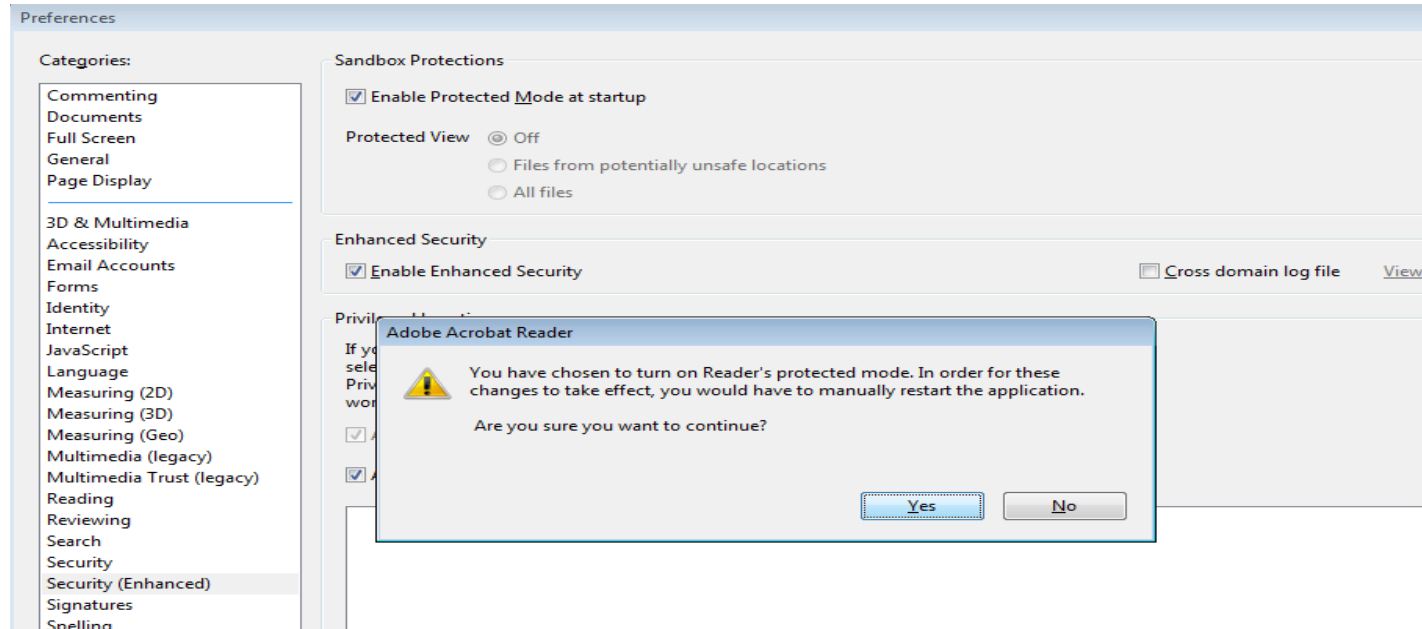


## **Certified Payments Adobe:**

If users are reporting page freeze on the Certified Payment module, then they need to open Adobe and update a setting. User will need to open Adobe Reader DC. Select Edit > Preferences.

Next they need to select the Security (Enhanced) Tab and select "Enable protected mode at Startup" like screen below:



\*\*\*\*\*Users have to do this daily\*\*\*\*\* as user computer resets each day.