

**PENSION AND FIDUCIARY SERVICE** 

PMC VSR Core Course Phase 5: Stages of a Claim Part 5: Award Adjustments

# Lesson 1: Determine Qualifying Expense Adjustments

Trainee Guide

March 24, 2017 Version 1.0

# **Determine Qualifying Expense Adjustments**

#### Lesson Overview

Торіс	Description
Time Estimate:	4 hours
Purpose of the Lesson:	This lesson is part of the entry-level curriculum, Core Course for PMC VSRs. The purpose of this lesson is to prepare you to recognize and accurately calculate award adjustments for unreimbursed medical, final, and educational expenses.
Prerequisite Training Requirements:	Prior to taking the Determine Qualifying Expense Adjustments lesson, you must complete PMC VSR Core Course Phases 1–4, Phase 5 Parts 1-4. (Refer to the <b>Master Course Map</b> learning aid for a list of lessons.)
Target Audience:	This lesson is for entry-level PMC VSRs.
Lesson	Master Course Map learning aid
References:	Compensation and Pension Knowledge Management (CPKM)
	VA Form 21-8049 (Request for Detail of Expenses)
	VA Form 21P-8416 (Medical Expense Report)
	<ul> <li>M21-1 V.i.3.D.2 (Developing for Unreimbursed Medical Expenses)</li> </ul>
	<ul> <li>M21-1 V.i.3.D.3 (Developing for Unreimbursed Funeral and Other Final Expenses)</li> </ul>
	<ul> <li>M21-1 V.i.3.D.4 (Developing for Unreimbursed Educational Expenses)</li> </ul>
	<ul> <li>M21-1 V.iii.1.A.3.g (Definition of Initial Year for Pension and Time Limit for Establishing Entitlement for the Initial Year)</li> </ul>
	• M21-1 V.iii.1.A.5.b. (Provisions of 38 CFR 3.31)
	• M21-1 V.iii.1.A.5.c. (History of 38 CFR 3.31)
	<ul> <li>M21-1 V.iii.1.A.5.d. (Determining Whether to Apply 38 CFR 3.31)</li> </ul>
	<ul> <li>M21-1 V.iii.1.A.5.i. (Example 2: Re-computing Awards Based on New Income Information)</li> </ul>

Торіс	D	escription
	•	M21-1 V.iii.1.E.7.b (Deductible Medical Expenses Paid During the Initial Year)
	•	M21-1 V.iii.1.G.2 (Unreimbursed Medical Expense (UME) Deductions)
		<ul> <li>M21-1 V.iii.1.G.2.a. (Rules for Deductibility of UMEs)</li> </ul>
		<ul> <li>M21-1 V.iii.1.G.2.c. (List of Common Allowable Medical Expenses)</li> </ul>
	•	M21-1 V.iii.1.G.3 (Sources of Medical Expenses)
		<ul> <li>M21-1 V.iii.1.G.3.j. (Medical Expense Deduction for Nursing Home Fees)</li> </ul>
		<ul> <li>M21-1 V.iii.1.G.3.I. (Medical Expense Deduction for ALF Fees)</li> </ul>
		<ul> <li>M21-1 V.iii.1.G.3.p. (In-Home Attendants for a Disabled Person Not in Need of A&amp;A or Housebound)</li> </ul>
		<ul> <li>M21-1 V.iii.1.G.3.q. (Documentation of In-Home Attendant Fees)</li> </ul>
		o M21-1 V.iii.1.G.3.t. (Medicare Premiums)
		<ul> <li>M21-1 V.iii.1.G.3.u. (Nonprescription Drugs, Medical Supplies, Vitamins, Food Supplements, and Herbal remedies)</li> </ul>
	•	M21-1 V.iii.1.G.4 (Processing UME Deductions)
	•	M21-1 V.iii.1.G.4.a. (General Rule on Allowing Medical Expenses)
	•	M21-1 V.iii.1.G.4.b. (Information Required for a Medical Expense Deduction Claim)
	•	M21-1 V.iii.1.G.6. (Final Expense Deductions – Overview and Definitions)
	•	M21-1 V.iii.1.G.7.c. (Example 2: General Rule for Deducting Final Expenses)
	•	M21-1 V.iii.1.G.7.d. (Example 3: Final Expenses Paid During the Calendar Year Following the Year of Death)
	•	M21-1 V.iii.1.G.7.e. (Example 4: Final Expenses Paid by the Surviving Spouse Before the Veteran's Death)

