



## PENSION AND FIDUCIARY SERVICE

PMC VSR Advanced Core Course  
Phase 6: Processing Claims

# **Lesson 18: Process Incarceration/Fugitive Felon Adjustments**

Appendix A

September 11, 2017

Version 1.0

**Table of Contents**

Lesson 18 Prerequisites ..... 3

    Description ..... 3

    Confirm the End Product (EP) code is correct ..... 3

    Recognize an Old Law or Section 306 Pension Claim ..... 4

    Establish a claim (CEST) ..... 4

    Establish periods for calculating income ..... 5

    Determine the types of income for pension purposes ..... 5

    Select qualifying expenses for calculating income ..... 7

    Determine income status ..... 9

    Determine net worth status ..... 10

    Describe how to prepare an award action ..... 11

    Create a decision notice ..... 12

    Determine award adjustment based on change in dependency ..... 13

    Apply due process provisions to a claim ..... 14

    Process an original claim for Veterans Pension ..... 16

    Process a claim for Original Survivors Pension ..... 17

    Process special monthly pension (SMP) claims ..... 18

    Process a claim for Dependency and Indemnity Compensation (DIC) claims ..... 19

    Process income and net worth adjustment claims ..... 19

    Process a dependency adjustment claim ..... 20

    Process an apportionment claim ..... 21

    Differentiate the 800 series work items status categories ..... 22

    Process 810 series work items ..... 23

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

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**Lesson 18 Prerequisites**

**Description**

This Appendix A lists the references according to the prerequisite learning objectives. The reference types include the corresponding lesson title, job aids, 38 Code of Federal Regulations (CFR) and M21-1 Adjudication Procedures Manual.

**Confirm the End Product (EP) code is correct**

Reference Type	Reference Name
Lesson	Phase 5, Part 1, Lesson 1: <i>Confirm the End Product (EP) Code is Correct</i>
Job Aids	N/A
38 CFR and M21-1 Manual	<ul style="list-style-type: none"><li>• M21-1 I.1.B (Duty to Notify Under 38 U.S.C. 5102 and 5103)</li><li>• M21-1 III.ii.2.B (Applications for Disability Compensation and/or Pension)</li><li>• M21-1 III.ii.2.C (Informal Claims Received Prior to March 24, 2015, Communication of an Intent to File [ITF], and Requests for an Application)</li></ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Recognize an Old Law or Section 306 Pension Claim**

Reference Type	Reference Name
Lesson	Phase 5, Part 1, Lesson 2: <i>Recognize an Old Law or Section 306 Pension Claim</i>
Job Aids	N/A
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 III.i.3.A (General Information About the Fully Developed Claims [FDC] Program)</li> <li>• M21-1 III.i.3.B.2 (Excluding Claims From the FDC Program)</li> <li>• M21-1 III.i.3.B.3 (Development the Department of Veteran (VA) Undertakes in Connection with FDCs)</li> </ul>

**Establish a claim (CEST)**

Reference Type	Reference Name
Lesson	Phase 5, Part 1, Lesson 3: <i>Establish a Claim (CEST)</i>
Job Aids	<b>Pension Systems and Applications</b> job aid
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 III.ii.1.D (Claims That Require Priority Processing)</li> <li>• M21-1 III.iii.1.D.1.b (Claimant Flashes)</li> </ul>

