

### **Objective**

To provide the FE with steps on how to view a Potential Fiduciary Application.



#### **Audience**

User: FE

### **Prerequisite**

The Potential Fiduciary Application has been submitted.

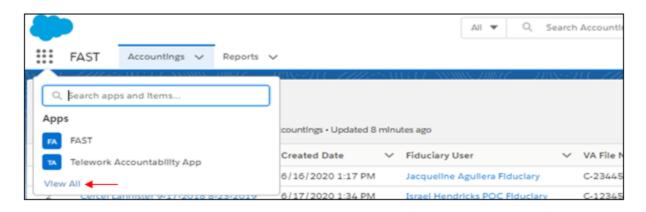
### **Instructions**

### Log into Salesforce

1. <u>Click</u> the **Apps** icon at the top left of the homepage screen.

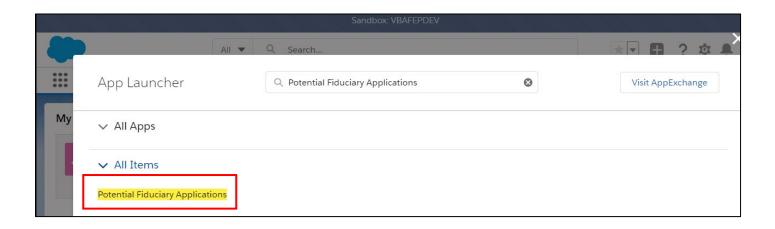


2. Then click the View All button.



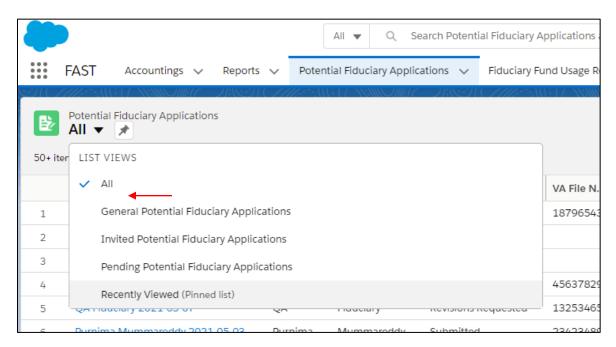


3. Next, <u>in the search box type</u> "Potential Fiduciary Applications" then <u>click</u> the option to open the tab.



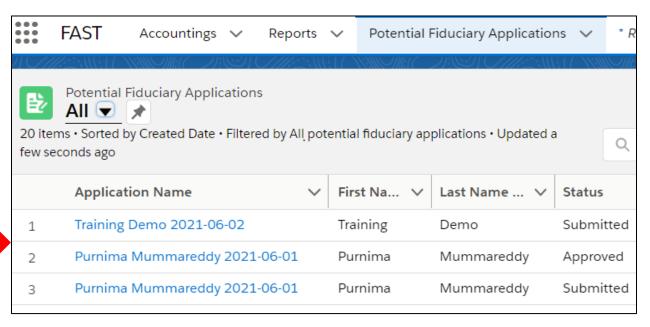
4. Within the Potential Fiduciary Applications tab, the following list views are available:

All, General Potential Fiduciary Application, Invited Potential Fiduciary Application, Pending Potential Fiduciary Application, Recently Viewed





5. <u>Click</u> the **name** of the **Potential Fiduciary Application** for review.



- 6. Once in the **Application** record there are **four** sections to review:
  - General Information- Applicant Name, Fiduciary Contact, Reviewer, SSN, Email
    Address of VA Inviter, Invited by a Pension & Fiduciary Service (checkbox), Firm Name,
    Application Status, Application Submission Date, and Professional/Individual.
  - **Beneficiary Information-** First, Middle and Last name of Veteran, and First, Middle and Last name of Beneficiary.
  - **Fiduciary Information-** First Name of Proposed Fiduciary, Last Name of Proposed Fiduciary, Date of Birth, VA File Number, Tax ID, Serve Multiple Beneficiaries, Source of Income, Approximate annual income, Signature and Sign Date.
  - Fiduciary Address Information- Email, Telephone Number, Mailing Address, and Physical Address.

Within the **General Information** section by clicking the pencil icon you can assign yourself as a reviewer. As a reviewer you can edit the email address of the inviter to include marking the checkbox. Please note you are not authorized to edit the Application Name.

Please see images below

U.S. Department of Veterans Affairs

#### **General Information Viewpoint**

Application Name		Firm Name
Training Demo 2021-06-02		
Fiduciary Contact		Status
Training Demo		Under Review
Reviewer		Submitted Date
	1	6/2/2021 10:51 AM
Social Security Number		Professional/Individual
123123456		Individual
Email address of VA inviter		
	1	
Invited by a Pension & Fiduciary Service 🕦		
	100	

#### **Beneficiary Information Viewpoint**

→ Beneficiary Information	
First Name of Veteran  Training	First Name of Beneficiary  Training
Middle Name of the Veteran  Demo	Middle Name of the Beneficiary
Last Name of the Veteran  Demo	Last Name of the Beneficiary  Demo



### **Fiduciary Information Viewpoint**

<ul> <li>Fiduciary Information</li> </ul>	
First Name of Proposed Fiduciary  Training	Serve Multiple Beneficiaries?
Last Name of Proposed Fiduciary  Demo	Source of Income
Date of Birth 6/1/2000	Approximate annual income
VA File Number	Signature mm
Tax ID	Sign Date 6/2/2021

#### **Fiduciary Address Information Viewpoint**

→ Fiduciary Address Information	
Email	Preferred Method of Contact Phone
gan.mon@va.go Telephone Number (123) 456-7899	Physical Street  123 Example St
Mailing Street 123 Example St	Physical City Lanham
Mailing City Lanham	Physical Zip Code 29999
Mailing Zip Code 29999	Physical State Nebraska
Mailing State Nebraska	

### **Outcome**

The FE has viewed the application and is ready to take action to approve, reject or return for revision on the Potential Fiduciary Application.

