

Office of Administrative Review

Training Reference Guide

Lesson Information

Lesson Title	Appeals Modernization Act (AMA) Intake Procedures
TMS Item Number	VA 4558314
Last Updated	August 2020

Lesson References

Statutes and Regulations

Applicable Public Law, United States Code (U.S.C.), and Code of Federal Regulations (CFR) references.

- PL 115-55, *Veterans Appeals Improvement and Modernization Act of 2017*
- 38 CFR 3.160(a), *Complete Claim*
- 38 CFR 3.2500, *Review of Decisions*
- 38 CFR 3.2501, *Supplemental Claims*
- 38 CFR 3.2601, *Higher-level Review*

VBA Procedural Guidance

Applicable M21-5, *Appeals and Reviews*, and M21-1, *Adjudication Procedures Manual*, references.

- M21-1, III.ii.2.B.1, *Applications for Compensation and/or Pension, and Applications for Survivors Benefits*
- M21-1, III.ii.2.C.6, *Requests for Application*
- M21-1, III.ii.2.D.1, *Supplemental Claims*
- M21-1, III.ii.2.E.3, *Interpreting Submissions for Increased Compensation*
- M21-1, III.iv.2.B.3, *Readjudicating a Previously Decided Claim After February 19, 2019*
- M21-4, Appendix B, *End Product (EP) Codes*
- M21-5, 4, *Appeals Modernization Act (AMA) Control and Other Activities*
- M21-5, 5.1, *General Information on HLRs*
- M21-5, 5.2.a, *Definition: Complete Request*
- M21-5, 5.7.a, *EP and Claim Labels*

Other Resources

Applicable VBA Policy Letters, Websites, User Guides and other resources.

- VBA Letter 20-18-05, *Decision Review Operations Centers*