

## Field Guidance – ESR Copy Functionality

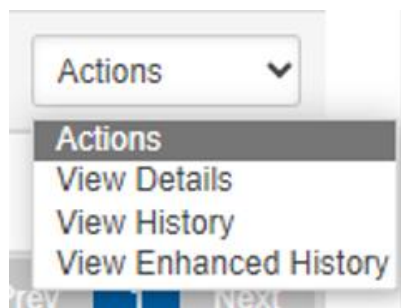
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To: Directors, VSCMs, AVSCMs, Coaches, Claims Processors  
From: Medical Disability Examination Office (MDEO)  
SUBJ: ESR Copy Functionality  
Date: November 7, 2023

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The MDEO IT System team has identified a system issue where incorrect information is provided to the Vendor when a **Rework ESR** is copied and submitted.

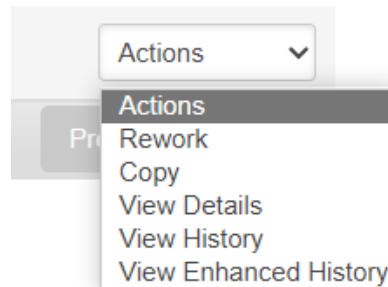
Beginning November 5, 2023, the ability to copy a previously completed or canceled **Rework ESR** will no longer be available (see Figure 1).



**Figure 1 – Rework ESR Options**

Claims processors will only be able to create a **Rework ESR** utilizing the Rework functionality in the **Actions** drop-down on the **Original ESR** (see Figure 2).

Claims processors **will** still be able to copy a previously completed or canceled **Original ESR** (see Figure 2).



**Figure 2 – Original ESR Options**

For more information about the rework process, please review the [ESR Rework Job Aid](#).

Questions pertaining to this information may be directed to the Contract Examination mailbox, [VAVBAWAS/CO/Contract Examination Inquiries](#).