



PENSION AND FIDUCIARY SERVICE

PMC VSR Core Course
Phase 4: Introduction to Pension
Management

Lesson 3: Pension Claims eFolder/Records Management

Appendix A

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Version 1.0

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Appendix A

For Your Review

You will have five minutes to complete this exercise. Write the appropriate system or application next to the corresponding description.

System	Description
	Tracks the location of paper folders within and between offices. Tracks the file number, name, power of attorney, and current location of each folder. Used to request transfer of paper folders. Prints paper claim labels.
	Used to request verification of service as well as service treatment records from the National Personnel Records Center (NPRC).
	Has interdependency with the VETSNET Legacy system. Used to: <ul style="list-style-type: none">• Review claim documents.• Review the eFolder.• View VVA documents.• Upload documents into the respective eFolder.• View the Veteran's Profile, Dependents, Military Service, Power of Attorney (POA), and Intent to File Records, Rated Issues and Flashes.• Insert Notes.
	Microsoft Windows-based client/server application that allows employees to inquire against legacy information such as Beneficiary Identification Records Locator Subsystem (BIRLS), BDN, and other agencies' information. Updates both legacy and corporate information with one transaction.

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System	Description
	<p>An online electronic work environment (EWE) designed for processing pension claims. Used primarily to:</p> <ul style="list-style-type: none">• Review claim documents.• Complete data match with the Social Security Administration.• Insert documents into the respective eFolder.
	<p>Supports development of claims and workflow tracking and provides single processing development capability. Used primarily to:</p> <ul style="list-style-type: none">• Generate development letters requesting additional information from the beneficiary.• Insert notes, evidence received, and additional information that may be applicable for ease of claims processing.