## Lesson 18: Process Incarceration/Fugitive Felon Adjustments

### Appendix A

#### Establish periods for calculating income

Reference Type	Reference Name
Lesson	Phase 5, Part 1, Lesson 16: <i>Establish Periods for Calculating Income</i>
Job Aids	<ul style="list-style-type: none"> <li>• Effective Dates EPSS</li> <li>• <b>Initial Year</b> job aid</li> <li>• <b>Income and Net Worth Status</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• 38 CFR 3.400—3.404 (Effective dates.)</li> <li>• 38 CFR 3.31 (Commencement of the period of payment.)</li> <li>• M21-1 V.iii.1.A.4 (Pension and Parents' DIC Award Effective Dates and Payment Dates)</li> <li>• M21-1 V.iii.1.A.5 (General Information on the Payment Date Under 38 CFR 3.31)</li> <li>• M21-1 V.iii.1.A.3.g (Definition of Initial Year for Pension and Time Limit for Establishing Entitlement for the Initial Year)</li> <li>• M21-1 V.iii.1.H.1.b (Time Limit to Furnish Amended Income Information to Increase the Rate)</li> <li>• M21-1 V.iii.1.E.7.a (Definition: Initial Year)</li> <li>• M21-1 V.iii.1.H.1.c (Definition: Same Calendar Year Under 38 CFR 3.660(b)(1))</li> <li>• M21-1 V.iii.1.G.4.p (Overlapping Initial Year and Calendar Year Periods)</li> <li>• M21-1 V.iii.1.E.7.i (Counting the Initial 12 Months of Income for Disallowed Claims)</li> <li>• M21-1 V.iii.1.E.7.j (Counting the Second 12 Months of Income for Disallowed Claims)</li> <li>• M21-1 V.i.3.A.3.c (Reporting Period for Current-Law Pension)</li> </ul>

#### Determine the types of income for pension purposes

Reference Type	Reference Name
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**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

Reference Type	Reference Name
Lesson	Phase 5, Part 1, Lesson 17: <i>Determine Income Types</i>
Job Aids	<ul style="list-style-type: none"> <li>• Income and Net Worth Determination EPSS</li> <li>• <b>Income and Net Worth Status</b> job aid</li> <li>• <b>Income Classification and Counting Table</b> job aid</li> <li>• <b>Countable Income</b> job aid</li> <li>• <b>SSA Inquiry</b> job aid</li> <li>• <b>Initial Year</b> job aid</li> <li>• Veterans Benefits Management System - Awards (VBMS-A) User Guide</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• 38 CFR 3.271 (Computation of income.)</li> <li>• M21-1 V.iii.1.I (Improved Pension—Counting Specific Types of Income)</li> <li>• M21-1 V.III.1.B.3 (Computing Monthly SSA and Medicare Benefits)</li> <li>• M21-1 V.iii.1.E.6 (Counting Income for Department of Veterans Affairs Purposes)</li> <li>• 38 CFR 3.272 (Exclusions from income.)</li> <li>• M21-1 V.iii.1.I.3 (Income Exclusions)</li> <li>• M21-1 V.iii.1.F.2 (Counting the Income of Dependents)</li> <li>• M21-1 V.iii.1.G.10 (Hardship Deductions from a Child's Income)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Select qualifying expenses for calculating income**

Reference Type	Reference Name
Lesson	Phase 5, Part 1, Lesson 18: <i>Select Qualifying Expenses</i>
Job Aids	<ul style="list-style-type: none"> <li>• <b>Care Expense Guide</b> job aid</li> <li>• <b>Claim Types</b> job aid</li> <li>• <b>Income and Net Worth Status</b> job aid</li> <li>• <b>Initial Year of Entitlement</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• 38 CFR 3.272 (Exclusions from income.)</li> <li>• M21-1 V.i.3.D.1 (Determining When Unreimbursed Medical Expenses Are Deductible)</li> <li>• M21-1 V.iii.1.A.3.g (Definition of Initial Year for Pension and Time Limit for Establishing Entitlement for the Initial Year)</li> <li>• M21-1 V.iii.1.E.7.a (Definition: Initial Year)</li> <li>• M21-1 V.iii.1.E.7.b (Deductible Medical Expenses Paid During the Initial Year)</li> <li>• M21-1 V.iii.1.G.2 (Unreimbursed Medical Expense (UME) Deductions)</li> <li>• M21-1 V.iii.1.G.2.c (List of Common Allowable Medical Expenses)</li> <li>• M21-1 V.iii.1.G.3 (Sources of Medical Expenses)</li> <li>• M21-1 V.iii.1.G.4.b (Information Required for a Medical Expense Deduction Claim)</li> <li>• M21-1 V.iii.1.G.4.d (Allowing Medical Expenses Prospectively)</li> <li>• M21-1. V.iii.1.G.4.e (Example of Annual Amount vs. Calculated Estimated Actual Amount)</li> <li>• 38 CFR 3.262.o (Parents' DIC.)</li> <li>• M21-1 V.iii.1.G.6 (Final Expense Deductions—Overview and Definitions)</li> <li>• M21-1 V.iii.1.G.7 (Processing Final Expense Deductions)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**

