***Education Benefits***

***Participant Guide***

**National Contact Center New Hire Challenge Training**

OTED Training

**Duration:** 2 hours

**TMS: # VA 4644581**

**Audience:** This lesson is intended for new Public Contact Representatives (PCRs) within VBA’s National Call Centers (NCCs) however, it is also suitable for any new or experienced VA employee desiring information on this subject.

**Purpose:** This lesson provides VA employees assisting the public with an opportunity to enhance their knowledge on this topic. It fulfills the training requirement outlined in the Standard Operating Procedures (SOP) for new hires in the National Training Curriculum (NTC).

**Objectives:** Upon completing this lesson, trainees will be able to:

* Recall several types of training covered by education benefits
* Recall different payment types available through the Post-9/11 GI Bill
* State eligibility criteria for the Fry Scholarship
* Explain the transferability option of the Post-9/11 GI Bill
* Identify eligibility criteria for the Dependents Educational Assistance (DEA) program
* Locate information pertaining to the “Forever GI Bill”
* Identify forms used to apply for education benefits
* Locate and utilize the GI Bill Comparison Tool
* Locate and utilize the GI Bill School Feedback Tool
* Identify the Vet Tec Pilot Program and how to apply

**References:**

**KM**

* [Education Links](https://vaww.vrm.km.va.gov/system/templates/selfservice/va_kanew/help/agent/locale/en-US/portal/554400000001001/content/554400000002885/Education-Links?query=Education%20Links)
* [Forever GI Bill](https://vaww.vrm.km.va.gov/system/templates/selfservice/va_kanew/help/agent/locale/en-US/portal/554400000001001/content/554400000068530/Forever-GI-Bill)

**Intranet**

* Education Manual, [M22-4](https://vaww.vrm.km.va.gov/system/templates/selfservice/va_kanew/help/agent/locale/en-US/portal/554400000001048/topic/554400000007155/M22-4)
* [Chapter 33 Manual, Chapter 2. Eligibility](https://vaww.vrm.km.va.gov/system/templates/selfservice/va_kanew/help/agent/locale/en-US/portal/554400000001048/content/554400000073730/Chapter-2-Eligibility)
* [Chapter 33 Manual, Chapter 3. Training Programs](https://vaww.vrm.km.va.gov/system/templates/selfservice/va_kanew/help/agent/locale/en-US/portal/554400000001048/topic/554400000007297/03-Training-Programs)
* [Chapter 33 Manual, Chapter 4. Monetary Benefits](https://vaww.vrm.km.va.gov/system/templates/selfservice/va_kanew/help/agent/locale/en-US/portal/554400000001048/topic/554400000007298/04-Monetary-Benefits)

