASON FOR LEAVING								
Ц	A MILITARY MORK HIGTORY: M/L-4 did d- in the	: III	f -11	1-4-1					
10	MILITARY WORK HISTORY: What did you do in the Please start with your last assignment.	military? Please IIII out tr	ne rollowing area as compi	letely as possible.					
	HIGHEST RANK ACHIEVED: Lt Cmdr ARMED SE	RVICES: ARMY XN	AVY AIR FORCE M	ARINES COAST GUARD					
	JOB TITLE		ATES	AVERAGE GROSS					
		FROM	TO	MONTHLY SALARY					
	Chief Engineering Officer	06/01/2015	08/31/2020	4,000.00					
Α	LIST ANY HONORS AND COMMENDATIONS			RANK					
	DESCRIBE JOB DUTIES IN DETAIL								
	Chief engineering officer aboard sub tender. Responsible for	maintenance and repair of	ship propulsion systems and	other aspects of the ship's					
	operation, i.e. a/c, heat, plumb	mannonanos ana ropan e.	omp propaloion of otomo and	outer deposits of this output					
	HIGHEST RANK ACHIEVED: ARMED SE	RVICES: ARMY XN	AVY AIR FORCE M	ARINES COAST GUARD					
	JOB TITLE		ATES	AVERAGE GROSS					
		FROM	ТО	MONTHLY SALARY					
	Engineering Officer	03/01/2013	06/01/2015	3,100.00					
В	LIST ANY HONORS AND COMMENDATIONS			RANK					
	DESCRIBE JOB DUTIES IN DETAIL								
	Engineering officer aboard frigate. Supervised crew respons	ible for maintenance and rer	pair of ship propulsion system	S.					
			an or omp proparation system						
	HIGHEST RANK ACHIEVED: ARMED SE	RVICES: ARMY XN	AVY AIR FORCE M	ARINES COAST GUARD					
	JOB TITLE	D <i>A</i>	ATES	AVERAGE GROSS					
		FROM	ТО	MONTHLY SALARY					
	Instructor	04/15/2016	03/01/2018	2,800.00					
С	LIST ANY HONORS AND COMMENDATIONS			RANK					
	DESCRIBE JOB DUTIES IN DETAIL								
	Instructed engineering officer trainees in the repair and main	tenance of ship propulsion s	systems Developed manuals	and procedural quidelines on					
	ship propulsion and maintenance.		,	and process as galacinico on					
17	7. WOULD IT BE POSSIBLE FOR YOU TO RETURN TO WOF	RK IN A FORMER OCCUPA	TION OR FOR A FORMER E	EMPLOYER?					
lг	ŢYES ⊠ NO								

