

VA Emergency Alerting and Accountability System (EAAS)

Informed, Safe and Ready to Serve!

EAAS is the primary method to send critical information in times of an emergency or safety event. EAAS provides VA the ability to:

- Send alerts to VA employees, contractors and affiliates for events such as hurricanes, earthquakes, fires and local emergencies;
- Reduce the risk of injury and loss of life by providing wider coverage and faster alerts; and
- Capture the safety status of employees using multiple devices (i.e., phones, cell phones, mobile apps, SMS texts and emails).

How to access Self Service

1. Go to <https://alerts7.athoc.com/SelfService/vaeaas>;
2. Use the PIV credentials to login;
3. Select **My Profile** from the upper toolbar, then click "Edit";
4. **Basic Information:** Update the **Organization Hierarchy** by clicking "Select", choose the appropriate organization to which you are assigned, then click "Apply";
5. **Contact Information Updates:** Provide your contact information (i.e., phone and text numbers, email and physical addresses) to ensure you receive critical safety messages while you are at work or away from your place of work; and
6. Click "Save".

Find Out More

If you have a specific question or need assistance, contact the VA Enterprise Service Desk at:

[1-855-NSD-HELP/1-855-673-4357](tel:1-855-NSD-HELP) or <https://yourit.va.gov>.

For program related questions, please email the VA EAAS Program Office at:

VAEAASProgramOffice@va.gov.

VA Emergency Alerting and Accountability System (EAAS)

Informed, Safe and Ready to Serve!

24/7
Crisis
Protection
in the
Palm of
Your Hand

STEP
1

Install the App:

From the VA Mobile App catalog, Apple App Store or Google Play Store, search for and install the Blackberry AtHoc App.



STEP
2

Register:

Open the App, type in your VA email address to register to use the App.



STEP
3

Verify:

From your VA email inbox, open the email from Blackberry AtHoc and verify your email.

STEP
4

Organization Code:

From the App, enter the Organization Code **VAEAAS**.



You are now registered to receive notifications through the VA EAAS Mobile App!
Thank you for registering and taking the additional step of ensuring your safety.