**Internet**

* **Veterans Benefits Administration**, [Education Fact Sheets](https://benefits.va.gov/BENEFITS/factsheets.asp#BM4)
* **VA Forms**, <https://www.va.gov/vaforms/>
	+ - * [VA Form 22-1990](https://www.vba.va.gov/pubs/forms/VBA-22-1990-ARE.pdf), *Application for VA Education Benefits*
			* [VA Form 22-1990e](https://www.vba.va.gov/pubs/forms/VBA-22-1990e-ARE.pdf), *Application for Family Member to Use Transferred Benefits*
			* [VA Form 22-5490](https://www.vba.va.gov/pubs/forms/VBA-22-5490-ARE.pdf), *Dependent’s Application for VA Education Benefits (Under Provisions of chapters 33 and 35, of title 38, U.S.C.)*
		- **GI Bill Website**, <https://www.benefits.va.gov/gibill/>
			* [Apply for Benefits](https://www.va.gov/education/how-to-apply/)
			* [CareerScope](https://www.va.gov/careers-employment/careerscope-skills-assessment/)
			* [Comparison Chart/Payment Rates](https://www.benefits.va.gov/GIBILL/comparison_chart.asp)
			* [Dependents Educational Assistance (DEA) Program](https://www.va.gov/education/survivor-dependent-benefits/dependents-education-assistance/), Chapter 35
			* [Forever GI Bill](https://www.benefits.va.gov/GIBILL/ForeverGIBill.asp)
			* [Fry Scholarship](https://www.va.gov/education/survivor-dependent-benefits/fry-scholarship/)
			* [GI Bill Comparison Tool](https://www.va.gov/gi-bill-comparison-tool)
			* [Guide to Choosing a School](https://www.benefits.va.gov/gibill/docs/factsheets/Choosing_a_School.pdf)
			* [Handouts and Forms](https://www.benefits.va.gov/gibill/handouts_forms.asp)
			* [Montgomery GI Bill Active Duty (MGIB-AD)](https://www.va.gov/education/about-gi-bill-benefits/montgomery-active-duty/), Chapter 30
			* [Montgomery GI Bill Selected Reserve (MGIB-SR)](https://www.va.gov/education/about-gi-bill-benefits/montgomery-selected-reserve/), Chapter 1606
			* [Post-9/11 GI Bill](https://www.va.gov/education/about-gi-bill-benefits/post-9-11/), Chapter 33
			* [Rate Tables](https://www.benefits.va.gov/GIBILL/resources/benefits_resources/rate_tables.asp)
			* [Regional Processing Offices](https://www.benefits.va.gov/gibill/regional_processing.asp)
			* [Reserve Educational Assistance Program (REAP)](https://www.va.gov/education/other-va-education-benefits/reap/), Chapter 1607
			* [School Locator](https://www.va.gov/education/choosing-a-school/)
			* [Submit a Question](https://gibill.custhelp.va.gov/app/utils/login_form/redirect/ask/session/L3RpbWUvMTUwNjAwNDk3Ni9zaWQvcjc4WmdndG4%3D)
			* [(TEB) Website](https://milconnect.dmdc.osd.mil/milconnect/public/goto/teb), (requires milConnect login)
			* [Transfer of Entitlement (TOE)](https://www.va.gov/education/transfer-post-9-11-gi-bill-benefits/)
			* [Yellow Ribbon Program](https://www.va.gov/education/about-gi-bill-benefits/post-9-11/yellow-ribbon-program/)
			* [School Feedback](https://www.va.gov/education/submit-school-feedback/introduction)
			* [VET TEC](https://www.va.gov/education/about-gi-bill-benefits/how-to-use-benefits/vettec-high-tech-program/)

# Introduction to Education Benefits

The Department of Veterans Affairs (VA) offers educational benefits to eligible active-duty service members, Veterans, and dependents who are attending education and training programs at accredited colleges or universities, and through non-college degree (NCD) programs at other institutions. PCRs receive calls on a regular basis about education benefits. It’s important to be able to identify the correct benefit type(s) and locate information for the caller in Knowledge Management (KM) and on the Veterans Affairs (VA) website.

## Types of Training

Depending upon the specific benefit, VA may pay for the following types of educational programs:

* Degrees offered by Institutions of Higher Learning (IHL)
* Non-College Degree programs (NCD)
* On-the-job and Apprenticeship Training
* Flight Training
* Distance Learning, Independent Study, and Internet Training
* Correspondence Training
* National Testing Program
* Licensing and Certification
* Work-study Program
* Tuition Assistance Program

## Administration of Benefits

Individuals interested in utilizing education benefits must submit a claim to a specific Regional Office (RO). If claimants are found eligible, they receive a Certificate of Eligibility (COE) to submit to an accredited learning institution. School Certifying Officials (SCOs) at each institution assist the claimant in submitting a certification of enrollment which the VA processes to make applicable payments.

## Education Manual

The VA manual that governs processing of education benefits is the [M22-4](https://www.benefits.va.gov/WARMS/M22_4.asp) and may be found within the Web Automated Reference Material System (WARMS).

## Regional Processing Offices

There are currently two Regional Processing Offices (RPOs) that process education claims. They include:

* Buffalo, NY
* Muskogee, OK

Each RPO is responsible for a specified region of the United States and its territories ([Regional Processing Offices](https://www.benefits.va.gov/gibill/regional_processing.asp)).

# Education Call Center (ECC)

There is one Education Call Center (ECC) that handles all of the education-related calls and inquiries for the VA. It is located in Muskogee, Oklahoma and operates from 7:00am - 6:00pm Central Time. The phone number is 1-888-GIBILL-1 (1-888-442-4551).

A surviving spouse or child of an active duty servicemember who died in the line of duty and needs assistance with their education benefits, can call the number above between 7:00am - 5:00pm Central Time and select Option 5. An agent with specialized training in survivor benefits will assist them with education benefits or survivor-related resources.

