Purpose

This job aid guides users on adding, modifying, or deleting issues on an Appeals Modernization Act (AMA) decision review, to include AMA-related end products (EP) 930s in the Veterans Benefit Management System (VBMS) after establishment.

This is a new process to edit, update, or delete issues. After making these changes, users can navigate to the individual issue under the VBMS **Contentions** chevron to add special issues, classifications, and other specific information related to the issue.



Audience

Claim Processors

References

- <u>M21-1, Part III,i.2.F.2, Utilizing Contentions and Special Issue</u> Indicators Associated With the Claimed Issues
 - VBMS User Guide

Instructions

Step 1: Access the specific Veteran/claimant and the pending decision review.

Navigate to the **Contentions** chevron of the pending claim. Select the "Edit Decision Review Issues" button to open the Decision Review User Interface (UI).

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•	Unidentified issue: Unidentified issue Added During Intake	Higher Level Review	No			False		05/22/2024		No			No	No	VRAE INC
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- Established Issues which are marked by a greyed-out checkbox.
- Unidentified Issues established as an issue which is identified as a greyed-out "Award Notification Date"/"Issue Name" under the "Add an issue not listed above".
- Associated Prior Decisions established as issues which shows with a blank checkbox.

The status of the following is also available:

- Informal conference request status whether requested or not requested.
- Same station review request status whether requested or not requested.

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0 0		04/17/2023		Service connection for the cause of death is g	n/a		n/a	Compensation		
1 11/2020P Eligibility to permanenty and trabled status stander 30 11/2.5. 1313 is abalahided from November 24, 2020. n/b n/b Componation 1 11/2020P Sonice convection for 9750 is granted with an exaluation 40 appercent effective November 24, 2020. 30% 941.10 Componation 1 Status Sonice convection for 9750 is granted with an exaluation 40 appercent effective November 24, 2020. 30% 941.10 Componation		04/17/2023		Basic eligibility to Dependents' Educational A	ssistance is established.	n/a		n/a	Compensation	
1 11/10/2020 Sprinke convection for FP3D is grated with an exaturities 40 sprinke effective Rowender's 4, 2020. 20% 9/11 Compensation and conference requested ("Programs") Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation		11/02/2020		Eligibility to permanently and totally disabled	status under 38 U.S.C. 1151 is established from November 24, 2020.	n/a		n/a	Compensation	
al conference reguested ("Registred") and solution reguested ("Registred") and solution reference registred ("Registred") and solution reference reference reference refer)	11/02/2020		Service connection for PTSD is granted with a	n evaluation of 30 percent effective November 24, 2020.	30%		9411	Compensation	
			/ Award No 01 /	vtification Date (mm/dd/yyyy)						

Step 3: Edits can be made to:

- Add or modify additional Prior Decisions; however, eligibility checks will not be performed.
- Add or modify Unidentified Issues.
- Modify or delete active issues.

The status of the following can be updated:

- Change the selection for "Informal conference requested."
- Change the selection for "Same station review requested."

Select the issue(s) to edit and click "Next."



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2	Award Notification Date	n	Issue Name		ц	Rating Percentage 14	Diagnostic Codes 74	Benefit Type 1
	04/17/2023		Service connection for the cause of death is gr	anted.		n/a	n/a	Compensation
04/17/2023 Basic eligibility to Dependents			Basic eligibility to Dependents' Educational Ar	ssistance is established.	n/a	n/a	Compensation	
11/02/2020 Eligibility to permanently and totally disabled				status under 38 U.S.C. 1151 is established from November 24, 2020.		n/a	n/a	Compensation
~	11/02/2020		Service connection for PTSD is granted with an	evaluation of 30 percent effective November 24, 2020.		30%	9411	Compensation
Same	no station review requested	Award N Award N 01 / Award N 04 /	btfication Date (mm/dd/yyyy) ("Required) i /	Issue Yange ("Angunet) Saue Name Understitler (saue Added During Hold Facelion Save Name Understitler (save Added During Hold Facelion Remove				

Step 4: Additional edits can be made on the next screen.

Contentions Header	y Confirmation	
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Step 5: Make any applicable updates to the selected issues.

Note: Only active issues can be deleted from the decision review. If a Veteran or claimant requests to "Withdraw" the issue, please ensure the "Withdraw" option is selected.

Once the updates and/or changes are made, select "Next" to view a summary of the changes.



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Step 6: Review the changes on the screen. If everything looks correct, select "Save" to save the changes.

Contentions Header	
Silect Edit Summary Confirmation	
 A tracked term and special issue will be created for Informal Conference. 	-
Each new contention will include a Same Station Review special issue.	
Service connection for the cause of death is granted.	
This constraints will be invested. This constraints will be invested. This constraints will be invested. This constraints will be charged for the status of each flatter that is more than 1 year from the data of dam. The Option of the CSC 5505 will be charged for the status of the composition of charge manually w VECCS. The Owned in the Status will be charged for the status of the composition of the comp	
Basic eligibility to Dependents' Educational Assistance is established.	
A Contention will be created for this issue.	
Eligibility to permanently and totally disabled status under 38 U.S.C. 1151 is established from November 24, 2020.	
A Contention will be created for this issue.	
Service connection for PTSD is granted with an evaluation of 30 percent effective November 24, 2020.	
A Conternition will be created for this issue.	
Unidentified Issue Added During Intake (Example of Changing a Name)	
This contention remains eligible. The name will be changed from name use. Understifted taxes Added During Instale The cost in to GO SCO will be changed from take to back. Place make the corresponding change manually in VACO.5	
Unidentified Issue Added During Modification	
A Casteritor will be created for this issue.	
	Back Save

Step 7: A green banner will indicate that the updates were successfully saved.





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			Confirmation			
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A tracked item or	denotial issue will be created	fee to fee me al Canafaranza				
Same Station Rev	iew has been removed. Please	manually remove the Same Station F	Iview Special Issuels) from each contention			
Service con	nection for the cau	se of death is granted.				
A Contention	will be created for this Issue.					
Basic eligib	ility to Dependents	Educational Assistance	is established.			
A Contention	will be created for this Issue.					
Eligibility to	permanently and	totally disabled status u	nder 38 U.S.C. 1151 is established from No	ovember 24, 2020.		
A Contention	will be created for this issue.					
Service con	nection for PTSD is	granted with an evaluat	ion of 30 percent effective November 24, 2	2020.		
A contention This decision	will not be created. I is ineligible for a decision rev	iew because the award notification da	te is more than 1 year from the date of claim.			
Added Unid	entified Issue					
A Contention	will be created for this Issue.					
						Back

Step 8: Select "Close" to return to the Contentions UI in VBMS-Core.

Other Resources

- <u>VBMS</u>
- System Transition Crosswalk Claim Establishment from Caseflow to VBMS



Questions

Discuss any questions on this Job Aid locally with peers, experts, quality staff, and/or management. Management may route any questions requiring OAR assistance to <u>OARADMIN.VBAWAS@va.gov</u>.





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