PENSION AND FIDUCIARY Service

PMC VSR Intermediate Core Course

Phase 5: Proficiency Development

Part 5: Award Adjustments

Determine Amended Income Adjustments

Appendix A

July 2024

Lesson 2 Prerequisites

| Learning Objectives | Lessons, Job Aids, and References |
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| Establish periods for calculating income | * Phase 5, Part 1c: *Establish Periods for Calculating Income* * **Initial Year** job aid * **Income and Net Worth Status** job aid * 38 CFR 3.400—3.404 (Effective Dates) * 38 CFR 3.31 (Commencement of the period of payment) * M21-1 IX.iii.1.A.4. (Pension and Parents’ DIC Award Effective Dates and Payment Dates) * M21-1 IX.iii.1.A.5. (General Information on the Payment Date Under 38 CFR 3.31) * M21-1 IX.iii.1.A.3.g. (Definition of Initial Year for Pension and Time Limit for Establishing Entitlement for the Initial Year) * M21-1 IX.iii.1.H.1.b. (Time Limit to Furnish Amended Income Information to Increase the Rate) * M21-1 IX.iii.1.E.7.a. (Definition: Initial Year) * M21-1 IX.iii.1.H.1.c. (Definition: Same Calendar Year Under 38 CFR 3.660.b.1) * M21-1 IX.iii.1.G.4.q. (Overlapping Initial Year and Calendar Year Periods) * M21-1 IX.iii.1.E.7.i. (Counting the Initial 12 Months of Income for Disallowed Claims) * M21-1 IX.iii.1.E.7.j (Counting the Second 12 Months of Income for Disallowed Claims) * M21-1 IX.i.3.A.3.c. (Reporting Period for Current-Law Pension) |
| Determine the types of income for pension purposes | * Phase 5, Part 1c: *Determine Types of Income* * **Income and Net Worth Status** job aid * **SSA Inquiry** job aid * **Initial Year** job aid * 38 CFR 3.271 (Computation of income.) * M21-1 IX.iii.1.I (Counting Specific Types of Income) * M21-1 IX.iii.1.B.3. (Computing Monthly SSA and Medicare Benefits) * M21-1 V.iii.1.E.6 (Counting IVAP) * 38 CFR 3.272 (Exclusions from income.) * M21-1 IX.iii.1.I.3 (Income Exclusions) * M21-1 IX.iii.1.F.2 (Counting the Income of Dependents) * M21-1 IX.iii.1.K.5. (Hardship Deductions from a Child’s Income) |
| Select qualifying expenses for calculating income | * **Phase 5, Part 1c: *Select Qualifying Expenses*** * **Care Expense Guide** job aid * **Claim Types** job aid * **Income and Net Worth Status** job aid * **Initial Year** job aid * 38 CFR 3.272 (Exclusions from income.) * M21-1 IX.i.3.D.1. (Determining When UMEs Are Deductible) * M21-1 IX.iii.1.A.3.g. (Definition of Initial Year for Pension and Time Limit for Establishing Entitlement for the Initial Year) * M21-1 IX.iii.1.E.7.a. (Definition: Initial Year) * M21-1 IX.iii.1.E.7.b (Deductible Medical Expenses Paid During the Initial Year) * M21-1 IX.iii.1.G.2 (UME Deductions) * M21-1 IX.iii.1.G.3 (Sources of Medical Expenses) * M21-1 IX.iii.1.G.4.b (Information Required for a Medical Expense Deduction Claim) * M21-1 IX.iii.1.G.4.f. (Allowing Medical Expenses Prospectively) * M21-1 IX.iii.1.G.4.g. (Example of Annual Amount vs. Calculated Estimated Actual Amount) * 38 CFR 3.262.o (Parents’ DIC) * M21-1 IX.iii.1.K.1.(Final Expense Deductions—Overview and Definitions) * M21-1 IX.iii.1.K.2.(Processing Final Expense Deductions) * 38 CFR 3.272.g (Exclusions from income; Medical expenses) * 38 CFR 3.272.h (Expenses of last illness, burials, and just debts) * 38 CFR 3.272.i (Educational expenses.) * M21-1 IX.iii.1.K.3.a. (Educational Expense Deductions) |
| Determine income status | * Phase 5, Part 1c: *Determine Income Status* * **Care Expense Guide** job aid * **Upfront Verification** job aid * **Income and Net Worth Status** job aid * **Claim Types** job aid * **Initial Year** job aid * M21-1 IX.iii.1.G (Pension-Deductible Expenses) * M21-1 IX.iii.1.B (Social Security Administration (SSA) Benefits Program) * M21-1 IX.iii.1.I (Counting Specific Types of Income) * M21-1 IX.iii.1.A.3 (Denying a Claim When IVAP is Excessive; Considering Amended Income Information) * M21-1 IX.i.3.A (General Information on Income and Net Worth Development) * M21-1 XIV.9.A.1. (Introduction to FTI Match and Corresponding Definitions) * M21-1 XIV.9.A.1.d (Upfront Verification) * 38 CFR 3.271 (Computation of income.) |
| Demonstrate how to develop for information/evidence needed to fulfill duty to assist | * Phase 5, Part 2: *Overview of the Development Process* * **Develop for Missing Information/Evidence** job aid * M21-1 III.i.2.D.1. (Evidence Requested from the Claimant) * 38 CFR 3.159 (VA Assistance in Developing Claims.) * M21-1 I.i.1.A.1.a. (Description and General Information on Duty to Notify and Duty to Assist) * Public Law (PL) 106-475 (Veterans Claims Assistance Act of 2000) * M21-1 III.i.2.D.1.b. (Notice of Time Limits to Submit Evidence) * M21-1 III.i.2.A.1.g. (Handling Concurrent Development Actions) * M21-1 III.i.2.D.1.d. (Claims Development by E-Mail, Telephone, and Electronic Means) * M21-1 III.i.2.D.1.e. (Documenting Information Received by Telephone) * M21-1 III.i.2.D.1.a. (Written Requests for Evidence) * M21-1 III.ii.1.A.1.a. (VA’s Responsibility to Assist Claimants in Obtaining Evidence) * M21-1 III.i.2.C.1. (Assisting With Federal Records Requests) |
| Describe how to prepare an award action | * Phase 5, Part 3: *Overview of the Award Process* * **Processing a Grant of Benefits** job aid * **Processing a Denial of Benefits** job aid * **Annotate the Award Checklist job aid** * M21-1 VI.i.1.A. (Decision Authorization) * M21-1 VI.i.1.B. (Decision Notices) * M21-1 VI.i.1.A.2. (General Information on Processing Decisions) * M21-1 VI.i.1.A.2.c. (Award Processing Responsibilities) * M21-1 VI.i.1.A.3. (General Information on Denials) * M21-1 VI.i.1.A.3.a. (Definition: Denial) * M21-1 VI.i.1.A.4. (Denials Based on a Claimant’s Failure to Furnish Requested Evidence) * M21-1 II.iii.2.F. (Withdrawal of Initial Claims) * 38 CFR 3.106 (Renouncement.) * M21-1 X.iv.4.1. (General Information About Renouncements) * M21-1 X.iv.4.3.c. System Entries for Discontinuing an Award) |