Knowledge Check

1. List at least two types of training which may be pursued using VA education benefits.
2. Find the map of Reginal Processing Offices (RPOs) and identify which location would process an education application submitted by someone living in Oregon.
3. If a caller lives in Maine and wants to mail in an application for education benefits, what address would you provide?

# Benefit Programs

The VA offers several education benefits programs for Servicemembers, Veterans and dependents. Payment rates vary depending upon the individual’s eligibility and the benefit selected.

## Chapter 33

The newest and most widely-used benefit is the [Post-9/11 GI Bill](https://www.benefits.va.gov/gibill/post911_gibill.asp), also known as Chapter 33.

### Eligibility

Individuals who have at least 90 days of aggregate active duty service after September 10, 2001, and are still on active duty, or were honorably discharged or were discharged with a service-connected disability after 30 days, may be eligible for this VA-administered program.

**Note**: This does not include basic entry-level and skill training or obligated service (such as ROTC scholarships, Service Academy attendance or Loan Repayment Plans)

### Reserve/National Guard Eligibility

* Minimum of 90 aggregate days
* As a result of a call-up under Title 10, or
* Full-time service under Title 32

“for the purpose of organizing, administering, recruiting, instructing, or training”, or

* In response to a national emergency

(as declared by the President under section 502(f) of Title 32)

Applicants who are eligible for both the Post-9/11 GI Bill and any other GI Bill program must make an irrevocable election of the Post-9/11 GI Bill before they can receive any benefits.

### Entitlement

For approved programs, the Post-9/11 GI Bill provides up to 36 months of education benefits.

For individuals released from active duty before January 1, 2013, there is a 15-year time limitation for use of benefits. For individuals whose last discharge date is on or after January 1, 2013, the time limit has been removed. The Colmery Act will be discussed later.

The Post-9/11 GI Bill program is comprised of multiple payments. Each payment is prorated based on an [eligibility percentage](https://gibill.custhelp.com/app/answers/detail/a_id/947) which is determined by length of service.

### Payments

Under the Post-9/11 GI Bill, claimants may receive:

* Tuition and Fee Payments
	+ Public School = 100% for an in-state student
	+ Private School = academic year national maximum
* Monthly Housing Allowance (MHA)
* Books and Supplies Stipend (up to $1,000 per academic year)
* One-Time Rural Benefit for certain Veterans
* [Yellow Ribbon Program](https://www.benefits.va.gov/gibill/yellow_ribbon.asp)

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## Dependent Benefits Under Ch33

There are 2 dependent benefits that fall under the Post 9/11 GI Bill. They include, the Marine Gunnery Sergeant John David Fry Scholarship and Transfer of Entitlement.

### Fry Scholarship

The [Fry Scholarship](https://www.benefits.va.gov/GIBILL/Fry_scholarship.asp) provides Post-9/11 GI Bill benefits to the children and surviving spouses of Service members who died in the line of duty while on active duty after September 10, 2011. Eligible beneficiaries attending school may receive up to 36 months of Post-9/11 GI Bill benefits at the 100% eligibility level.

* Children are eligible upon their 18th birthday, or upon graduation from high school.
* Children may use benefits until age 33 (if they became eligible before January 1, 2013)
* Spouses may use benefits for up to 15 years (if the date of death occurred before 1-1-13)
* Children and spouses who become eligible on or after 1-1-13 have no time limit in which to use benefits
* A surviving spouse will lose eligibility upon remarriage.

Claimants eligible for both Fry and the Dependents Educational Assistance (DEA) program will be required to make an irrevocable election between the two when they apply.

***Exception: A child whose parent died prior to August 1, 2011 may still be eligible for both benefits but may only use one program at a time and combined benefits are capped at a total of 81 months of full-time training.***

Surviving spouses are eligible to receive Dependency Indemnity Compensation (DIC) while using the Fry Scholarship. Children over the age of 18 must relinquish DIC once they begin using the Fry Scholarship.