MILITARY WORK HISTORY (CONTINUED)							
18. WHAT WORK SKILLS DID YOU USE IN YOUR PREVIOUS POSITIONS THAT YOU THINK YOU MAY BE ABLE TO USE IN A NEW JOB? Mechanical, maintenance work, ac, heating and refrigeration maintenance work. Drafting, blueprint design and drawing.							
Mediamoai, mamenance work, ac,	neating and re	ingeration ma	interiario	Work. Draining	g, blueprint design and drawing.		
19. PLEASE EXPLAIN WHAT YOU I Have been looking for employment s					ONTHS OR LONGER:		
		ŭ	,	,			
Please fill out th	e area belov	_	_	l AND TRAIN cation/trainin	ዛING g background as completely as p	ossible	
Please include vocational,	college, on-th	he-job, and o	other trai	ning. NOTE:	Please include civilian and milita	iry scho	ols/training.
20. MARK HIGHEST LEVEL COMPL	-ETED:						
SOME HS - HIGHEST GRADE	COMPLETED	D: ×	HS - YEA	R	GED-YEAR ASSOC	SIATE	BACHELOR
☐ MASTER ☐ DOCTORA	L						
	21B DATES	S (MM/YYYY)	21C.	21D. CREDITS/	21E. MAJOR COURSE	71E	. DEGREE (if any),
21A. NAME OF SCHOOL			GPA	CREDITS/ CLOCK HOURS	OF STUDY		EAR RECEIVED
Penn State U-Harrisbur	FROM	ТО		HOURS		+	
	09/1999	05/2001	2.41	142.00	Mech Eng Tech		
Harrisburg Area ComCol	08/1997	06/1999	2.89	65.00	Mooh Eng Tooh Transf		
	06/1997	00/1999	2.09	05.00	Mech Eng Tech Transf	1	
	ļ					↓	
22A. WHAT SUBJE	T CTS DID YOU	J LIKE?		1	22B. WHAT SUBJECTS DID YO	JU DISL	IKE?
1 Engineering				1 Englis	h		
2 Drafting/Mechanical Drawing				2 Histor	у		
3 Mathematics				3			
23A. DO YOU HAVE ANY CURREN' CERTIFICATES AND/OR LICE			(Annront		ERTIFICATES/LICENSES yman card, truck driver/CDL, etc.)		23C. DATE EXPIRES
YES X NO	NOLO:	1	(Арргени	ices or journe	yman cara, truck artiver/CDL, etc.)		EXI IIXEO
(If "Yes," complete Items 23B and 2.	3C)	2					
24. HAVE YOU BEEN DIAGNOSED		3 RNING DISAR	II ITY? (If	s"Yes " nlease d	lescribe below):		
24. HAVE TOO BEEN BIAGNOOLD	WIIIIALLA	WINO DIOAD	n L III : (<i>1)</i>	res, pieuse u	escribe below).		
			DISA	BILITIES			
List and describe	your service	e-connected			e list the disability(ies) in order of	severit	y.
25A. SERVICE-CONNECTED DISA	ABILITY	25B. RATING (%)	1	25C. WHAT [DIFFICULTIES ARE YOU EXPERIENDISABILITIES?	NCING D	DUE TO YOUR
Lung Disease					without getting short of breath. Blood	•	re goes way up
High Blood Pressure Eczema			wh	en I exert mys	elf. Skin problem mainly on hands ar	nd arms.	
		40.00					
26A. NON SERVICE-CONNEC [*] DISABILITY	ΓED	26B. RATING (%)	i	26C. WHAT I	DIFFICULTIES ARE YOU EXPERIEN DISABILITIES?	NCING D	DUE TO YOUR
Flat feet					lking or standing for a while. Can't sta	and long	on hard surfaces.
			Wea	ar arch suppor	IS.		
				<u> </u>		, ,	
27. HAS YOUR SERVICE-CONNEC ☐ JOB PERFORMANCE ☐		, ,					* * * * *
JOB PERFORMANCE ▼ JOB OPPORTUNITIES □ CO-WORKER RELATIONS □ OTHER (Please explain) JOB SATISFACTION □ MISSED WORK TIME □ MANAGER RELATIONS							

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DISABILITIES (CONTINUED)						
28. ARE ANY OF YOUR DISABILITIES IMPROVING? 29. ARE YOUR DISABILITIES STABLE? 30. ARE ANY OF YOUR DISABILITIES WORSENING?						
YES X NO	IE EOL I OM/INIO	X YES	NO		YES	× NO
31. DO YOU RECEIVE ANY OF THE RETIREMENT (Military/civilian		`	* * /	ENEEITS		☐ WELFARE ASSISTANCE
RETIREMENT (Military/civilian) WORKERS COMPENSATION BENEFITS WELFARE ASSISTANCE DISABILITY PENSION (Military/civilian) SOCIAL SECURITY DISABILITY INCOME (SSDI/SSI) MEDICARE/MEDICAID						
UNEMPLOYMENT	Ш					OTHER
32. DO YOU HAVE A CLAIM PENDING FOR ANY OF THE FOLLOWING? (Check all that apply) RETIREMENT (Military/civilian)						
DISABILITY PENSION (Militar	ry/civilian)	SOCIAL SECUR	ITY DISABILITY	' INCOME (S	SSDI/SSI)	MEDICARE/MEDICAID
UNEMPLOYMENT		ALIMONY/CHILI	SUPPORT			OTHER
			AL TREATME			
	Please describ	e medical treatr	nent you have	received or	r are rece	iving.
33A. CONDITION		VA OR PRIVATE L FACILITY		OW OFTEN S TREATMEN		33D. MEDICATION(S) PRESCRIBED
Lung Condition	VAMC, Midville		Every 3 mor	nths		Abuterol
Asthma	VAMC		as needed			Spiriva
High Blood Pressure	VAMC		as needed			HCTZ
Eczema Flat feet	VAMC		as needed			Steroid cream as needed
Flat leet	VAMC		as needed			Advil
34A. DO YOU HAVE MEDICAL NEEDS THAT ARE NOT BEING MET? YES X NO (If "Yes," complete Item 34B)						
35A. DO YOU USE ANY ADAPTIVE EQUIPMENT SUCH AS BRACES, ARTIFICIAL LIMBS, HEARING AIDS, ETC? YES X NO (If "Yes," complete Item 35B) 35B. PLEASE DESCRIBE YOUR ADAPTIVE EQUIPMENT Need help in finding a job						
36A. ARE THERE OTHER PROBLEMS OR ISSUES WITH WHICH YOU WOULD LIKE HELP? 36B. PLEASE LIST OTHER PROBLEMS OR ISSUES WITH WHICH YOU WOULD LIKE HELP			HICH YOU WOULD LIKE HELP			
WOOLD LIKE HELF!						
37. DO YOU HAVE ANY PENDING VA CLAIMS? 38. DO YOU NEED INFORMATION ABOUT OTHER VA BENEFITS OR PROGRAMS?						
YES NO (If "Yes," please describe below) □ YES NO (If "Yes," please describe below)						
MISCELLANEOUS The following information will be used for employment planning purposes						
The following information will be used for employment planning purposes. 39A. DO YOU: 39B. DO YOU HAVE STABLE 39C. DESCRIBE YOUR CURRENT LIVING SITUATION:						
39A. DO YOU: 39B. DO YOU HAVE STABLE HOUSING AT PRESENT? OWN (If "No," complete Item 39C)						
40A. WHAT MODE OF TRANSPORTATION DO YOU USE? PERSONAL PUBLIC TRANSPORTATION OTHER						
40B. HOW FAR ARE YOU WILLING TO COMMUTE FOR WORK AND/OR SCHOOL? 40C. DO YOU HAVE A VALID DRIVER'S LICENSE? YES NO						

