**eORT Demo for VSOC Counselors-20240321\_140034-Meeting Recording**

March 21, 2024, 6:00PM

30m 53s

 **Trulock, Robyn F. (she/her/hers)** 0:04
That should be starting up.

 **Trulock, Robyn F. (she/her/hers)** started transcription

 **Trulock, Robyn F. (she/her/hers)** 0:06
There we go.
Alright, so good afternoon everybody.
Welcome to the E ORT demo for RV sock counselors.

 **Martinez-Torres, Maricela G. VBAWIC** left the meeting

 **Blackstone, Allen V.** joined the meeting

 **Trulock, Robyn F. (she/her/hers)** 0:20
This is gonna be a pretty quick call.
Hopefully we've allotted 30 minutes, but it probably won't take the full 30 minutes and we are going to record the demo for you all on the ORT and then we will put the recording of it in TMS for those folks who aren't able and to be on the call with us today so that they can go in and watch it.

 **Mcdermott, Astrid** joined the meeting

 **Koob, Tessa, VBAVACO** joined the meeting

 **Martinez-Torres, Maricela G. VBAWIC** joined the meeting

 **Mack, Brett E. (VBACLE)** joined the meeting

 **Johnson, Danielle L.** joined the meeting

 **Trulock, Robyn F. (she/her/hers)** 0:43
Or if you need assistance and want to rewatch it in the future.

 **Whipple, Justin, VBAREN** joined the meeting

 **Trulock, Robyn F. (she/her/hers)** 0:47
But it should be a fairly simple and quick demo for you guys.
We worked with our counterparts in OTED or outreach transition and economic development to put in a umm and identifier for the visa counselors in the enhanced outreach reporting tool that they use, which is a web based tool for capturing outreach.

 **Carter, Jason L. VBASLCY** joined the meeting

 **Ardrey, Brenne, VBACHGO** joined the meeting

 **Holley, Shelby J. (he/him/his)** joined the meeting

 **Will, Julie T.** joined the meeting

 **Trulock, Robyn F. (she/her/hers)** 1:14
So it will make it easier for us to pull information on outreach events that you guys are completing out in the field as well as your managers and your regional offices for pulling that data as well.

 **Lopez, Peter J., VBAWAC** joined the meeting

 **Kazden, Maura L. VBALAX** joined the meeting

 **Riley, April C., VBAWSAL** joined the meeting

 **Fierro, David, VBALAX** joined the meeting

 **Trulock, Robyn F. (she/her/hers)** 1:29
I know the effort is not new and it's something that a lot of these socks are already using.

 **Trevino, Andrew, VBAWAC** joined the meeting

 **Trulock, Robyn F. (she/her/hers)** 1:34
I know some of you are not, but for those of you that aren't, you'll be using it after we go through with our demo today.
Though the requirement after today will be to put your outreach events into the EOR instead of your vsoc access database, and that goes just for the outreach events, you'll still be using the access database to record your contact.
So with that, I believe we have Billy Furman and Frank Wingard on the call with us from O Ted and I will turn it over to Billy and Frank to begin our demo.

 **Volpe, Cody R. (VBATOGS)** joined the meeting

 **Furman, Billy, VBAVACO** 2:17
Good afternoon.
I didn't know, Frank, if you were wanting me to go, I didn't want to step on you. Yeah.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 2:21
Now you can go right ahead, Billy.
Walk.
Hello, everybody.

 **Kupcho, Denise S., VBAMIW** joined the meeting

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 2:23
Good afternoon.

 **Furman, Billy, VBAVACO** 2:27
Yeah.
Good afternoon everybody.
My name is Billy Furman.
Thank you, Robin.
Thank you, Frank.
This really should be pretty quick.
Go ahead and get my my screen shared.
Give me just a second.
Sorry I'm having some technical issues with the new teams.
OK everybody, you should be able to see my screen.
This is the error landing page for those who haven't seen it.

 **Fierro, David, VBALAX** left the meeting

 **Furman, Billy, VBAVACO** 3:08
This is the starting point for inputting the outreach events for the various entities a mainly or at least a large percentage of the usage is by the regional offices.

 **Fierro, David, VBALAX** joined the meeting

 **Furman, Billy, VBAVACO** 3:22
There are some training materials here, so if what I go over today.
Uh, you don't feel like it's enough for you to really understand how to use the system.
We do have videos and job aids that are linked here on the left hand side of the page on submitting entries through the tool.
If you need me to go over any of this, I can, but like I said, these are available to use any time, so I'm gonna jump right into the new submission page.
Just starting out.
You'll select whether or not your central office, or if it is associated with a regional office.
For these demo purposes, we're gonna just select regional office.

