

# Office of Administrative Review: Training Handout

## Higher-Level Review Returns (VA 4571667)

### *Common Development References*



#### Purpose

This Training Handout provides a table of references for common types of development. **Please note that this list is not all inclusive.**



#### Audience

Decision Review Operations Center (DROC) personnel responsible for conducting development.

#### Common Development References

Development Type	Reference(s)	Other Notes
Federal Entity Records Request	M21-1, III.ii.1.A.1 M21-1, III.ii.1.B	For service departments, Social Security Administration (SSA), Office of Workers' Compensation (OWC), Vet Centers, National Personnel Records Center (NPRC), and/or Office of Personnel Management (OPM)
VA Medical Center (VAMC) Outpatient Records (prior to 2004)	M21-1, III.ii.1.A.2	Use CAPRI or JLV for records dates after 2004.
Private Medical Records (PMR)	M21-1, III.ii.3	Applicable forms: VA Form 21-4142, <i>Authorization to Disclose Information to the Department of Veterans Affairs (VA)</i> , and VA Form 21-4142a, <i>General Release for Medical Provider Information to the Department of Veterans Affairs (VA)</i> .
Examination and Medical Opinion Requests	M21-1, IV.i.1	Use ERRA to determine appropriate location for examination, if applicable
Individual Unemployability (IU)	M21-1, VIII.iv.3	Applicable form: VA Form 21-8940, <i>Veteran's Application for Increased Compensation of Disability Based on Unemployability</i>



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#### **Important Reminders**

- Always follow the specific HLR return instructions.
  - The VSR must tab all relevant evidence in VBMS for review, when necessary, for an examination and/or medical opinion and when required in other instances.
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