### Fry Scholarship Payments

* 100% of tuition and fees
* Housing allowance (if not on active duty themselves)
* Books and supplies allowance
* Paid at the 100% benefit level
* Recipients are ineligible for Yellow Ribbon Program

### Transfer of Entitlement (TOE)

The transferability option under the Post-9/11 GI Bill allows Service members to transfer all or some of their unused benefits to their spouse and/or dependent children. The request to transfer must be made through the Transfer of Education Benefits [(TEB) website](https://milconnect.dmdc.osd.mil/milconnect/) while on active duty and dependents must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS). The Department of Defense (DoD) must approve the transfer before VA may determine eligibility and pay benefits.

The option to transfer is available to any member of the armed forces (active duty or Selected Reserve), who is eligible for the Post-9/11 GI Bill and meets the following criteria:

* Has served at least six years and agrees to serve four additional years in the armed forces
* Has served at least 10 years, is precluded from committing to four additional years, and agrees to serve the maximum amount of time allowed by policy or statute
* The transfer request is submitted through the Transfer of Education Benefits (TEB) website and approved while a member of the armed forces.

### TOE Eligibility

Up to 36 months of unused entitlement may be transferred to a spouse, child(ren) or a combination of spouse and child(ren). After DoD approves the request, dependent applies using [VA Form 22-1990e](https://www.vba.va.gov/pubs/forms/VBA-22-1990-ARE.pdf), *Application for Family Members to Use Transferred Benefits*.

Transferors may modify or revoke any unused entitlement at any time.

Spouses may start to use the benefit immediately. They are not eligible for the monthly housing allowance while the member is serving on active duty. They may use the benefit for up to 15 years after the service member’s last separation from active duty.

Children may start to use the benefit only after the transferor has completed 10 years of service. They must have attained a secondary school diploma (or equivalent) or reached the age of 18 before using the benefit. Children are entitled to the monthly housing allowance even when the member is on active duty. A child’s entitlement ends when they reach 26 years of age.

# Chapter 35

The Survivors’ and Dependents’ Educational Assistance (DEA) program offers education and training opportunities to eligible dependents of Veterans who are permanently and totally disabled due to a service-related condition or of Veterans who died while on active duty as a result of a service-related condition.

## Eligibility

Individuals may be eligible if they are the child or spouse of:

* A Veteran who died or is permanently and totally disabled as the result of a service-connected disability, or
* A Veteran who died from any cause while a permanent and total service-connected disability existed, or
* A Servicemember missing in action or captured in the line of duty, or
* A Servicemember forcibly detained or interned in the line of duty by a foreign government or power, or
* A Servicemember who is hospitalized or receiving outpatient treatment for a service-connected permanent and total disability and is likely to be discharged for that disability.

Generally, children must be between the ages of 18 and 26 or have graduated from high school in order to use benefits. Marriage of the child is not a bar to benefits, but DEA may not be utilized while on active duty. In order to use benefits after service, a child’s discharge must not be under dishonorable conditions. A child is not eligible to receive DIC payments while using DEA.

A spouse will have 10 years from the date of eligibility to use benefits. If the Veteran was rated permanently and totally disabled within three years of discharge, the spouse will have 20 years to use benefits. Surviving spouses of Servicemembers who died on active duty will also have 20 years from the date of death in which to use benefits. A surviving spouse who remarries loses eligibility (unless the marriage occurs after his/her 57th birthday). DEA may not be utilized while on active duty. In order to use benefits after service, a spouse’s discharge must not be under dishonorable conditions. A spouse may continue receiving DIC while utilizing DEA.

## Entitlement

Dependents approved for DEA may receive up to 45 months of education benefits. Effective October 1, 2013, some beneficiaries may be eligible for up to 81 months of GI Bill benefits if they use DEA in conjunction with entitlement from another VA education program.

Dependents who are eligible for both the Fry Scholarship (under Chapter 33) and DEA will be required to make an irrevocable election between the two programs.

## Special Restorative Training (SRT)

VA may prescribe special restorative training where needed to overcome or lessen the effects of a physical or mental disability for the purpose of enabling a person eligible for DEA to pursue a program of education, special vocational program, or other appropriate goal. Medical care and treatment or psychiatric treatments are not included. Individuals must be at least 14 years of age to receive SRT and the Veteran Readiness and Employment (VR&E) division of the VA must approve the program.

Dependent must apply with [VA Form 28-8832](https://www.vba.va.gov/pubs/forms/VBA-28-8832-ARE.pdf), *Education/Vocational Counseling Application*

# Other Education Benefits

The VA offers several other education benefits to eligible individuals.

