Certified Payments Adobe:

If users are reporting page freeze on the Certified Payment module, then they need to open Adobe and update a setting. User will need to open Adobe Reader DC. Select Edit > Preferences.

Next they need to select the Security (Enhanced) Tab and select "Enable protected mode at Startup" like screen below:

references			
Coloradian	See allow Destantions		
Categories:	Sandbox Protections		
Commenting	Enable Protected Mode at startup		
Documents			
Full Screen	Protected View		
General	Files from potentially unsafe locations		
Page Display	 All files 		
3D & Multimedia			
Accessibility	Enhanced Security		
Email Accounts	Enable Enhanced Security	Cross domain log file	View
Forms			
Identity	- Divide-11		
Internet	Adobe Acrobat Reader		
JavaScript	If ye		
Language	sele Drive You have chosen to turn on Reader's protected mode. In order for these		
Measuring (2D)	word changes to take effect, you would have to manually restart the application.		
Measuring (3D)	Are you sure you want to continue?		
Measuring (Geo)			
Multimedia (legacy)			
Multimedia Trust (legacy)			
Reading	Yes No		
Reviewing		· .	
Search			
Security			
Security (Enhanced)			
Signatures			
Spelling			

**********Users have to do this daily******* as user computer resets each day.