 **Pasquier, Irvine, VBAALBU** joined the meeting

 **Furman, Billy, VBAVACO** 4:07
You would select your regional office here.
I'm just gonna select test it for Evet success on campus events.
You'll just check this box and what that's gonna do is when this item is submitted, it's gonna prepend the event name that you input with vsoc, and that's the identifier we're going to use to be able to pull it for reporting purposes.
You know, just click next.
It's automatically going to pull in your name.
Uh, if you, as the POC were also the briefer you can collect, yes.
If not, you select no and then you can retype it.

 **Lettich, Candace J. (VBASED)** joined the meeting

 **Furman, Billy, VBAVACO** 4:45
You can put anything in there.
This is not tied to like a person.
Look up.
This is just a free text field.
You'll select your briefing type and these again for all of this or the breakdown of all of these options, you can go through that job aid or watch the video which will go into more detail about what those different types are, or at least the definitions of each.
For now, we'll just select in person.
Uh, if you had a V signals customer survey and you had a link you could select yes, and then you would drop your link in there.
If it was a claims clinic, which would have more information that we would wanna collect, you can select yes, it was a claims clinic and then if it was a packed that claims clinic yes or no.

 **Fitzgibbons, Susan, VBABUFF** joined the meeting

 **Furman, Billy, VBAVACO** 5:37
Whether it was a congressional event was the fact that covered and was media present.
The event name is a free text field.
You don't need to do anything special for that vsoc tag.
It's gonna happen in the back end.
You could just select the appropriate event name.
So we'll just put.
And sorry if you hear my dog in the background.
She just had surgery and she is tired of being in the crate.
Event type.
We're gonna select general.
If you select and just touching on this really quick, if you select general, the type of event hours are going to be limited to general.
If you select special emphasis and then you would allocate your hours and you'll see what that looks like here on the following screen.
Umm for now we're just going to select general.
We're gonna select the location.
Type is regional office.
The lookup is a smart lookup, so if I'm here in Saint Louis, so if I was to put Bush Stadium, it would give me Busch Stadium in the back end.
We are getting that mailing address, but for now we'll just put the location of the Saint Louis regional Office.
If it was a single or multi day event, the event date today.
If this is not a future state tool, so it's you select uh events that have already happened.
We do have a component for registering for pack of active events, or at least for tracking them.
But when actually inputting them into the effort, it has to have been an event that's already happened, and it's generally within either the current or previous month, and that for previous months you only have 5 days into the following month to input events for the previous month.
I know that might be a little confusing, but we cover up you know more.
Again, in the job aid, if for some reason there was an event that had to be modified outside of that time period, it can always be sent through leadership and we can go in and modify it.
And the reason for that is once after a certain time period, these events are reported up through the chain.
So for us to to make modifications, we'd like to try and as possible keep the data as static as we can.
So there was a little reminder since I've already input a date or an event for this date when I was testing earlier and just making sure that you're not inputting duplicate events, we're gonna put 8 hours.
It automatically converts it to the format that we need.
Uh, we can see that it automatically selected general for us with that eight hour breakdown.
If you had special emphasis, you could allocate the hours that were spent on each special emphasis category.
Now you would select count by gender, count by ethnicity.
These are not required fields, so if you don't know them, you can leave them as zero.
Same for overall event attendance, number of claims accepted or submitted and direct customer engagements.
And that would be it.
That's the the total of the form we hit submit and then what it's gonna do is it's gonna save that event and it's gonna take us back to the effort table.
Now generally whatever filter you select for your station.
Where if you wanted to say if you were again Saint Louis, you could select Saint Louis and then you would see Saint Louis events.
Uh, in the table.
Uh, since I'm on the admin side of it, I get all of the events that have been submitted.
So this event.
Ohm that we just submitted, you could see it now has that V sock tag in the name and if I needed to edit that because I'm within that allowable date range, I could go in, I could edit it and it's gonna open up that that same event and I could go through and make any changes that I needed to that that's pretty much it for the walkthrough I said shouldn't take long.
Pretty simple, but does anybody have any questions or need to see anything additional with that?