Торіс	Description										
	<ul> <li>M21-1 V.iii.1.G.7.f. (Example 5: Final Expenses Paid by the Surviving Spouse After the Veteran's Death but Before the Date of Pension Entitlement)</li> </ul>										
	<ul> <li>M21-1 V.iii.1.G.7.g. (Example 6: Final Expenses Paid by the Surviving Spouse Before the Veteran's Death and During the Calendar Year Following the Year of Death)</li> </ul>										
	M21-1 V.iii.1.G.8 (Educational Expense Deductions)										
	M21-1 V.iii.1.G.8.c. (Period of Deduction)										
	• 38 CFR 3.262.p. (Final expenses)										
	Annotate the Award Checklist job aid										
	Develop for Missing Information/Evidence job aid										
	Income and Net Worth Status job aid										
	Initial Year job aid										
	Integration of Medical Expenses in VBMS-A job aid										
	Processing an Award Adjustment job aid										
	Time Limits job aid										
Technical	Processing Claims (PMC VSR)										
Competencies:	Income Counting and Net Worth										
	Special Monthly Pension (SMP) Processing										
	VBA Applications (PMC VSR)										
Knowledge Check:	Phase 5: Stages of Claim, Part 5a Award Adjustments Knowledge Check										
Lesson	Determine qualifying expense adjustments.										
Objectives:	<ul> <li>Determine whether medical expense qualifies for an award adjustment.</li> </ul>										
	<ul> <li>Determine whether final expense qualifies for an award adjustment.</li> </ul>										
	<ul> <li>Determine whether educational expense qualifies for an award adjustment.</li> </ul>										

Торіс	Description
What You	Trainee Guide
Need:	Master Course Map learning aid
	Slides
	Projector
	Access to CPKM
	Access to VBMS-A academic mode
	Access to VSR Assistant for job aids:
	<ul> <li>Processing Award Adjustments job aid</li> </ul>
	<ul> <li>Care Expense Guide job aid</li> </ul>
	<ul> <li>Income and Net Worth Status job aid</li> </ul>
	<ul> <li>Initial Year job aid</li> </ul>
	<ul> <li>Integration of Medical Expenses in VBMS-A job aid</li> </ul>
	<ul> <li>Time Limits job aid</li> </ul>

PowerPoint Slides	Notes
Lesson 1: Determine Qualifying Expense Adjustments	
PHASE 1         Mandatory Training         PHASE 2         PHASE 2         PMC VSR Foundation         PHASE 3         PMC VSR Resources         PHASE 4         Introduction to         PHASE 5         PHASE 5         PHASE 4         Introduction to         Pension Management         PHASE 5         PHASE 5         PHASE 5         PHASE 5         Stages of Claim         PHASE 6         Processing Claims	

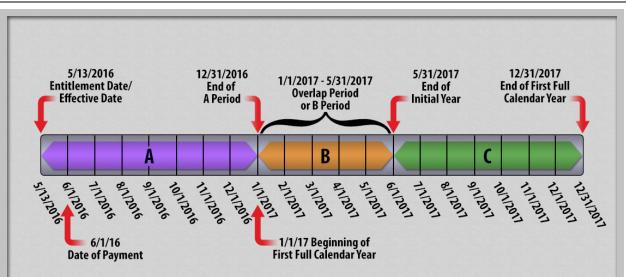
PowerPoint Slides	Notes
Why It Matters!	
Scenario:	
Andrew Roberts is a Veteran that has been in receipt of NSC pension since July 2012. His only source of continuing medical expenses are his Medicare Part B Premiums, which is reported on a 2016 SHARE print as \$104.90 monthly. On January 18, 2017 he submits a completed VA Form 21-8416, Medical Expense Report, for his 2016 annual unreimbursed medical expenses. He reports his monthly Medicare Part B premium of \$104.90, co-pays to his doctor of \$125.00 annually, prescriptions of \$650.00 annually, and over-the- counter medications of \$225.00 annually. You perform a SSA inquiry in 2017 verifying his updated Medicare Part B Premium for 2017 has increased to \$106.00 per month.	
Why It Matters Answers	
Technical Competencies	
Processing Claims (PMC VSR)	
<ul> <li>Income Counting and Net Worth (PMC VSR)</li> </ul>	
<ul> <li>Special Monthly Pension (SMP) Processing</li> </ul>	
VBA Applications (PMC VSR)	

