

# Status of Appeal Job Aid

- 1) Once the record is accessed, you will see how many appeals are pending in the quick view pane.

**VETERAN: VETERAN, JOHN**

Document(s) used in VBMS: Homeless, POW, VBMS

Name: VETERAN, John  
 SSN / File Number: 123123123 / 123123123  
 Branch Of Service: 483NY  
 Station of Jurisdiction: 328 - Chicago  
 Character of Discharge: HON  
 Rank:  
 POA: 2AX - JOEL B MITCHELL  
 DOB: 1/1/1945  
 Gender: M  
 DOD:  
 OSC Database Link: [OPEN LINK](#)  
 Fiduciary Info:  
 Person/Org Name:  
 S/C Combined Rating:  
 NSC Combined Degree:  
 Award Type:  
 Pay Status:  
 Last Paid Date:  
 Amount:  
 Next Scheduled Pay Date:  
 Next Amount:  
 Pending Claims: 0 open claim(s)  
 Pending Appeals: 1 pending appeal(s)  
 Mailing Address: 4676 LOGSDON DR TEST A11 APO AE 09021  
 Last Phone Call History: 03/08/2018 8:26 AM Claim General Status  
 Status: Success [REFRESH](#)

**Veteran Search**

Section 1 - Search By Traits

\*SSN: 123123123 First: [ ] \*Last: VETERAN \*Month: 01 / \*Day: 01 / \*Year: 1945  
[Search](#) [Reset](#) [Alternate Search](#)

Section 2 - Search By EDIPI

\*EDIPI: [ ]  
[Search](#) [Reset](#)

Section 3 - Search Results

A search in MVJ did not find any records matching the search criteria. A search in CORPDB found 1 matching record(s).

SSN	First Name	Last Name	Date of Birth	Br. of Svc	Rank	Gender	Address	EDIPI	Sens.	L
<input checked="" type="checkbox"/>	123123123	<input checked="" type="checkbox"/> JOHN	<input checked="" type="checkbox"/> VETERAN	<input checked="" type="checkbox"/> 1/1/1945	<input checked="" type="checkbox"/> ARMY	M	4676 LOGSDON DR 09021	0		

[Identify Veteran and ID Proof Complete](#) [ID Proof Complete](#) [ID Proof Failed](#)

- 2) Ensure appropriate ID Protocol is complete.
  - a. Select Identify Veteran and ID Proof Complete or ID Proof Complete, as appropriate.
- 3) Ensure the fields for Caller's First Name, Caller's Last Name, Relationship, and Phone Number or No Phone # Available are populated.
- 4) Select Save.
- 5) Categorize the conversation with Request Type: Appeal; Request Sub Type: General Status. Select "Create Request."
- 6) Make sure to review **flashes** associated with the record. Remember, these appear as blue icons at the top of the screen. Flashes provide important information about an appeal or appellant and may impact your actions during the interaction.
- 7) Open the Appeal tab. Double click on the appeal for which you want status.

INT. HISTORY QUEUES INTERACTION & REQUEST SEARCH **APPEALS**

[CLOSE](#) [REFRESH](#) [FLOAT](#)

Appeals [See associated records](#)

Search this view

<input checked="" type="checkbox"/>	Name ↑	Status Code	Status Description	Notice of Disagree...	Decision Date	Region Office Code	Region Office Descri...	Action Type Code	Action Type Descripti...
	[REDACTED]	HIS	History (BVA actio...	3/18/2008	2/28/2009	320	Nashville, TN ...	1	1 - Original
	[REDACTED]	ACT	Active (Case at BVA)	2/20/2019	---	320	Nashville, TN ...	1	1 - Original

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8) Review the information in the claim subtabs, other CRM/UD-O tabs, as needed, notes, and the mandatory script.

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 [Diaries](#) | 
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**Appeal Record:** Provides information about DRO election/decisions, docket number, and location of file.

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DRO ID	---	Docket #	2028570	File Store Loc Desc	81 Central Case Storage	Svc Org Rec Date	---
DRO Elected Date	2/20/2019	DRO Informal Hearing Ind	---	Chrg to Current Location	8/5/2020	Docket Date	7/13/2020
DRO Partial Grant/Denial Ind	D	DRO Ready to Rate Indicator	---	DRO Formal Hearing Ind	---	BVA Receive Date	8/5/2020
Appeal Action Type Desc	1 - Original						
Med Facility Code	---	Medical Facility Name	---				

**Issues/Remand:** Provides the contentions on the appeal and remand reasons, as appropriate.

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Sequence Number	Level 2	Issue Code Description	Issue Description	Program Description	Disposition Description	Disposition Date	Level 1 Description	Level 3 Description
7	Ankle, limite...	Increased rating	---	Compensation	---	---	Extraschedular	---
6	Ankle, limite...	Service connection	---	Compensation	---	---	All Others	---
5	---	Effective date	---	Compensation	---	---	Service connection ...	---
4	---	Effective date	---	Compensation	---	---	Service connection ...	---

**Diaries:** Provides pertinent information to determine the appeal's status. Diaries for appeals function similarly to tracked items, suspense dates, and notes for claims.

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Req Activity Description	Response Notes Description	Diary Description	Assigned To	Assigned ...	Days to Complete	Due Date	Closed Date	Status	BVA/RO
---	---	READY TO RATE	DRO	7/16/2020	30	8/15/2020	7/16/2020	Closed	RO
cert	---	SENT TO AUTHORIZ...	CERT	7/16/2020	7	7/23/2020	7/16/2020	Closed	RO
---	---	FORM 9 RECEIVED	VSR	7/13/2020	30	8/12/2020	7/16/2020	Closed	RO
SOC and deferred	---	SENT TO AUTHORIZ...	SOC	5/28/2020	7	6/4/2020	5/28/2020	Closed	RO

**Appeal Dates:** Provides a history of the appeal concerning the dates of the original notification letter, NOD, SOC, VA Form 9, certification to BVA, remand from BVA, etc.

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Date Type Code	Date Type Description	Date
---	Notification Date	1/17/2019
---	Notice of Disagreement Date	2/20/2019
---	SOC Date	5/28/2020
---	Form 9 Date	7/9/2020

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**Hearing Requests:** Provides information regarding scheduling for BVA hearings, if requested.

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Request Type	---
Description	---
Request Date	---
Schedule Date	---

**Appellant Info:** Provides appellant's name and contact information.

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Appellant Name	SSN	Birth Date	7/1/1968	Gender	M
Relationship to Vet Desc	VETERAN	Title	---	Veteran Name	-
Address 1	Address 2	FNOD Date	---		
City	State	Zip Code	38016	Country	USA
Address Mod By	Address Mod Date	8/5/2020 12:00:00 AM	Address Notes	---	
Home Phone	Work Phone				

9) Ensure any required claim development actions are completed.