 **Hallman, Margeaux A.** joined the meeting

 **Lettich, Candace J. (VBASED)** left the meeting

 **Whipple, Justin, VBAREN** 10:35
This is Justin Whitlock in Las Vegas.
I had my supervisor was wanting me to add events for the fiscal year onto here, but I noticed again as you mentioned, you can't go outside, you know previous to the month.
So we would have to go up through the chain of command to get those added or should we not worry about it?

 **Furman, Billy, VBAVACO** 10:53
She well, since you guys are coming on now, uh, we can make exceptions for that.
And what we would probably have you do is go in and just input all the events, right?
Like we, it'd be a concerted effort between us, right?
We could have you go in and put all the events in and then you could put in the event title at the end of it like what date it should actually be for right?
And then what I'll do is I'll go in in the back end and I'll modify all of them.
And then it'll be like you input them like we don't wanna do that all the time, right?
But since it's just getting started.
We'll do it that way and that way you'll be all caught up if that would work.

 **Whipple, Justin, VBAREN** 11:38
Thank you.

 **French, Richard C.** left the meeting

 **Furman, Billy, VBAVACO** 11:46
Anybody have anything else?

 **Trulock, Robyn F. (she/her/hers)** 11:48
There's some questions.

 **Furman, Billy, VBAVACO** 11:48
And that's this.

 **Trulock, Robyn F. (she/her/hers)** 11:49
Oh, go ahead.

 **Furman, Billy, VBAVACO** 11:49
Sorry, go ahead.

 **Trulock, Robyn F. (she/her/hers)** 11:53
Hi, Billy.

 **Furman, Billy, VBAVACO** 11:55
Yeah, I'm looking at them now, ohm.

 **Trulock, Robyn F. (she/her/hers)** 11:57
OK, some of the questions are more for me and the like program.

 **Furman, Billy, VBAVACO** 12:00
Hmm.

 **Trulock, Robyn F. (she/her/hers)** 12:02
You know side and some of them.
So let me go through them real quick with you.
So when you have an event where multiple VTSAX attend Billy, does that do anything on the data side?
If they both were to enter it so that we can pull it for account for both VSOC counselors.

 **Furman, Billy, VBAVACO** 12:23
So we we haven't really had that where it's multiple usually cause we tracked by event not by person.
So if it was the same event but you wanted to add multiple VSAT coordinators listed in there, I could potentially add well really for now if you put vsoc and then you put under the POC.
Umm, we could make it to where you could just add multiple people there if that would work.
If not, we might have to kind of rethink it a little bit.
If that was, was that the question?

 **Trulock, Robyn F. (she/her/hers)** 12:56
I think, yeah, yeah.
So we want to be able to track that there were multiple V socks at the same event.
So I think that that would cover it if we're able to update it to add multiple VCs to the event when it gets entered.

 **Furman, Billy, VBAVACO** 13:10
Would you want the names like what's what's important?
Is it the names or is it the number?
Because I could add the names, then we could modify it to where if we go for V socks here we could just for now.

 **Trulock, Robyn F. (she/her/hers)** 13:16
The names.

 **Volpe, Cody R. (VBATOGS)** left the meeting

 **Furman, Billy, VBAVACO** 13:27
UM.
If the vsoc box is checked, I could have instead of.
Disabling this for is the POC, also the briefer we could just leave it enabled and then you could put any number of names in there.
If that would work for now, I could re kind of reconfigure it a little bit, but it might take some some adjustment on the back end to make it work, but for now I think that's the easiest if I could just leave it enabled and you could put any number of names in there.

 **Trulock, Robyn F. (she/her/hers)** 13:54
OK.
OK, that works.
And then we can let the field know when, if and when there's a change made.

 **Furman, Billy, VBAVACO** 14:03
OK.
OK, OK.

 **Trulock, Robyn F. (she/her/hers)** 14:09
Yes, Jill, you can start using the your for your March outreach.
Did we talk about the that it goes through the 5th?

 **Beimourtrusting, Brittany G. (she/her/hers)** joined the meeting

 **Furman, Billy, VBAVACO** 14:19
I think we touched on it really, really quickly, but.

 **Trulock, Robyn F. (she/her/hers)** 14:23
So so Jill for your UM for March, you'll have it's very similar to like how the the Vsoc axis reports are due on the 5th for the previous month.
So like for March, you'll have until April 5th to enter your outreach for March, and then the system won't let you back date.
Umm, so yeah, you can start putting your your outreach in to the effort for March up until April 5th.
Patrick asked if it matters which Web browser they're using.