PowerPoint Slides	Notes
Lesson Objectives	
Determine qualifying expense adjustments.	
<ul> <li>Determine whether medical expense qualifies for an award adjustment.</li> </ul>	
<ul> <li>Determine whether final expense qualifies for an award adjustment.</li> </ul>	
<ul> <li>Determine whether educational expense qualifies for an award adjustment.</li> </ul>	
Knowledge Check	

PowerPoint Slides	Notes
Award Adjustments	
Award Adjustments:	
Determine Qualifying     Expense Adjustments	
Determine Amended Income     Adjustments	
Determine Net Worth     Adjustments	
Determine Dependency     Adjustments	
Qualifying Expense Adjustments	
Medical Expense AdjustmentsFinal Expense AdjustmentsEducational Expense Adjustments	
Medical Expense Adjustments	
Medical Expense       Final Expense         Adjustments       Final Expense	

PowerPoint Slides	Notes
Review Medical Expenses (1 of 2)	
Qualifying medical expenses:	
<ul> <li>M21-1 V.iii.1.G.2.a (Rules for Deductibility of UMEs)</li> </ul>	
<ul> <li>M21-1 V.iii.1.G.2.c (List of Common Allowable Medical Expenses)</li> </ul>	
<ul> <li>M21-1 V.iii.1.G.3 (Sources of Medical Expenses)</li> </ul>	
Review Medical Expenses (2 of 2)	
Allowing medical expense deduction:	
<ul> <li>M21-1V.iii.1.G.4.a. (General Rule on Allowing Medical Expenses)</li> </ul>	
<ul> <li>Information required for medical expenses</li> </ul>	
<ul> <li>M21-1 V.iii.1.G.4.b.</li> <li>(Information Required for a Medical Expense Deduction Claim)</li> </ul>	
Review Medical Expenses Answers	

PowerPoint Slides	Notes
Determine Qualifying Medical Expense Adjustment	
Calculate Medical Expense Deduction Develop for Medical Expense Deny Medical Expense	
Calculate the Medical Expense	
Calculate Medical Expense Deduction Develop for Medical Expense Deny Medical Expense	
Determine if Medical Expense is Within Initial Year or Calendar Year	



PowerPoint Slides	Notes
Class Activity—Review Initial Year	
Instructions:	
<ul> <li>Access Claim 1 used in the first practice exercise.</li> </ul>	
<ul> <li>Use Appendix A: Part A— Review Initial Year worksheet.</li> </ul>	
<ul> <li>Refer to Initial Year job aid.</li> </ul>	
<ul> <li>Work as a class to find the correct dates based on the Claim 1.</li> </ul>	
Time allowed: 25 minutes	
Class Activity—Review Initial Year Answers	
Initial Year in VBMS-A Demo	