**Appendix A**

Reference Type	Reference Name
	<ul style="list-style-type: none"><li data-bbox="516 302 1292 373">• 38 CFR 3.272.g (Exclusions from income; Medical expenses.)</li><li data-bbox="516 401 1414 472">• 38 CFR 3.272.h (Expenses of last illness, burials, and just debts.)</li><li data-bbox="516 499 1141 531">• 38 CFR 3.272.i (Educational expenses.)</li><li data-bbox="516 558 1321 590">• M21-1 V.iii.1.G.8 (Educational Expense Deductions)</li></ul>



**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

<b>Determine income status</b>	
<b>Reference Type</b>	<b>Reference Name</b>
Lesson	Phase 5, Part 1, Lesson 19: <i>Determine Income Status</i>
Job Aids	<ul style="list-style-type: none"> <li>• Income and Net Worth Determination EPSS</li> <li>• <b>Income Eligibility</b> job aid</li> <li>• <b>Countable Income</b> job aid</li> <li>• <b>Care Expense Guide</b> job aid</li> <li>• <b>Federal Tax Information (FTI) Income Reference List</b> job aid</li> <li>• <b>Upfront Verification</b> job aid</li> <li>• Veterans Benefits Management System - Awards (VBMS-A) User Guide</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 V.iii.1.G (Pension Deductible Expenses)</li> <li>• M21-1 V.iii.1.B (Social Security Administration (SSA) Benefits Program)</li> <li>• M21-1 V.iii.1.I (Improved Pension—Counting Specific Types of Income)</li> <li>• M21-1 V.iii.1.A.3 (Denying a Claim When IVAP Is Excessive; Considering Amended Income Information)</li> <li>• M21-1 V.i.3.A (General Information on Income and Net Worth Development)</li> <li>• M21-1 X.9.A.1 (Introduction to FTI Match and Corresponding Definitions)</li> <li>• M21-1 X.9.A.1.d (Upfront Verification)</li> <li>• 38 CFR 3.271 (Computation of income.)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

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**Determine net worth status**

Reference Type	Reference Name
Lesson	Phase 5, Part 1, Lesson 20: <i>Determine Net Worth Status</i>
Job Aids	<ul style="list-style-type: none"><li>• Income and Net Worth Determination EPSS</li><li>• <b>Income and Net Worth Status</b> job aid</li></ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"><li>• M21-1 V.i.3.A.1.c (Definition: Net Worth)</li><li>• M21-1 V.iii.1.J.1.b (Net Worth Criteria)</li><li>• M21-1 V.iii.1.A (General Information on the Effect Income and Net Worth Have on Pension and Parents DIC)</li><li>• M21-1 V.iii.1.J.4.a (Excessive Net Worth as a Question of Fact)</li></ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Describe how to prepare an award action**

Reference Type	Reference Name
Lesson	Phase 5, Part 3, Lesson 3: <i>Overview of the Award Process</i>
Job Aids	<ul style="list-style-type: none"> <li>• <b>Processing a Grant of Benefits</b> job aid</li> <li>• <b>Processing a Denial of Benefits</b> job aid</li> <li>• <b>Processing an Award Adjustment</b> job aid</li> <li>• <b>Annotate the Award</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 III.v.2.A (Decision Authorization)</li> <li>• M21-1 III.v.2.B (Decision Notices)</li> <li>• M21-1 III.v.2.A.3.a (Definition: Denial)</li> <li>• M21-1 III.v.2.A.2 (General Information on Processing Decisions)</li> <li>• M21-1 III.v.2.A.3 (General Information on Denials)</li> <li>• M21-1 III.v.2.A.4 (Denials Based on a Claimant’s Failure to Furnish Requested Evidence)</li> <li>• 38 CFR 3.106 (Renouncement.)</li> <li>• M21-1 III.ii.2.H.1 (General Information About Renouncement)</li> <li>• M21-1 III.ii.2.H.3.c (System Entries for Discontinuing an Award)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Create a decision notice**