 **Furman, Billy, VBAVACO** 14:55
It does not.

 **Trulock, Robyn F. (she/her/hers)** 14:59
OK, awesome.

 **Furman, Billy, VBAVACO** 15:01
Yeah.
The only thing that would cause issues if you were trying to load it in IE mode.
Umm.
Which it should still work, but it's really built on the Chromium platform.
So which is what?
Edge and Chrome both use, so it should work in both of those i.e.

 **Carswell, Patricia K. (she/her/hers)** joined the meeting

 **Furman, Billy, VBAVACO** 15:21
Mode in Edge might get a little funky, but overall it should work.
It shouldn't matter, and as far as any issues with any technical issues, you can just reach out to me.

 **Trulock, Robyn F. (she/her/hers)** 15:39
OK.
Thank you.
OK.
And then the the event options seem claims focused.
Can we look at the options again?

 **Furman, Billy, VBAVACO** 15:57
Which you are you referring to the event type options?

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 16:08
Hey, Billy, this is Frank.
I think she was referring to like the claims when they say how many claims were submitted.
And I think that has to deal with disability compensation claims.

 **Furman, Billy, VBAVACO** 16:14
OK.
Correct.
Yeah.
For when this was built, I think that was the only consideration as far as as that field is concerned.
If there has to be another field specifically for for BSAC, I mean we can add it.

 **BLACK, MICAELA, VBAPROV** 16:37
Uh, it's just an example.
Like, is there something that says new student orientation or something very specific to the campus work we do?

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 16:47
No, it does not have it in there right now.
This tool is really was originally designed for a public contact from the regional offices.
When they go out and do outreach because they have specific outreach requirement hours and doing outreach hours to specific special emphasis programs.
But we do wanna capture all outreach.
What VBA is doing, including what the outreach?
The visa counselor?
The VSTS are doing in the field so it does not have any of those specific information regarding visa applications.
The number of claims does refer to the number of disability compensation claims.

 **Birmingham, Alexandra D.** 17:29
What if the event is duplicate like so?
I went to a women's event on Tuesday and the regional office also showed up.
And so I'm sure they're putting their that they showed up into this event.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 17:43
Mm-hmm.

 **Birmingham, Alexandra D.** 17:43
I still need to also put into different for my piece.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 17:46
You should coordinate together to put in that piece and then on that original page.
Now when you select if who's the briefer?
Just hit, no, and then just type in everybody's name.
Who attended that event?

 **Birmingham, Alexandra D.** 17:57
So that's hard because a I don't know those people and BI don't.
And I did my part separately from them.
Like the the the information that I provided was not the was completely different than the information that they provided.

 **Trulock, Robyn F. (she/her/hers)** 18:14
So, and I think that that would be two different entries cause one is more public contact related and one is not you're you're providing different types of outreach and yours is gonna be visa coded.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 18:20
Yeah.

 **Trulock, Robyn F. (she/her/hers)** 18:25
There's this not.
So I think that if they're different, they would be different types of outreach being entered.

 **Birmingham, Alexandra D.** 18:31
OK.
Thanks Robin.

 **Trulock, Robyn F. (she/her/hers)** 18:34
Mm-hmm.
OK, let's see.
I'm going back through the questions.
Does the ERT remember events specific to the user key?
What I'm not sure do you mean like?
Like if you enter a specific event will it remember it in the future?

 **Anthony, Kelandra R. (she/her/hers)** 18:57
Yes.
So it's like sometimes our campuses have orientation or, you know, and wing Wednesday with the side of benefits like, you know, some some of our things we have on a weekly basis.

 **Trulock, Robyn F. (she/her/hers)** 19:14
I see it.
No, I think that, uh, it's a form.
And you're gonna have to enter.
You know you enter the information, fill out the form each time you are are adding the information to it.
I mean the benefit of switching over to this is that it gives U.S.
Data and information in real time, so as far as the outreach piece goes, we aren't having to have you all send us a report from an access database.
That is, you know, defunct.
Umm.
And has a lack of support as far as contracting goes, umm.
And that's outdated and you know, was never meant to be a long term solution.
And so this is a web based solution that we can pull data from in real time and at any point you know if we get a request from senior leadership or Congress or whomever, we can pull that information.
Umm.
In real time and it it's something, this is a tool that is being used by, you know, it's it's been adopted by a number of business lines since.
Would Ted has created this?
It's gone through multiple iterations.
You know, throughout the years and so this latest one is pretty robust and we are using this at the behest of OPIO and with the graciousness of oted, you know including us and allowing us to use their tool.
Because at the moment we do not have any contract support to update the access database and that's something you know you all have standalone databases for that and we're trying to get away from that.
So as you know, this is one small step in that direction.