Power	Pc	bir	It	SI	ides			
Compa	re	М	ec	lic	al Ex	pei	ารศ	es
Period A + B Expenses: \$42,103.00 Period B + C Expenses: \$42,108.03					lo Worksheet			
Exponses Reported, No Income Portod A: 11/25/2016 - 12/31/2016		06/0id Law	Adjustmen		Hadral Expose less than	7% deductible		
Madical Capenee	Amount	Degrancy	Buttplar	Sets Torol	Exject Resson	CME	difeesting	Description
Medicare Frenkins (SMID) Numbo Home Fres	\$151.60	Monthly	1	\$114.90 \$3,090.00		M		Cleations Number Home
Private Medical Insurance Previaces	\$290.00	Nerthy		\$220.03		M		contract the second
Prescription Medications	\$790.00	Periodically	1	\$710.03	Dt Paid killes not Provided			
		Total for th	Period A1	\$3,994.93				
Period B: 01/01/2017 - 11/02/2017						_	Calationship	
Netical Depense Vectors Provident (SVII)	Amount \$129.00	Northly	11	Selb Tetal 51,999.00	Reject Reason	CME	orm pare th	Description
Number Istra Pass	\$3,395.00	Neetty		\$31,202.00		24		Candidate launing room
Private Medical Insurance Premiums	\$200.00	Northly		57,700.53		M		
		Total for th	Period D:	530 100 00				
Penod C. 12/01/2017 12/31/2017								
Medical Expense Medical Engineers (SMIR)	Ansperd. \$122.00	Needer	Halapher	Selo Total \$139,02	Report Honorom	CHE	Relationship	Description
	\$3,220.00	Martin		13 200 22		2		Charlood, Nating Hare
Research and Real						2		Constraint warmy many
Narweg Hone Pace Prints Nedcol Investor Pretainty	\$230.00	Meethy		\$220.02				

#### Period A + B Expenses: \$42,103.00 Period B + C Expenses: \$42,108.00

#### Return To Worksheet

Period B + C Expenses: \$42,108.00					Accept			
Expenses Reported, No Income	<b>_</b> 3	06/Old Law	Adjustmer	nt	Medical Expense less than 5% of	deductible		
Period A: 11/25/2016 - 12/31/2016								
Medical Expense	Amount	Frequency	Multiplier	Sub Total	Reject Reason	CME	Relationship	Description
Medicare Premiums (SMIB)	\$104.90	Monthly	1	\$104.90		<b></b>		
Nursing Home Fees	\$3,200.00	Monthly	1	\$3,200.00				Clearbrook Nursing Home
Private Medical Insurance Premiums	\$200.00	Monthly	1	\$200.00				
Prescription Medications	\$700.00	Periodically	1	\$700.00	Dt Paid Was not Provided			
		Total for th	e Period A:	\$3,504.90				
Period B: 01/01/2017 - 11/30/2017								
Medical Expense	Amount	Frequency	Multiplier	Sub Total	Reject Reason	CME	Relationship	Description
Medicare Premiums (SMIB)	\$109.00	Monthly	11	\$1,199.00		<b>V</b>		
Nursing Home Fees	\$3,200.00	Monthly	11	\$35,200.00				Clearbrook Nursing Home
Private Medical Insurance Premiums	\$200.00	Monthly	11	\$2,200.00		Image: A start and a start		
		Total for th	e Period B:	\$38,599.00		-		
Period C: 12/01/2017 - 12/31/2017								
Medical Expense	Amount	Frequency	Multiplier	Sub Total	Reject Reason	CME	Relationship	Description
Medicare Premiums (SMIB)	\$109.00	Monthly	1	\$109.00		<b></b>		
Nursing Home Fees	\$3,200.00	Monthly	1	\$3,200.00				Clearbrook Nursing Home
Private Medical Insurance Premiums	\$200.00	Monthly	1	\$200.00				
		Total for th	e Period C:	\$3,509,00		_		

\* Authorized medical expenses

PowerPoint Slides		
Medicare Premiums		
Financial Decisions Medical Expenses Financial Interfaces		
Period A + B Expenses: \$1,303.00 Return To Summary Period B + C Expenses: \$1,308.00		
Expenses Reported, No Income 306/Old Law Adjustment Medical Expense less than 5% Period A: 11/25/2016 - 12/31/2016	deductible	
Medical Expense Amount Frequency Multiplier Sub Total Reject Reason CM Madrare Premums (SMB) 5104.90 Microhy 1 5104.90	E Relationship Description	
Period B: 01/01/2017 - 11/30/2017		
Modical Expense Amount Frequency Multiplier Sub Total Reject Reason CM Medicee-Premiume (SM/B) 50000 Mamily 11 51(19)30	E Relationship Description	
Period C: 12/01/2017 - 12/31/2017		
	E Relationship Description	