Reference Type	Reference Name
Lesson	Phase 5, Part 4, Lesson 1: <i>Prepare the Decision Notice</i>
Job Aids	<ul style="list-style-type: none"> <li>• <b>Processing an Award Adjustment</b> job aid</li> <li>• <b>Processing a Grant of Benefits</b> job aid</li> <li>• <b>Processing a Denial of Benefits</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 III.v.2.B.1.a-k (Notification Requirements)</li> <li>• M21-1 III.v.2.B.2.a (Recognition and Decision Notice Preparation)</li> <li>• M21-1 III.v.2.B.3.b (Procedures for Decision Notices Containing FTI)</li> <li>• M21-1 III.v.2.B.5 (Exhibit 1: Sample Decision Notice – Grant of Entitlement to Veterans Pension)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Determine award adjustment based on change in dependency**

Reference Type	Reference Name
Lesson	Phase 5, Part 5, Lesson 4: <i>Determine Dependency Adjustments</i>
Job Aids	<ul style="list-style-type: none"> <li>• <b>Processing an Award Adjustment</b> job aid</li> <li>• <b>Annotate the Award Checklist</b> job aid</li> <li>• <b>Initial Year</b> job aid</li> <li>• <b>Income and Net Worth Status</b> job aid</li> <li>• <b>Time Limit</b> job aid</li> <li>• <b>Dependency Eligibility Requirements</b> job aid</li> <li>• <b>Dependency Eligibility: Spouse</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 V.iii.1.F.1.b (Establishing a Spouse for Current-Law Pension Purposes)</li> <li>• 38 CFR 3.204 (Evidence of dependents and age.)</li> <li>• 38 CFR 3.205 (Marriage.)</li> <li>• 38 CFR 3.206 (Divorce.)</li> <li>• 38 CFR 3.207 (Void or annulled marriage.)</li> <li>• 38 CFR 3.208 (Claims based on attained age.)</li> <li>• 38 CFR 3.209 (Birth.)</li> <li>• 38 CFR 3.210 (Child's relationship.)</li> <li>• 38 CFR 3.211 (Death.)</li> <li>• M21-1 III.iii.5 (Relationship and Dependency)</li> <li>• M21-1 III.iii.6 (School Attendance)</li> <li>• 38 CFR 3.57(a)(1) (Child: General.)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Apply due process provisions to a claim**

Reference Type	Reference Name
Lesson	Phase 5, Part 5, Lesson 5: <i>Apply/Issue Due Process Provisions</i>
Job Aids	<ul style="list-style-type: none"> <li>• <b>Processing an Award Adjustment</b> job aid</li> <li>• <b>Initial Year</b> job aid</li> <li>• <b>Due Process</b> job aid</li> <li>• <b>Effective Dates</b> EPSS</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 I.2.A.1.a (Due Process and the U.S. Constitution)</li> <li>• M21-1 I.2.A.1.b (Due Process and VA)</li> <li>• M21-1 III.v.1.I.1 (Overview of Erroneous Payments)</li> <li>• M21-1 III.v.1.I.2 (Handling Cases That Involve the Duplicate Payment of Benefits)</li> <li>• M21-1 III.v.3.B (Adjusting Apportioned Awards)</li> <li>• M21-1 III.iii.6.B (Awards and Adjustments Based upon School Attendance)</li> <li>• M21-1 III.iii.6.B.6.f (Failure to Certify School Attendance)</li> <li>• M21-1 III.iii.5.K (Verification of Marital Status and the Status of Dependents)</li> <li>• M21-1 III.iii.5.K.4 (Failure to Return a Questionnaire)</li> <li>• M21-1 III.v.6.C.1.d (Due Process and Control Procedures for Hospitalization)</li> <li>• M21-1 III.v.8.C.2.b (Providing Notification to an Incarcerated Surviving Spouse)</li> <li>• M21-1 III.v.8.A.2 (Benefit-Specific Effects of a Beneficiary's Incarceration)</li> <li>• M21-1 III.v.9.B.3 (Due Process Requirements for Incompetency Determinations)</li> <li>• M21-1 III.iv.8.A.5.a (Decree by a Court as Notice and Hearing)</li> <li>• M21-1 X.5.2.h (DMF Match Identifies Veteran's Spouse)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