## Chapter 30

The [Montgomery GI Bill Active Duty (MGIB-AD)](https://www.benefits.va.gov/gibill/mgib_ad.asp) program, also known as Chapter 30, provides up to 36 months of education benefits to Veterans and Servicemembers who have at least two years of active duty service. Benefits are payable for 10 years following a release from honorable active service. Eligibility criteria includes all of the following:

* An honorable discharge
* High school diploma (or equivalent)
* Eligibility criteria met for one of [four categories](https://www.va.gov/education/about-gi-bill-benefits/montgomery-active-duty/)

## Chapter 1606

The [Montgomery GI Bill Selected Reserve (MGIB-SR)](https://www.benefits.va.gov/gibill/mgib_sr.asp) program, also known as Chapter 1606, provides up to 36 months of education and training benefits to eligible members of the Selected Reserve, including the Army Reserve, Navy Reserve, Air Force Reserve, Marine Corps Reserve, Coast Guard Reserve, Army National Guard and the Air National Guard. Eligibility is determined by the Selected Reserve component but paid and administered by the VA. In order to be eligible, the member must meet the following requirements:

* Have a six-year obligation in the Selected Reserve (officers must agree to serve an additional six years)
* Complete Initial Active Duty for Training (IADT)
* Have a high school diploma (or equivalent)
* Remain in good standing while serving in an active Selected Reserve unit.

Eligibility usually ends the day the individual leaves the Selected Reserve, although there are some exceptions.

## Chapter 1607

The [Reserve Educational Assistance Program (REAP)](https://www.benefits.va.gov/gibill/reap.asp) program, also known as Chapter 1607, provides up to 36 months of educational assistance to members of the Reserve components called or ordered to active duty. The National Defense Authorization Act of 2016 ended REAP on November 25, 2015. Some individuals will remain eligible for REAP benefits until November 25, 2019. Applications are no longer being accepted for this program.

## Forever GI Bill

On August 16, 2017, the President signed into law the Harry W. Colmery Veterans Educational Assistance Act of 2017, also known as the “[Forever GI Bill](https://www.benefits.va.gov/GIBILL/ForeverGIBill.asp)”. This new law includes several significant changes to Veterans education benefits. Some of the changes will go into effect immediately, and some are written to go into effect shortly after.

## Ch33 Delimiting Date

Perhaps the most public change is the elimination of the 15-year time limitation for use of Post-9/11 GI Bill benefits. Veterans who left active duty on or after January 1, 2013 (and their qualifying dependents), as well as Fry Scholarship recipients (children who became eligible on or after January 1, 2013 and all Fry spouses) will no longer have a time limitation in which to use the benefit. This change is effective immediately.

## Purple Heart

Servicemembers and honorably discharged Veterans who were awarded a Purple Heart on or after September 11, 2011 will now be entitled to Post-9/11 GI Bill Benefits at the 100-percent benefit level (regardless of how long they served) for up to 36 months. This change becomes effective on August 1, 2018.

## Yellow Ribbon

The Post-9/11 GI Bill Yellow Ribbon program (in which educational institutions and the VA agree to pay matching funds to assist with unmet tuition and fee charges) will be available to recipients of the Fry Scholarship and Purple Heart effective August 1, 2018. Active duty Servicemembers may be eligible for the Yellow Ribbon program effective August 1, 2022.

## Assistance for School Closures or Disapprovals

If VA finds that an individual was unable to complete a course of study as a result of:

* The closure of the educational institution, or
* Disapproval of a necessary course by reason of a new law, regulation or policy that occurs after the individual enrolls, or
* Not receiving credit, or losing training time toward completing of the pursued program, then

VA may restore lost entitlement for payments made. This provision applies to courses discontinued after August 1, 2015.

Additionally, VA may continue awarding a monthly housing allowance following a permanent school closure or certain disapproval of a course of study. This change will take effect August 1, 2018.

## DEA Entitlement

The new law decreases the amount of entitlement that new eligible individuals will receive under DEA from 45 months to 36 months. This change applies to individuals who first enroll in programs of education after August 1, 2018. This law also increases the monthly rate for institutional courses under DEA effective October 1, 2018.