Financial Decisions M	edical Expen	ises Fi	nancial Inte	erfaces				
Period A + B Expenses: \$1,	303.00			Return	To Summary			
Period B + C Expenses: \$1,	308.00							
Expenses Reported, No In	come	306/Old I	_aw Adjus	tment 🛛 🗖	ledical Expense less t	han 5% d	eductible	
- Period A: 11/25/2016 - 12/3	1/2016							
Medical Expense	Amount	Frequency	Multiplier	Sub Total	Reject Reason	CME	Relationship	Description
Medicare Premiums (SMIB)	\$104.90	Monthly	1	\$104.90				
		Total for th	e Period A:	\$104.90		-		
Period B: 01/01/2017 - 11/3	0/2017							
Medical Expense	Amount	Frequency	Multiplier	Sub Total	Reject Reason	CME	Relationship	Description
Medicare Premiums (SMIB)	\$109.00	Monthly	11	\$1,199.00				
		Total for th	e Period B:	\$1,199.00				
Period C: 12/01/2017 - 12/3	1/2017							
Medical Expense	Amount	Frequency	Multiplier	Sub Total	Reject Reason	CME	Relationship	Description
	\$109.00	Monthly	1	\$109.00				
Medicare Premiums (SMIB)								

PowerPoint Slides	Notes
Enter Medical Expenses in VBMS-A Demo	
DEMO	
Return to Financial Decision Tab in VBMS-A Demo	
DEMO	

PowerPoint Slides	Notes
Practice Exercise—Compare Medical Expenses	
Instructions:	
<ul> <li>Divide into groups of three.</li> </ul>	
o Use Claim 1.	
<ul> <li>Complete Appendix A: Part B—Compare Medical Expenses worksheet.</li> </ul>	
<ul> <li>Be prepared to share your finished activity with other groups.</li> </ul>	
Time allowed: 10 minutes	
Practice Exercise—Compare Medical Expenses Answers	

Effective (Entitlement) Date:

Payment (Financial Decision Effective) Date:

Medical Expenses:

Description	Amount Paid	Date Paid	Provider	Paid For	UME or CME?

PowerPoint Slides	Notes
Enter Nursing Home/Assisted Living/In-home Care Related Expenses	
<ul> <li>Nursing home related expenses:</li> </ul>	
<ul> <li>M21-1 V.iii.1.G.3.j. (Medical Expense Deduction for Nursing Home Fees)</li> </ul>	
<ul> <li>Assisted living facility expenses:</li> </ul>	
<ul> <li>M21-1 V.iii.1.G.3.I. (Medical Expense Deduction for ALF Fees)</li> </ul>	
• In-home care related expenses:	
<ul> <li>M21-1 V.iii.1.G.3.p. (In- Home Attendants for a Disabled Person Not in Need of A&amp;A or Housebound)</li> </ul>	
<ul> <li>M21-1 V.iii.1.G.3.q.</li> <li>(Documentation of In-Home Attendant Fees)</li> </ul>	
Apply Omnibus if Increased Award	
Omnibus applies to the following types of claims:	
Original awards	
Reopened awards	
Increased award	

Р	ow	erPoint Slides	Notes
		tice Exercise—Enter cal Expenses	
•	In	structions:	
	0	Divide into groups of three.	
	0	Access Claim 2.	
	Ο	Use Appendix A: Part C— Enter Medical Expenses worksheet if work space is needed.	
	0	Enter medical expenses to VBMS-A academy mode.	
	0	Be prepared to share the total medical expense amount with other groups.	
•	Ti	me allowed: 15-20 minutes	
		tice Exercise—Enter cal Expenses Answers	
		rd Adjustment for Medical nse	
Pr Ar Ge En In Pe (If	epare th nnotate t enerate A nter the l formatio	n in VBMS-A Step 3 Itculation d) Step 2	