Reference Type	Reference Name
	<ul style="list-style-type: none"> <li>• M21-1 X.16.2.d (Deciding Whether an Individual Is a Fugitive Felon and Notifying the Beneficiary of the Decision)</li> <li>• M21-1 X.9.F (Income Verification Match)</li> <li>• M21-1 X.15.2 (Review of SSA Prison Match Worksheets)</li> <li>• M21-1 X.2.5.n (Monthly Entitlement Amount is Erroneous)</li> <li>• M21-1 III.vi.2.A.1 (General Information About Simultaneous Award Adjustments)</li> <li>• M21-1 III.vi.2.A.2 (Processing Simultaneous Award Adjustments)</li> <li>• M21-1 III.v.1.A.3.d (Sample Format for an Administrative Decision)</li> <li>• M21-1 I.2.C (Adverse Action Proposal Period)</li> <li>• M21-1 I.2.B.2 (Elements of the Notice of Proposed Adverse Action)</li> <li>• M21-1 I.2.D (Contemporaneous Notice)</li> <li>• 38 CFR 3.103 (Procedural due process and appellate rights.)</li> <li>• 38 CFR 3.551 (Reduction because of hospitalization.)</li> <li>• 38 CFR 3.552 (Adjustment of allowance for aid and attendance.)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Process an original claim for Veterans Pension**

Reference Type	Reference Name
Lesson	Phase 6, Lesson 1: <i>Process Original Veterans Pension Claims</i>
Job Aids	<ul style="list-style-type: none"> <li>• See <i>Lesson 1: Appendix A</i></li> <li>• <b>Processing an Original Veterans Pension Claim Checklist</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• See <i>Lesson 1: Appendix A</i></li> <li>• M21-1 I.A.3.b (Refraining From or Discontinuing Assistance)</li> <li>• M21-1 I.1.A.3.c (Inherently Incredible Claims)</li> <li>• M21-1 III.ii.6 (Determining Veteran Status and Eligibility for Benefits)</li> <li>• 38 CFR 3.1(l)(u)(v)(w) (Definitions.)</li> <li>• 38 CFR 3.159(d) (Circumstances where VA will refrain from or discontinue providing assistance.)</li> </ul>



**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Process a claim for Original Survivors Pension**

Reference Type	Reference Name
Lesson	Phase 6, Lesson 4: <i>Process Survivors Original Pension Claims</i>
Job Aids	<ul style="list-style-type: none"> <li>• <i>Lesson 4: Appendix A</i></li> <li>• <b>Original Survivors Pension Claims Checklist</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• M21-1 III.ii.2.A.2.b (Definition: Survivors Pension)</li> <li>• M21-1 I.1.A.3.b (Refraining from or Discontinuing Assistance)</li> <li>• M21-1 I.1.A.3.c (Claims That are Inherently Incredible or Lack Merit)</li> <li>• M21-1 I.1.A.3.f (Definition: Substantially Complete Application)</li> <li>• M21-1 III.iii.5.B (Establishing the Validity of a Marriage for Department of Veterans Affairs [VA] Purposes)</li> <li>• M21-1 III.iii.5.C (Establishing Common Law Marriages)</li> <li>• M21-1 III.iii.5.D (Establishing Other Types of Marriages)</li> <li>• M21-1 III.iii.5.E (Establishing Marital Relationship in Survivors Cases)</li> <li>• M21-1 III.iii.5.F (Establishing a Child’s Age and Relationship)</li> <li>• M21-1 III.iii.5.G (Establishing a Biological Child, Adopted Child, or Stepchild as a Veteran’s Child for Department of Veterans Affairs [VA] Purposes)</li> <li>• M21-1 III.iii.6.A (Notification of Potential Entitlement and School Attendance Policies)</li> <li>• M21-1 III.iii.6.B (Awards and Adjustments Based Upon School Attendance)</li> <li>• M21-1 III.iii.7 (A Child’s Permanent Incapacity for Self-Support)</li> <li>• M21-1 V.ii.2 (Survivor Pension Ratings)</li> <li>• M21-1 V.ii.2.1.c (Determining the Effective Date for a Survivors Pension Claim)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

Reference Type	Reference Name
	<ul style="list-style-type: none"> <li>• M21-1 III.ii.7.4.b (General Policy Regarding the Referral of Survivors Benefits Claims to the Rating Activity)</li> <li>• M21-1 III.ii.7.4.c (Specific Situations in Which Survivors Benefits Claims Should Be Referred to the Rating Activity)</li> </ul>

**Process special monthly pension (SMP) claims**

Reference Type	Reference Name
Lesson	Phase 6, Lesson 5: <i>Process SMP Claims (A&amp;A/HB)</i>
Job Aids	<b>Processing an SMP Claim Checklist</b> job aid
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• See <i>Lesson 5: Appendix A</i></li> <li>• M21-1 I.1.A.3.b (Refraining From or Discontinuing Assistance)</li> <li>• M21-1.V.iii.2.A.1.b (Requirements for A&amp;A Status)</li> <li>• M21-1.V.iii.2.A.2.c (Definition: Permanently Housebound)</li> <li>• M21-1.V.iii.2.B.1.a (Definition of Nursing Home for Purposes of A&amp;A Status)</li> <li>• 38 CFR 3.351(c) (Aid and attendance; Criteria.)</li> </ul>

## Lesson 18: Process Incarceration/Fugitive Felon Adjustments

### Appendix A

#### Process a claim for Dependency and Indemnity Compensation (DIC) claims

Reference Type	Reference Name
Lesson	Phase 6, Lesson 6: <i>Process Dependency and Indemnity Compensation (DIC) Claims</i>
Job Aids	<ul style="list-style-type: none"> <li>• <i>Lesson 6: Appendix A</i></li> <li>• <b>Processing a DIC Claim Checklist</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• <i>See Lesson 6: Appendix A</i></li> <li>• M21-1 IV.iii.1.A (Overview of Death Compensation and Dependency and Indemnity Compensation [DIC])</li> <li>• M21-1 IV.iii.1.B (Dependency and Indemnity Compensation [DIC])</li> <li>• M21-1 III.iii.5.E.4 (Marriage Date Requirements and Dependency and Indemnity Compensation [DIC] Claims)</li> <li>• M21-1 IV.iii.3.D.12 (DIC Eligibility based on Remarriage Upon Attaining Age 57)</li> <li>• 38 CFR 3.309 (Disease subject to presumptive service connection.)</li> <li>• M21-1 IV.iii.2.A (Rating Dependency and Indemnity Compensation [DIC] – Rating DIC and Death Compensation Claims)</li> </ul>

#### Process income and net worth adjustment claims

Reference Type	Reference Name
Lesson	Phase 6, Lesson 11: <i>Process Income and Net Worth Adjustment Claims</i>
Job Aids	<ul style="list-style-type: none"> <li>• <i>Lesson 11: Appendix A</i></li> <li>• <b>Processing Income and Net Worth Adjustment Claims Checklist</b> job aid</li> </ul>
38 CFR and M21-1 Manual	See <i>Lesson 11: Appendix A</i>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Process a dependency adjustment claim**

Reference Type	Reference Name
Lesson	Phase 6, Lesson 12: <i>Process Dependency Adjustment Claims</i>
Job Aids	<ul style="list-style-type: none"> <li>• <i>Lesson 12: Appendix A</i></li> <li>• <b>Processing a Dependency Adjustment Claim Checklist</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• 38 CFR 3.50 (Relationship—Spouse and surviving spouse.)</li> <li>• 38 CFR 3.52 (Relationship—Marriage deemed valid.)</li> <li>• 38 CFR 3.54 (Relationship—Marriage dates.)</li> <li>• 38 CFR 3.57 (Relationship—Child.)</li> <li>• 38 CFR 3.204 (Evidence requirements—Evidence of dependents and age.)</li> <li>• 38 CFR 3.205 (Evidence requirements—Marriage.)</li> <li>• 38 CFR 3.210 (Evidence requirements—Child's relationship.)</li> <li>• 38 CFR 3.356 (Rating for special purposes—Conditions which determine permanent incapacity for self-support.)</li> <li>• 38 CFR 3.451 (Special apportionments.)</li> <li>• 38 CFR 3.667 (School attendance.)</li> <li>• M21-1 I.2 (Due Process)</li> <li>• M21-1 III.iii (General Development and Dependency Issues)</li> <li>• M21-1 III.iii.5.L (Adjusting Awards for Dependents)</li> <li>• M21-1 III.v.3 (Apportionments)</li> <li>• M21-1 IV.iii.3.D (Remarriage of a Surviving Spouse)</li> <li>• M21-1 V.iii.1.F (Dependents for Current-Law Pension Purposes)</li> <li>• M21-1 V.iii.1.F.2.h (Counting the Income of an Unestablished Dependent)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

