

OAR Tip Sheet

Legacy Appeals: Board Remand Directed Development



Purpose

This Tip Sheet provides helpful information, references, and high-level instructions for processing Board of Veterans' Appeals (Board) directed development for remanded legacy appeals.



Audience

Veterans Service Representatives (VSRs), and any other personnel responsible for processing Board directed development.



References

- M21-5, 6.A.2.c, *VACOLS Tracking of Board Disposition of Paperless Appeals*
 - M21-5, 7.A.1.m, *Definition: Remanded Appeal*
 - M21-5, 7.G.3, *Remands*
 - M21-5, 7.G.4, *Developing, Reviewing, and Transferring Remands*
 - M21-4, Appendix B, *End Product Codes and Work-Rate Standards for Quantitative Measurements*
-

Actions

Review

- Review the Board remand decision in the Veterans Benefits Management System (VBMS) eFolder to
 - identify the specified development, and
 - perform required systems compliance to include ensuring the proper establishment of end product (EP) 070 with appropriate claim label



Develop

- Complete the required development as specified by the Board
- Perform required systems compliance to include creating the following for each development activity
 - VBMS tracked items and suspense dates, and
 - VACOLS diaries and suspense dates



OAR Tip Sheet

Legacy Appeals: Board Remand Directed Development

Refer

- Refer the remanded appeal to the appeals rating or authorization activity after following all remand instructions and when:
 - All evidence is received, or
 - The suspense date has matured, and no additional action is warranted
- Perform required systems compliance to include placing the EP in Ready for Decision status

Important Reminders

Follow the Board's detailed instructions when developing evidence for a remanded appeal by ensuring all requested actions have been accomplished, or at least reasonably attempted.

Complete all development directed by the Board, regardless of the M21-1, *Adjudication Procedures Manual*, as the Board has final authority of appeals and its decisions are binding on all subsequent VA and Board adjudicators. For the rare exception to completing all development, see M21-5, 7.G.4.a.

Other Resources

- VBMS Core User Guide
- OAR Job Aid: *Legacy Appeals: Updating VACOLS for Board Remands*
- Training: VA 4179486, *VACOLS*
- VACOLS User Guide