Knowledge Check

For each poll question, choose the benefit that applies to each statement:

1. **This benefit includes multiple payments to include tuition and fees, books and supplies, as well as housing.**
2. Post-9/11 GI Bill (Chapter 33)
3. Fry Scholarship
4. Dependents’ Educational Assistance (DEA) Program (Chapter 35)
5. Montgomery GI Bill (Chapter 30)
6. Montgomery GI Bill-Selected Reserve (Chapter 1606)
7. Reserve Educational Assistance Program (REAP)
8. **New applicants may no longer apply for this benefit.**

1. Post-9/11 GI Bill (Chapter 33)
2. Fry Scholarship
3. Dependents’ Educational Assistance (DEA) Program (Chapter 35)
4. Montgomery GI Bill (Chapter 30)
5. Montgomery GI Bill-Selected Reserve (Chapter 1606)
6. Reserve Educational Assistance Program (REAP)
7. **This benefit is only available to children and spouses of an active duty Servicemember who died in the line of duty.**
8. Post-9/11 GI Bill (Chapter 33)
9. Transfer of Entitlement (TOE) under Chapter 33
10. Fry Scholarship
11. Dependents’ Educational Assistance (DEA) Program (Chapter 35)
12. Montgomery GI Bill (Chapter 30)
13. Montgomery GI Bill-Selected Reserve (Chapter 1606)
14. **This benefit’s application process begins with an electronic submission and approval by DOD.**
15. Post-9/11 GI Bill (Chapter 33)
16. Transfer of Entitlement (TOE) under Chapter 33
17. Fry Scholarship
18. Dependents’ Educational Assistance (DEA) Program (Chapter 35)
19. Montgomery GI Bill (Chapter 30)
20. Montgomery GI Bill-Selected Reserve (Chapter 1606)
21. **The use of this benefit may be affected by the applicant’s marital status:**

1. Post-9/11 GI Bill (Chapter 33)
2. Transfer of Entitlement (TOE) under Chapter 33
3. Fry Scholarship
4. Dependents’ Educational Assistance (DEA) Program (Chapter 35)
5. Montgomery GI Bill (Chapter 30)
6. Montgomery GI Bill-Selected Reserve (Chapter 1606)

# Applying for Education Benefits

Individuals may apply for VA education benefits using one of three forms.

## **Forms**

The *Application for VA Education Benefits* ([VA Form 22-1990](https://www.vba.va.gov/pubs/forms/VBA-22-1990-ARE.pdf)) is required to apply for:

* Post-9/11 GI Bill (Chapter 33)
* Montgomery GI Bill (Chapter 30)
* Montgomery GI Bill – Selected Reserve (Chapter 1606).

The *Application for Family Member to Use Transferred Benefits* [VA Form 22-1990e](https://www.vba.va.gov/pubs/forms/VBA-22-1990e-ARE.pdf)should be used in applying for:

* Transferred benefits under Chapter 33 (TOE).

*The Dependent’s Application for VA Education Benefits (Under Provisions of Chapters 33 and 35, of title 38, U.S.C.,* [*VA Form 22-5490*](https://www.vba.va.gov/pubs/forms/VBA-22-5490-ARE.pdf) is used for applicants interested in applying for:

* Fry Scholarship (under Chapter 33), or
* DEA (Chapter 35).

## How to Apply

Interested applicants may apply for education benefits:

* Online (VA.gov or eBenefits)
* Visit the nearest Regional Office (RO)
* By mail (see list of [Regional Processing Offices](https://www.benefits.va.gov/gibill/regional_processing.asp))
* By consulting with the VA Certifying Official at the school of their choice
* By calling 1-888-GI BILL-1 (888-442-4551) to have an application mailed to them.

Knowledge Check

Choose the correct application form for the education benefit listed:

1. **Dependents’ Educational Assistance (DEA) Program**
2. VA Form 22-1990
3. VA Form 22-5490
4. VA Form 22-1990e
5. **Montgomery GI Bill (Chapter 30)**
6. VA Form 22-1990
7. VA Form 22-5490
8. VA Form 22-1990e
9. **Fry Scholarship**
10. VA Form 22-1990
11. VA Form 22-5490
12. VA Form 22-1990e
13. **Post-9/11 GI Bill (Chapter 33)**
14. VA Form 22-1990
15. VA Form 22-5490
16. VA Form 22-1990e
17. **Transfer of Entitlement (TOE)**
18. VA Form 22-1990
19. VA Form 22-5490
20. VA Form 22-1990e

# More Resources

More information about each educational benefit may be found on the GI Bill website in the form of [fact sheets](https://www.benefits.va.gov/BENEFITS/factsheets.asp#BM4) that may be downloaded, printed or emailed to your caller. You should save this page as a “favorite” in your web browser.