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MISCELLANEOUS (CONTINUED)					
41. ARE YOU WILLING TO RELOCATE FOR A JOB?					
YES NO					
42. IF YOU HAVE HAD A HISTORY OF OR ARE CURRENTLY DEALING WITH LEGAL ISSUES, PLEASE SELECT AND DESCRIBE BELOW: BANKRUPTCY MISDEMEANOR FELONY PROBATION PAROLE OTHER N/A					
43. IF YOU HAVE HAD AND/OR PRESENTLY HAVE SUBSTANCE ABUSE ISSUES, PLEASE SELECT AND DESCRIBE BELOW: ALCOHOL DRUGS (Illicit) DRUGS (Prescription) OTHER					
44. IF YOU HAVE A HISTORY OF OR ARE CURRENTLY IN ON-GOING TREATMENT(S) FOR SUBSTANCE ABUSE(S), PLEASE DESCRIBE BELOW:					
45. DID ANYONE HELP YOU COMPLETE THIS FORM? YES NO	DATE COMPLETED 4/26/2021				
PROTECTION OF PRIVACY INFORMATION STATEMENT					
(For use by counselees and rehabilitation program participants)					
I have been informed and understand that the information requested in this and any later interviews is requested under the authorization of Title 38, United States Code, 1.576, Veterans Benefits. This information is needed to assist in vocational and educational planning, to authorize my receipt of rehabilitation services, to develop a record of my vocational progress, and to assure I obtain the best results from my rehabilitation program. I understand that the information I provide will not be used for any other purpose and that my responses may be disclosed outside the VA only if the disclosure is authorized under the Privacy Act of 1974, including the routine uses identified in VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records-VA, published in the Federal Register. Generally, disclosures under the authority of a routine use will be made to develop my claim for vocational rehabilitation benefits under title 38, United States Code.					
My giving the requested information is voluntary. I understand that the following results might occur if I do not give this information:					
(1) I may not receive the maximum benefit either from counseling or from my education or rehabilitation program.					
(2) If certain information is required before I may enter a VA program, my failure to give the information may result in my not receiving the education or rehabilitation benefit for which I have applied.					
(3) If I am in a program in which information on my progress is required, my failure to give this information may result in my not receiving further benefits or services.					
My failure to give this information will not have a negative effect on any other benefit to which I may be entitled.					
I HEREBY CERTIFY THAT the information I have given above is true and correct to the best of my knowledge and belief.					
SIGNATURE OF VETERAN	DATE SIGNED				
Letítía G. Thomas	04/26/2021				
SIGNATURE OF CASE MANAGER OR VOCATIONAL REHABILITATION COUNSELOR (VRC)	DATE SIGNED				
Jerry Rivera, VRC	04/26/2021				



DEPARTMENT OF VETERANS AFFAIRS VA Regional Office 1776 Constitution Parkway Midville, Iowa 00434

April 18, 2021

Ms. Letitia G. Thomas 477 Maple Street Creston, IA 50845 (us) In Reply Refer to:

379/28

Last Four: 6789

Dear Ms. Letitia G. Thomas:

We received your application for Vocational Rehabilitation and Employment (VR&E) benefits. We have scheduled an appointment for you to meet with a Department of Veterans Affairs (VA) Vocational Rehabilitation Counselor (VRC). During this meeting, we will gather information to determine if you qualify to receive these benefits.

What do you need to do?

You need to report on time for the meeting. We have scheduled your meeting for the following date, time, and place:

Date: 04/26/2021 **Time:** 9:00 AM

Place: Midville Regional Office, Room 110

What should you to do to prepare for the meeting?

You should plan for the meeting to last two hours or more. This meeting may also involve some vocational testing. Please do not bring your unaccompanied, minor children with you.

You need to bring the following items with you to the meeting:

- A completed VA Form 28-1902w, Rehabilitation Needs Inventory, enclosed with this letter. (This form is also available online at www.va.gov/vaforms and can be filled out electronically, printed, and brought to the meeting.)
- Training records, to include military training, college or university transcripts, vocational training records and resume(s)
- Job certifications or licenses, such as an apprentice or journeyman rating card
- Recent medical records that VA may not have

Even if you do not qualify for vocational rehabilitation, you will still receive career and educational counseling at no expense to you. This counseling is a considerable benefit by itself.

What will happen during the meeting?

We will discuss information about you that may help us make informed decisions on your request for vocational rehabilitation services. The information may include the following:

- Your work history, job interests, past training and education
- · Your disabilities and how they affect your everyday life
- Any other questions you may want answered
- Whether you are entitled to vocational rehabilitation benefits

What are other criteria you need to meet to qualify for VR&E services?

If your combined service-connected disability rating awarded by VA is 10 percent, or it has been more than 12 years since you received your initial rating from VA, we must be able to determine the following:

- You have serious difficulties obtaining or maintaining employment that matches your talents, skills, and interests
- Your service-connected disability condition(s) is/are a substantial part of the reason you have difficulties obtaining and maintaining employment

What if you previously received VR&E services?

To reenter the VR&E program, you must meet the basic eligibility and entitlement criteria, and a VRC must determine that you need additional vocational rehabilitation services. To reenter after you have been rehabilitated, we must determine that one of the following conditions is met:

- Your service-connected disability has worsened to the point that you can no longer perform the duties of the occupation for which you were found rehabilitated; or
- The occupation for which you were found rehabilitated is no longer suitable based on your specific employment handicap and capabilities; or
- If you received a plan of Independent Living services (IL), either your conditions have worsened and you need additional services, or your conditions have improved and you now need assistance to pursue employment; or
- If your prior case was considered rehabilitated while you pursued additional training, and you now need assistance to find a suitable employment.

You should bring any evidence that will indicate you need further vocational rehabilitation services. For example, you might bring medical information, a doctor's statement, or a recent notice of an increase in your VA disability rating.

Who will pay for your travel expenses?

We will pay the cost of your travel under the following general guidelines:

Public transportation costs, or if public transportation is not available, the current mileage rate for the total mileage (round trip) plus cost of parking, ferry fares, and bridge, road and tunnel tolls. The costs must be verifiable by presenting receipts. Requests for reimbursement of travel expenses must be received within 30 days after completion of travel.

What are the next steps?

- If you are determined entitled for VR&E benefits, we will begin your vocational planning immediately.
- If you are not determined entitled, we will refer you to other agencies for assistance.

What can you do if you have questions or concerns?

If you have any questions about this letter or need additional information on VA benefits, please contact us at 1-800-827-7000. If you use the Telecommunications Device for the Deaf (TDD), the federal number is 711.

Sincerely yours,

Jordan Wainwright Vocational Rehabilitation and Employment Officer

Enclosure: VAF 28-1902w

How can eBenefits assist you?

eBenefits is a web portal that provides resources and self-service capabilities to Veterans, Servicemembers, and their families to research, access and manage their VA and military benefits and personal information. It is a joint effort between VA and the Department of Defense. eBenefits uses secure credentials to allow access to personal information and gives users the ability to perform numerous self-service functions. The eBenefits portal also provides access to the Veterans Employment Center, a one-stop career website for Veterans, transitioning Servicemembers and GI Bill beneficiaries, as well as military spouses and dependents. You will also find a list of links to other sites that provide information about military and Veteran benefits. It is an essential way for Veterans, Servicemembers, and their families to receive access to services. To access eBenefits, go to www.ebenefits.va.gov.

OMB Approved No. 2900-0009 Respondent Burden: 15 minutes Expiration Date: 11/30/2022

Department of Veterans Affa		(VA DATE STAMP)		
	AL REHABILITATION FOR CL DNNECTED DISABILITIES 1, Title 38, U.S.C.)	AIMANTS		
PURPOSE OF VOCATIONAL REHABILITA	TION: Vocational Rehabilitation and	Employment		
provides services that will assist certain claimants				
employment. If employment is not an option beca	ause of the severity of the claimants' d	isability conditions,		
services to assist them to achieve maximum indep	endence in their daily living activities	may also be		
provided.				
IMPORTANT : To decide if you should fill out the				
1. FIRST, MIDDLE, LAST NAME OF CLAIMANT	2. SOCIAL SECURITY NO.	3. VA FILE NO. (If	different from Item 2)	4. DATE OF BIRTH (Month, Day, Year)
Letitia G. Thomas	TRA-45-6789			04/27/1979
5. MAILING ADDRESS (No. and street or rural route, Ci. address.)	ty, State and ZIP Code, OR write "None,"	if no mailing 6.	MAIN TELEPHONE N (Include Area Code, available telephone)	UMBER or write "None" if no
477 Maple Street			avaitable telephone i	umoer.)
Creston, IA 50845				
			(641) 777-9	9999
7. E-MAIL ADDRESS OF CLAIMANT		8.	CELL PHONE NUMBE write "None" if no av	ER (Include Area Code or vailable cell phone number.)
lgthomas@gmail.com	(641) 777-9	9999		
9. IF YOU ARE MOVING WITHIN THE NEXT 30 DAYS, F	PROVIDE US YOUR NEW ADDRESS	10	. NUMBER OF YEARS	
		16		
I HEREBY CERTIFY THAT the information				
belief. I realize that making willful false stat				ion benefits is a
punishable offense that may result in a fine of	1 , ,	ıce: 38 U.S.C. 380	1 //	
11A. SIGNATURE OF CLAIMANT (Do not print) (Sign in		11B. DATE SIGNED		
Letítia G. Thor		04/02/2021		

VA FORM NOV 2019 **28-1900** SUPERSEDES VA FORM 28-1900, SEP 2014, WHICH WILL NOT BE USED.

Page 1



DEPARTMENT OF VETERANS AFFAIRS

Midville Regional Office (379)

1776 Constitution Parkway

Midville, Iowa 00434

Letitia Thomas

VA File Number TRA-45-6789

Represented by:

N/A

Rating Decision

March 30, 2021

INTRODUCTION

The records reflect that you are a Veteran of the Gulf War Era. You served in the Navy from October 06, 2001 to November 12, 2020. You filed an original claim for service connected disability on March 22, 2021. Based on the evidence of record, the VA has made the following determination on your claim.

DECISION

- Service connection for chronic obstructive pulmonary disease (COPD) is granted with an evaluation of 30 percent effective November 13, 2020.
- 2. Service connection for hypertension is granted with an evaluation of 10 percent effective November 13, 2020.
- 3. Service connection for eczema is granted with an evaluation of 0 percent effective November 13, 2020.
- 4. Service connection for pes planus is denied. No evidence of this condition found on VA examination.

EVIDENCE

- -Service treatment records from October 06, 2001 to November 12, 2020.
- -Physical Evaluation Board records 10/30/2020
- -VA Medical Examination conducted at the VA medical center

REFERENCES:

Title 38 of the Code of Federal Regulations, Pensions, Bonuses and Veterans' Relief contains the regulations of the Department of Veterans Affairs which govern entitlement to all Veteran benefits. For additional information regarding applicable laws and regulations, please consult your local library, or visit us at our web site, www.va.gov.

Rating Decision	Department of	Veterans Affairs			Page 1	
	Veterans Benefits Administration			_	03/30/2021	
NAME OF VETERAN	VA FILE NUMBER	SOCIAL SECURITY NR		POA		COPY TO
Letitia G. Thomas	TRA-45-6789	TRA-45-6789				

ACTIVE DUTY					
EOD	RAD	BRANCH	CHARACTER OF DISCHARGE		
10/06/2001	11/12/2020	Navy	Honorable		

LEGACY CODES					
ADD'L SVC		SPECIAL	FUTURE EXAM		
CODE	CODE	PROV CDE	DATE		
	1		None		

¹ SUBJECT TO COMPENSATION (1.SC)

6604 CHRONIC OBSTRUCTIVE PULMONARY DISEASE, MODERATE

Service Connected, Gulf War Era, Incurred 30% from November 13, 2020

7007 HYPERTENSION

Service Connected, Gulf War Era, Incurred 10% from November 13, 2020

7806 ECZEMA

Service Connected, Gulf War Era, Incurred 0% from November 13, 2020

COMBINED EVALUATION FOR COMPENSATION: 40% from November 13, 2020

The effective date of the 40% rating is November 13, 2020.

2.NSC

5276 PES PLANUS

Not service connected.

Barbara Ritter

03/30/2021

Barbara Ritter, RVSR