PowerPoint Slides	Notes
Develop for Medical Expense (1 of 2)	
Calculate Medical Expense Deduction Develop for Medical Expense Deny Medical Expense	
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Department of Vete	erans A	ffairs				V/	OR VA USE ONLY AROIC PHILADELPHIA 31
ME	DICA	L EXPENSE RE	EPORT				RECEIVED IN MAILROOM 2017 FEB 07 P 12:01
1. FIRST NAME OF VETERAN Ronald	2. N	IDDLE NAME OF VETERAN Coleman	3. LAST NAME OF VET			4. SUFFIX	NAME OF VETERAN
5. VETERAN'S SOCIAL SECURITY NO. TRA-0822374						6. VA FILE	TRA-18-1294
7. FIRST NAME OF CLAIMANT	8. N	IDDLE NAME OF CLAIMANT	9. LAST NAME OF CLA	AIMANT		10. SUFFI	X NAME OF CLAIMANT
11. STREET ADDRESS OF CLAIMANT		7348 Jasmine Road	1			12. APT. N	NO.
13. CITY Kieci	mmee		14. STATE Florida	2		15. ZIP CO	DDE 12346
16. DAYTIME TELEPHONE NO. OF CLA	MANT (Incl	ude Area Code)	17. EVENING TELEPH		OF CLAIMAN	IT (Include	
(555) 5 18. CHANGE OF ADDRESS (Check box if	55-5555 address in I	tems 11-15 is different from last ad	dress furnished to VA)	19. E-	MAIL ADDRE	SS OF CL	AIMANT (If applicable)
						Lanter1@	@aol.com
Report expenses related to transport <u>12/31/16</u> . If no dates appredical expenses. NOTE: If you claim miles traveled amount based on the current mileag	pear on the	is line, refer to the accompa-	anying letter or Eligibil	ity Verif	ication Repo	ort for the	
A. MEDICAL FACILITY TO WH YOU TRAVELED		B. TOTAL ROUNDTRIP MILES TRAVELED (Personal conveyance only)	C. AMOUNT PAID BY YOU Taxi, public transportation fares, tolls, parking fees, etc.) D. DATE (Month/Da		PAID ny/Year)	E. FOR WHOM PAID (Self, spouse, child)	
General Medical Clinic		40	n/a	,	8/4/16		self
Walgreens		280	n/a	201		6	self
IMPORTANT: Be sure	to sign	this form in Item 22/	on the reverse s	ide III	nsigned	renorte	will be returned
infortant. De sule	to aight		ton the levelse s	ue. 01	isigned	epoils	win be returned.

PowerPoint Slides	Notes
Class Activity—Develop for Medical Expenses	
Instructions	
<ul> <li>Access Appendix B: VA Form 21P-8416.</li> </ul>	
<ul> <li>Work as a class to identify any missing information and/or information that needs development.</li> </ul>	
• Time allowed: 10-15 minutes	
Class Activity—Develop for Medical Expenses Answers	
Practice Exercise—Develop for Medical Expenses	
Instructions:	
<ul> <li>Divide into groups of three.</li> </ul>	
o Access Claim 3.	
<ul> <li>Complete Appendix A: Part</li> <li>D—Develop for Medical</li> <li>Expenses worksheet.</li> </ul>	
<ul> <li>Be prepared to share your finished activity with other groups.</li> </ul>	
Time allowed: 15 minutes	

PowerPoint Slides	Notes
Practice Exercise—Develop for Medical Expenses Answers	

✓	Required Information	Details of Missing Information
	Purpose	
	Amount Paid by claimant	
	Date Paid	
	Name of Provider	
	For Whom Paid	
	Nursing home or other facility care statement (if applicable)	
	Doctors statement in order to allow an specific expenses (if applicable)	

Does each medical expense include the following required information?

Р	wc	erPoint Slides	
Deny the Medical Expense Calculate Medical Expense Deduction Develop for Medical Expense Deny Medical Expense		A the Medical Expense Calculate Medical Expense Deduction Develop for Medical Expense	
Deny the Medical Expense Demo		-	
		tice Exercise—Medical nse Adjustment	
•	In	structions:	
	0	Work on your own.	
	0	Access Claim 4.	
	0	Enter the medical expense adjustment information into VBMS-A academy mode.	
	0	Use Appendix A: Part E— Medical Expense Adjustment worksheet to show your work if needed.	
	Ο	Be prepared to share the total medical expense adjustment amount with other trainees.	
Ti	me	allowed: 15-20 minutes	

Effective (Entitlement) Date:

Payment (Financial Decision Effective) Date:

Medical Expenses:

Description	Amount Paid	Date Paid	Provider	Paid For	UME or CME?