 **BLACK, MICAELA, VBAPROV** 21:08
Robin, it's Michaela.
I haven't used this yet, so I apologize if maybe this is clear.
Once you're in there, if we're entering an event is, are there options to add our own detail like orientation, Green Zone education briefing?
Like whatever we call the event.
Otherwise, it's not really capturing what we're doing.
It sounds like it's more like so far, claims focused.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 21:34
There is in the habit name, so if if you bill if you want to go over to the next screen and like once you select yourself on the event name, you'll be able to type in what type of event it is and what you did and you can you can and you can specialize it for your events.

 **BLACK, MICAELA, VBAPROV** 21:45
OK.
Thank you.

 **Trulock, Robyn F. (she/her/hers)** 22:02
We have any other questions?

 **Furman, Billy, VBAVACO** 22:11
I I just wanted to touch on really quick.
If there's a station that wanted to add events.
Umm from before, right?
So if you're especially coming into this now, if you have previous events from earlier this FY that you wanted to add in, we could coordinate, you could let me know when you're doing it, you could go in and Add all of the events to date that you wanted to include in the effort.
You could set their events.
It would be a little bit more complicated, but you could add them in.
You just put the uh, set them starting from, because otherwise you'll get the.
That little pop up that says it's a duplicate event.
You could potentially just add them all for the same day.
You could disregard that pop up, just click OK and and navigate through it.
As long as you put in the event that it should have been in the event and name.
So in this case, say it would be, you know a, you know, Thursday events, you know, testament, whatever with a dash and then the date it was actually held on.
So say it was actually held on January 2nd, 2024, as long as you put O202/2024, I'll go in and update those, so then they'll show as if you actually entered it on that date.
If you're required to enter them, you know prior to starting using the tool, that's I.
I think that's a question for Robin.

 **Trulock, Robyn F. (she/her/hers)** 23:51
Yeah, that's gonna.

 **Furman, Billy, VBAVACO** 23:51
Technically, you know we could do.

 **Trulock, Robyn F. (she/her/hers)** 23:54
Yeah, that's going to be a a decision that leadership is gonna have to make.
And then we'll let you know what they decide.

 **Pasquier, Irvine, VBAALBU** 24:08
I have a question.
Hello.

 **Trulock, Robyn F. (she/her/hers)** 24:13
Yes.

 **Pasquier, Irvine, VBAALBU** 24:15
I am from Albuquerque and and I have been using this reporting tool since last year.
Since we are unable to go back to.
We do our input.
Can we just start from today or from March so we can put the visa tags and not where we are about what happened the previous months?

 **Trulock, Robyn F. (she/her/hers)** 24:52
That's fine.
That's fine for now.
Yeah, we know that there are a number of these socks through doing and site visits and such that there are a number of folks that are already using the effort.
It's just, you know it.
It's not been consistent across the the.
Across the nation.
But there are some regional offices that are already on board and using this and have been for a while and some that aren't.
So you know, that's great that you're already using it.
And yeah, you can just go forward with from today cause the the Besat counselor identifier wasn't live in the system until we put it into production.

 **Will, Julie T.** left the meeting

 **Trulock, Robyn F. (she/her/hers)** 25:34
So it wasn't there before for your use and now it is.

 **Pasquier, Irvine, VBAALBU** 25:40
Thank you.

 **Trulock, Robyn F. (she/her/hers)** 25:41
You're welcome.

 **Haddow, Brent, VBADTRT** 25:47
Hi, this is Brent Haddow from Michigan.
I have a question.

 **Trulock, Robyn F. (she/her/hers)** 25:51
Yes.

 **Haddow, Brent, VBADTRT** 25:52
Uh, when he was describing like, OK, you wanted to see all the events in Saint Louis, you can look up Saint Louis now.
Is it showing like every event like if somebody in I don't know there's other lots of people in the VA so it's breaking down all the events of the month.
Like if I boss said, hey, how many events do you do last month?
I said I did 4.
I'm just, you know, I can bring them all up and I can say here's the screenshot and forward it to them.
Correct.
Instead of every event in Michigan or my, you know, visac vsoc would be the one that would like, just take the Detroit ones for the name V sat on it.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 26:25
Yes.

