

Training Job Aid

Developing for Service Records

Service Records Development Activity	Y/N/NA	Date Ordered	Date Received
Has military service history been determined and military service been verified? (M21-1.III.i.1.B.3)			
If applicable, was a PIES 050 sent, any receipt uploaded, and a tracked item created in VBMS? (M21-1.III.ii.2.A)			
If applicable, has scanning status been checked with RMC SMTS portal and, if scanning is not complete, has a tracked item been added to VBMS? (M21-1.III.ii.2.A.5.e)			
If needed for HAIMS request, have the status and error messages in the Obtain STRs section of the Development chevron in VBMS been checked? (M21-1.III.ii.2.B)			
If needed, has the Joint Longitudinal Viewer (JLV) been checked for service records not otherwise available? (M21-1.III.ii.2.B)			
If applicable, has a PIES 51 request been sent for Coast Guard personnel records? (M21-1.III.ii.C.6.a)			
If applicable, has a request been sent to the Defense Personnel Information Retrieval System (DPRIS) for military personnel records? (M21-1.III.ii.2.D)			
If applicable, has the Secondary STR Repository Recommendation been checked in VBMS? (M21-1.III.ii.2.B)			
If applicable, on unsuccessful HAIMS STR retrievals **Surviving Benefits claims ONLY** have the STRS been requested from JLV? (M21-1.III.ii.2.B.1.h.)			

Types of PIES Requests and When to Use Them

<u>PIES Request:</u>	<u>Use When:</u>
O50	STR and personnel records request

Information on PIES O50 Requests

All PIES O50 requests must include a service number if they were released from active duty prior to the following dates:

- ARMY – RAD before **07-01-1969**
- AIR FORCE – RAD before **07-01-1969**
- MARINES – RAD before **01-01-1972**
- NAVY – RAD before **01-01-1972**
- COAST GUARD – RAD before **10-01-1974**

Information on DPRIS Requests

All Veterans who have discharge dates on or after the following dates should be submitted through DPRIS, not through PIES.

- ARMY – RAD on or after **10-01-1994**
- AIR FORCE – RAD on or after **10-01-2004**
- MARINES – RAD on or after **01-01-1999**
- NAVY – RAD on or after **01-01-1995**

**DPRIS does not hold records for Coast Guard. Those must all go through PIES regardless of discharge date.

For Priority Records Requests Per M21-1.III.ii.2.D.1.a

On these priority claims NPRC records request should be emailed to Ino.vbastl@va.gov.