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**Process an apportionment claim**

Reference Type	Reference Name
Lesson	Phase 6, Lesson 14: <i>Process Apportionment Claims</i>
Job Aids	<ul style="list-style-type: none"> <li>• <i>Lesson 14: Appendix A</i></li> <li>• <b>Processing an Apportionment Claim Checklist</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• See <i>Lesson 14: Appendix A</i></li> <li>• M21-1 I.2 (Due Process)</li> <li>• M21-1 III.ii.3.E.1.j (Determining if an NOD is Timely)</li> <li>• M21-1 III.iii.5 (Relationship and Dependency)</li> <li>• M21-1 III.v.3 (Apportionments)</li> <li>• M21-1 III.v.8 (Incarceration)</li> <li>• M21-1 III.vi.6 (Contested Claims)</li> <li>• 38 CFR 3.106 (Renouncement)</li> <li>• 38 CFR 3.400 (e) (Effective dates for apportionment awards.)</li> <li>• 38 CFR 3.450 (General apportionment regulations.)</li> <li>• 38 CFR 3.451 (Special apportionments.)</li> <li>• 38 CFR 3.458 (Veteran's benefits not apportionable.)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Differentiate the 800 series work items status categories**

Reference Type	Reference Name
Lesson	Phase 6, Lesson 15: <i>Process 810 Series Work Items (Notice of Benefit Payment Transaction)</i>
Job Aids	<ul style="list-style-type: none"> <li>• <i>Lesson 15: Appendix A</i></li> <li>• <b>Processing an Award Adjustment</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• <i>See Lesson 15: Appendix A</i></li> <li>• M21-1 III.v.10.A.1 (800 Series Work Items)</li> <li>• M21-1 III.v.10.A.1.d (800 Series Work Items Status Categories)               <ul style="list-style-type: none"> <li>○ M21-1 III.v.10.A.1.f (810WI Claim Labels)</li> <li>○ M21-1 III.v.10.A.1.g (820WI Claim Labels)</li> <li>○ M21-1 III.v.10.A.1.h (840WI Claim Labels)</li> <li>○ M21-1 III.v.10.A.1.i (850WI Claim Label)</li> </ul> </li> <li>• M21-4 Appendix C, Section I.b (Index of Claim Labels)</li> </ul>

**Lesson 18: Process Incarceration/Fugitive Felon Adjustments**  
**Appendix A**

**Process 810 series work items**

Reference Type	Reference Name
Lesson	Phase 6, Lesson 15: <i>Process 810 Series Work Items (Notice of Benefit Payment Transaction)</i>
Job Aids	<ul style="list-style-type: none"> <li>• <i>Lesson 15: Appendix A</i></li> <li>• <b>Processing an Award Adjustment</b> job aid</li> </ul>
38 CFR and M21-1 Manual	<ul style="list-style-type: none"> <li>• <i>See Lesson 15: Appendix A</i></li> <li>• M21-1 III.v.10.A.1 (800 Series Work Items)</li> <li>• M21-1 III.v.10.A.1.d (800 Series Work Items Status Categories) <ul style="list-style-type: none"> <li>○ M21-1 III.v.10.A.1.f (810WI Claim Labels)</li> <li>○ M21-1 III.v.10.A.1.g (820WI Claim Labels)</li> <li>○ M21-1 III.v.10.A.1.h (840WI Claim Labels)</li> <li>○ M21-1 III.v.10.A.1.i (850WI Claim Label)</li> </ul> </li> <li>• M21-4 Appendix C, Section I.b (Index of Claim Labels)</li> </ul>