 **Haddow, Brent, VBADTRT** 26:33
If I'm asking that correctly, or if you're understanding what I'm asking.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 26:37
Yes, you are able to sort by regional office and then by name eventually and the export table.
So when we go to the outreach detail, we are able to narrow down the field.
This does collect every event that happens in the nation from every regional office, from every Baco business line.

 **Kupcho, Denise S., VBAMIW** left the meeting

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 26:57
So as you see here on the screen you see the event name.
If it was a district or central office, which regional office?
The event name, who was the briefer, and that's kind of where your name would be important if you would type in when you select your name.
How many event hours?
It is important to note on the event hours.
It's only in increments of every 15, so it's like 15 minutes, 30 minutes, 45 minutes, one hour, and then it'll show the event type, whether it's special emphasis, focus or general for the vsoc.
The majority of your events are going to be general, general and then the event duration has the person and all the information that you put into ecord is collected on this screen and then at the end we can definitely tailor tailor to see who was the POC for the event and and that eventually that visok indicator.
So we'll be able to select what are the the vsoc indicator and then select the regional office and see from that regional office who did events for that time period.

 **Haddow, Brent, VBADTRT** 27:55
Thank you very much.

 **Wijngaarde, Frank W., VBAVACO (he/him/his)** 27:59
Welcome.

 **Julien-Thomas, Nicole** 27:59
Sorry, Robin.

 **Trulock, Robyn F. (she/her/hers)** 28:01
Yes.

 **Julien-Thomas, Nicole** 28:03
Yes, this is Nicole, Julian Thomas from NCR Bo.
So my question is, I was assigned to a different school and I am now working with a different school and I know for the B sock tracking report when you input that report, they ask you the school that you're assigned to.
For this RT report, I don't think it asked for this.
It doesn't ask for the school.
It just asked for the event.
Do I need to do anything on my end to change the school that I'm assigned to?

 **Trulock, Robyn F. (she/her/hers)** 28:37
No, this doesn't have anything.
You won't have to umm, do anything as far as like which visok school you're assigned to for the effort.
It's just associated with the visa counselor by name in this.

 **Martinez-Torres, Maricela G. VBAWIC** left the meeting

 **Julien-Thomas, Nicole** 28:51
So for the Bisat tracker report, that's something separate and I can talk to you about that offline regarding that.

 **Trulock, Robyn F. (she/her/hers)** 28:57
Yes, you're welcome.

 **Julien-Thomas, Nicole** 28:58
OK, great.
Thank you.

 **Trulock, Robyn F. (she/her/hers)** 29:01
And I see one more hand and then we're going to be bumping up against the end of our time here.
See is was that Wendy?

 **Foster, Wendy J., VBAHOUS** 29:10
Yes, thank you.
So one of my questions in the chat had to do with what do we do when case in point?

 **Bubier, Allison D., VBATOGS** left the meeting

 **Foster, Wendy J., VBAHOUS** 29:18
I've been one of the two people populating every outreach event into ERT for the entire region related to VR and E Ides and Vsoc.
So with that being said, we have events here in town where we have both V socks and Ides attending the same event.
So how do we reflect that?
So those folks are getting their credit as well because if I flag it as a visa convent, I'm concerned that they may not be properly counted or do does ideas need to enter a separate report?

 **James, Misty D.** joined the meeting

 **Trulock, Robyn F. (she/her/hers)** 29:49
So similarly to what I was saying before, I think it was to Alex it, if you're providing different information than you would excuse me, then you would enter it as two separate outreach.
You know opportunities because you're you're not doing the same thing you're providing.
It's two separate attendances.

 **Foster, Wendy J., VBAHOUS** 30:08
Perfect.
So we'll let the ideas folks know that they need to enter their their vantage point, if you will.

 **Trulock, Robyn F. (she/her/hers)** 30:14
Exactly.

 **Foster, Wendy J., VBAHOUS** 30:15
Thank you.

 **Trulock, Robyn F. (she/her/hers)** 30:15
You got it.
You're welcome.
All right.
Well, I am going to go ahead and stop recording here in just a second.
Thank you, Billy, for your presentation very much.
The link to the you art is in the chat box and a couple different places, but feel free to reach out if you need it and then we will get this recording posted in TMS and we will send a follow up email out to the field with the link to the recording for those that were not able to meet today as well as the link to the URC.

 **Mack, Brett E. (VBACLE)** left the meeting

 **Trulock, Robyn F. (she/her/hers)** stopped transcription