PowerPoint Slides	Notes
Practice Exercise—Medical Expense Adjustment Group Review	
Instructions:	
<ul> <li>Divide into groups of three.</li> </ul>	
<ul> <li>Review your medical expense adjustment with the other members of the group.</li> </ul>	
<ul> <li>Discuss with your group the rationale for your answers.</li> </ul>	
Time allowed: 7-10 minutes	
Practice Exercise—Medical Expense Adjustment Answers	

PowerPoint Slides	Notes
Questions?	
2	
Final Expense Adjustments	
Medical Expense AdjustmentsFinal Expense AdjustmentsEducational Expense Adjustments	
Determine Qualifying Final Expense Adjustments	
Enter Final Expense Develop for Final Expense Deny Final Expense	

PowerPoint Slides	Notes
Enter the Final Expense Adjustment	
Enter Final Expense         Develop for Final         Expense         Deny Final Expense	
Enter the Final Expense Demo	
DEMO	
Develop for Final Expense	
Enter Final Expense Develop for Final Expense Deny Final Expense	
Develop for Final Expense Answers	

PowerPoint Slides	Notes
Deny the Final Expense  Enter Final Expense  Develop for Final Expense  Deny Final Expense  Deny Final Expense	
Practice Exercise—Final Expense Adjustment	
Instructions:	
<ul> <li>Divide into groups of three.</li> </ul>	
o Access Claim 5.	
<ul> <li>Enter the final expenses into the VBMS-A using the academy mode.</li> </ul>	
<ul> <li>Use Appendix A: Part F—</li> <li>Final Expense Adjustment worksheet to show your work.</li> </ul>	
<ul> <li>Be prepared to share your finished activity with other trainees.</li> </ul>	
Time allowed: 15 minutes	
Practice Exercise— Final Expense Adjustment Answers	

Effective (Entitlement) Date:

Payment (Financial Decision Effective) Date:

Final Expenses:

Statement as to the Nature of Death	Amount Paid	Date Paid	Identity of Creditor (For Whom Paid)

PowerPoint Slides	Notes
Questions?	
2	
Educational Expense Adjustments	
Medical Expense AdjustmentsFinal Expense AdjustmentsEducational Expense Adjustments	

PowerPoint Slides	Notes
Determine Qualifying Educational Expense Adjustments	
Enter Educational Expense Develop for Educational Expense Deny Educational Expense	
Enter the Educational Expense	
Enter Educational Expense Develop for Educational Expense Deny Educational Expense	
Enter the Educational Expenses Demo	

PowerPoint Slides	Notes
Develop for Educational Expense	
Enter Educational Expense Develop for Educational Expense Deny Educational Expense	
Deny the Educational Expense	
Enter Educational Expense Develop for Educational Expense Deny Educational Expense	

PowerPoint Slides	Notes
Practice Exercise—Educational Expense Adjustment	
Instructions:	
<ul> <li>Divide into groups of three.</li> </ul>	
o Access Claim 6.	
<ul> <li>Enter the educational expense in VBMS-A using the academy mode.</li> </ul>	
<ul> <li>Complete Appendix A: Part G—Educational Expense Adjustment worksheet to show your work if needed.</li> </ul>	
<ul> <li>Be prepared to share your finished activity with other trainees.</li> </ul>	
• Time allowed: 15 minutes	

Effective (Entitlement) Date:

Payment (Financial Decision Effective) Date:

Educational Expenses:

Description	Amount Paid	Date Paid	Provider	Paid For

PowerPoint Slides	Notes
Practice Exercise— Educational Expense Adjustment Answers	
Questions?	
2	
Lesson Summary	
Enter Qualifying Expense Develop for the Expense Deny the Expense	
What's Next	
Phase 5, Part 5, Lesson 2: Determine Amended Income Adjustments	