**Addendum 2- Social Security Match Timeliness Memo**

**DEPARTMENT OF VETERANS AFFAIRS**

**[Designation of VA Office]                   [File Number]**

**[Location of VA Office]                    [Veteran’s Name]**

**PENSION OVERPAYMENTS RELATED TO SOCIAL SECURITY INCOME MATCHING IMPACTFUL AS OF JUNE 24, 2022**

**ISSUE:** Due to a data quality issue in identifying and matching Social Security income with the Social Security Administration (SSA), VA delayed processing income information on behalf of Veterans and beneficiaries which led to VA pension benefit overpayments.

**DECISION:**

VA overpaid [NAME] [insert amount of overpayment determined]. This amount represents the amount of pension paid from [DATE] to [DATE]. VA has determined that this overpayment amount is no fault of [NAME] and was based solely upon VA’s untimely processing of SSA income information on [NAME’S] behalf.

Pursuant to 38 U.S.C. § 5302B(a)(1), VA will negate any debt associated with this overpayment and will not pursue debt collection with respect to this overpayment now or in the future.

[***NAME***] ***is not responsible for the overpayment listed above***.

**REASONS AND BASES:**

VA experienced data quality issue with the SSA income match system beginning in 2011. VA paused the SSA income match between 2011 and 2022 because of data discrepancies. The match was reestablished on June 24, 2022. VA then matched [NAME’S] SSA income in July 2022 and determined the resulting overpayment amount listed above. Applying the Secretary’s Temporary Timeliness Instruction of December 22, 2023, VA determined that this overpayment amount was due to a failure to process income information on [NAME’S] behalf within applicable timeliness standards, and that to collect this overpayment would violate 38 U.S.C. § 5302B(a)(1) and be inconsistent with VA’s mission and core values.