## Payment Rates

Rates for each benefit may vary according to several factors including type of benefit, length of service, active duty status, type of training, and training time. All payment rates may be found in the [Rate Tables](https://www.benefits.va.gov/GIBILL/resources/benefits_resources/rate_tables.asp) located on the GI Bill website.

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## Comparison Tool

The [GI Bill Comparison Tool](https://www.vets.gov/gi-bill-comparison-tool) is an interactive site that allows individuals to select variables specific to their situation in order to estimate how much they will be paid for a chosen education benefit at a specific school. Multiple scenarios or schools may be entered in order to compare payment rates.

## GI Bill School Feedback Tool

You may submit a complaint if your school or employer is failing to follow the [Principles of Excellence](https://www.benefits.va.gov/gibill/principles_of_excellence.asp). VA will review the following types of complaints.

If you have an issue or complaint about a school or training facility that’s eligible to receive GI Bill benefits, you can submit feedback to VA. You can submit feedback to us if your school isn’t following the Principles of Excellence guidelines or if you have any other concerns or issues you’d like to raise with us.

You can choose to submit your feedback anonymously or on behalf of someone else. We share all information with the school, but if you submit feedback anonymously, we won’t share your name with the school.

School Feedback link: [School Feedback](https://www.va.gov/education/submit-school-feedback/introduction)

## Submit a Question

Individuals may submit emailed questions directly to an education processor through the “[Submit a Question](https://gibill.custhelp.com/app/utils/login_form/redirect/ask/session/L3RpbWUvMTUwOTQ1MjM1OC9zaWQvazlEaUh5d24%3D)” link on the GI Bill website. This link is similar to the IRIS system, but routes directly to the education division rather than to compensation and pension.

# VET TEC Pilot Program

Veteran Employment Through Technology Education Courses (VET TEC) for Training Providers is a new, innovative five-year pilot program that pairs Veterans with industry-leading Training Providers to help Veterans acquire new skills to enter the job market or enhance their business acumen.

The ultimate goal is to give Veterans the high-tech skills sought by today’s top employers so they can acquire meaningful employment.

## How Does VET TEC Work?

VA will enter into agreements with organizations that provide training and job placement outcomes. VA will incentivize these partners with a “pay-for-performance” model that pays these institutions incrementally based on the progress and success of their Veteran students

VA will pay the Training Provider:

* An initial 25 percent of tuition and fees when the Veteran enrolls and attends
* Another 25 percent when the Veteran completes his or her training program
* The remaining 50 percent once the Veteran secures meaningful employment in his or her field of study

### 3-5-7 Formula for Success

**VET TEC’**s 3-5-7 formula for high technology industry success will equip Veterans with the skills and expertise needed to land a job in this field in as little as six months

**\*Follow the 3-5-7 presentation model on the PPT slide\***

**Here are just a few of the immediate benefits:**

* training paid by VA
* monthly housing for students during training
* only one day of GI Bill entitlement needed and program doesn't use benefits

## How to Apply for VET TEC

* [Online](https://www.va.gov/education/about-gi-bill-benefits/how-to-use-benefits/vettec-high-tech-program/apply-for-vettec-form-22-0994/introduction) at VA.gov
* VA Form 22-1990

Knowledge Check

Access and use the GI Bill Comparison Tool to answer the following questions (Dollar amounts below were verified at the time of LP creation and are subject to change):

1. **How much would the VA pay a Veteran using the Post-9/11 GI Bill at the 100% rate in annual tuition while attending San Diego State University?**

Answer:

1. **How much would the monthly payment be for a Veteran (with 3 or more years of service) using the Montgomery GI Bill (Chapter 30) attending the Denver College of Nursing?**

Answer:

1. **How much would the VA pay a child using TOE at the 60% benefit level to attend Arizona State University-Tempe?**

Answer: