Hello and welcome to today's Micro learning topic on the M28C.

I am Tanya Lund, training specialist with VR&E service, and I'm here, along with Mr. Christopher Scott from the Procedures team and we are going to show you how best to use the M28C. How's it going, Chris? I'm

doing fine, Tanya. Thanks for having me. Oh, that's great and excited to have you here. And for you to show us how all of this works, so I will pass this on to you. So, take it away, Chris.

Thank you, Tanya, and welcome to the intro to the M28C. Today we're going to do a brief overview of the M28C landing page as you see before you our first order of operation is the upper left-hand corner button known as the browse topics. If I hover my mouse over browse topics, you will notice that a drop-down menu will appear from here if I select the M28C. You'll notice that a side scrolling menu will then begin to populate and as I go through I can side scroll to the right through the part the section and then lastly the Chapter to make my selection to get to that

Chapter of the M28C. This is just an added feature, but mostly hidden that allows you to go through and navigate easy through the M28C. Also, in this menu you will see that we have the M28C histories. The M28C version histories is a collaboration of all the Chapters that have been updated since the inception of the M28C. It will list out the date at which the Chapter was updated as well as the section with a brief description. This is used for historical purposes to document what has changed so that in reading the M28C we may understand where we have come from and where we are also.

Inside this menu you'll notice that we have the M28r. The M28r is the original manual that the M28C was derived from. The M28r is kept here for historical purposes only and should only be used as a reference. Any official changes and guidance will be listed in the M28C. The official manual for the Chapter 31 program, the M28C is broken down into two sections first.

We have the table of contents and its parts located inside of the blue box also. We have the resource section. Located in the lower blue box.

Let me first bring your attention here to the table of contents in the table of contents page, you'll find a list of all the Chapters, parts, and sections that you can navigate through the M28C, similar to what you have in the browse topics. So, let's talk about the resources here that are at our disposal. The first one is the VA forms. In here you'll find a pdf version of all the useful forms that we may encounter or need throughout our day as a VRC.

Over to the right, we'll find that we have the appendices. The appendices are a list of items that may be useful to help better explain situations that are in the M28C they may be in the form of checklists, they may be in the form of visual diagram. We have the ah calculator as listed inside of the appendices.

Moving on, we also have the VR&E glossary of terms, the VR&E glossary and terms is our standard definitions that we use to help describe different aspects of the Chapter 31 program. This could be very useful in helping us make decisions as well as understand the dos and don'ts of the things that we can and can't do as a part of the Chapter 31 program.

Over to the right of the glossary, we have the VR&E letters. The VR&E letters is a list of all the letters that we use in our daily basis for the VR&E program. They will be in a word document form. These letters are also listed in c. Winners this section here is really as used as a reference. You can use these letters because they are official and they are approved, but it's recommended that you do use the letters within c winners because as you generate those it provides better documentation for the case that you're working on.

Moving on to the right. We have the VR&E M28C update notices here. It used to be called the M28C biweekly updates, but as you all know, we have moved on from a biweekly cadence to a monthly cadence starting this December.

In here you will find all the that you've received for the m20 updates. Again, this serves as historical purposes and reference to find out what happened on this date and what was updated.

Down below we find that we have the VR&E references inside of the VR&E references. You will find information regarding to contracting references, user guides, VRC, helpful references such as hyperlinks to LTS, IPPS, e-VA, and many other links that you may find useful throughout your day.

To the right, we have the VR&E resources in the VR&E resources page. We will find a wealth of information that can assist us counselors as well as the veterans that we serve. The topics on the VR&E resources are broken down into apps and the internet resource, government and other agencies, contracting, education, employment, healthcare and disability awareness, wholeness, support laws and regulations, miscellaneous resources, and lastly, suicide prevention and mental health. Please take the time to explore the resources page as there is a lot of information that can be very useful in dealing with many situations you encounter as a VRC as well as situations that may be helpful for our veterans.

We also encourage you to send us any resource that you feel may be beneficial to the field we do work to make updates on this section regularly. You can reach us at the M28C help desk for any information that you may want to bring to the resources.

The last thing I want to bring to your attention is the upper two search engine bars that are right here at the very top. This search engine is strictly for the M28C, so anything that you enter into these different bars, it will bring up only results regarding to the M28C. I will cover this in another tutorial at a later time in more in depth. As for now that will conclude the intro to the M28C.

I appreciate your time and I hope you enjoy the presentation.

Hope to see you all soon on other trainings and cover some deeper topics.

Yes, thank you Chris for being here with us today and we look forward to other micro learnings on the M28C. We hope you all have enjoyed this demonstration and we will see you next time.

Thanks for having me, Tanya.

Thank you and have a good day. Bye.