

**Subject:** Claim Label Guidance for 7131s Received From VHA

April 10, 2024

Districts,

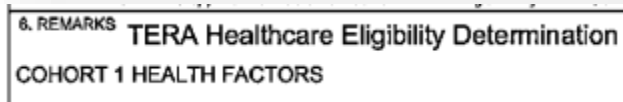
Please disseminate to all employees processing packets in the Centralized Mail Portal (CMP).

The Office of Field Operations (OFO), in collaboration with Compensation Service (CS), would like to provide the following guidance:

When a VA Form 10-7131 is received from VHA in the mail portal, please review to determine the appropriate EP and claim label:

- If VHA is requesting review related to a dental condition, then apply EP290 claim label *Dental Treatment* (290DNTL).
- **Any other healthcare eligibility request** should be established and controlled with EP 290 and assigned the *Healthcare Eligibility- 7131 Review* (290HE7131R) claim label.

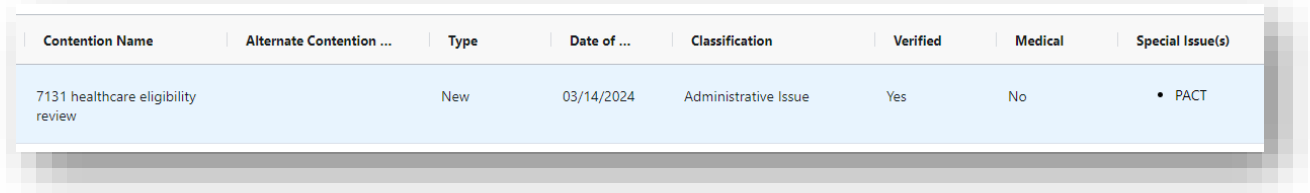
**Example** (not limited to) from Part I, Block 6 of 10-7131:



6. REMARKS TERA Healthcare Eligibility Determination  
COHORT 1 HEALTH FACTORS

When CESTING, the *Segmented Lane* should be “Non-Rating (National)” and the *Suppress acknowledgement letter* box should be checked.

A contention named “7131 healthcare eligibility review” should be created with “Administrative Issue” *Classification* and all applicable special issue(s) added.



Contention Name	Alternate Contention ...	Type	Date of ...	Classification	Verified	Medical	Special Issue(s)
7131 healthcare eligibility review		New	03/14/2024	Administrative Issue	Yes	No	• PACT

**Please note**, any 7131 referencing *TERA* should have the *PACT* special issue applied.

Please continue to follow current guidance and apply all appropriate corporate flash(es) and special issues. ([M21-4](#), [Appendix E](#), [M21-1 II.ii.3.](#))

For additional guidance related to processing healthcare eligibility requests received from VHA, please see the [PACT Act Section 103 Standard Operating Procedures with Addendum](#) on the [PACT Information Page](#).

OFO POC is [Devin Johnston](#).

Thank you,

Office of Field Operations

