



EDUCATION SERVICE

Big Pay Refresher Training

February 2023


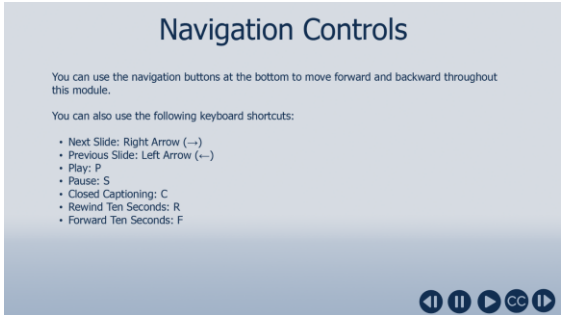

Version 1.0

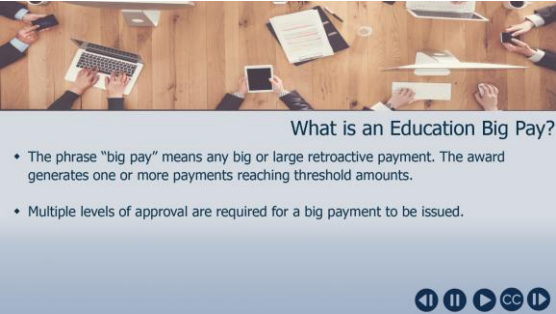

Big Pay Refresher Training FY23


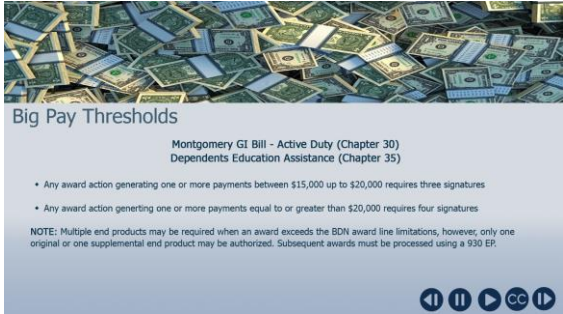

Lesson Overview

Topic	Description
Time Estimate:	60 minutes including assessment
Purpose of the Lesson:	Provides refresher training on Big Payments for Chapter 33 and Non-33 supplemental claims. Includes guidance on how to identify Big Pay reviews by Benefit type and threshold. The process of paying a Big Pay award and recognizing when to adjust payments due to system limitations.
Prerequisite Training Requirements:	N/A
Target Audience:	Education Veterans Claims Processors (VCEs), Senior VCEs, Lead VCEs, and Education Quality & Training Specialist (EQTS).
Lesson References:	
Lesson Objectives:	<ul style="list-style-type: none">• Identify cases requiring Big Pay reviews by Benefit Type and Threshold• Process a Big Pay award• Recognize and adjust payments due to system limitations
Post Training Requirements:	Upon completion of the classroom portion of the lesson, participants are required to complete an online lesson assessment and survey in Talent Management System (TMS). To demonstrate successful completion of the lesson, participants must pass the assessment with a score of at least 80%. Participants must also complete the online survey to earn credit for completion of the lesson.

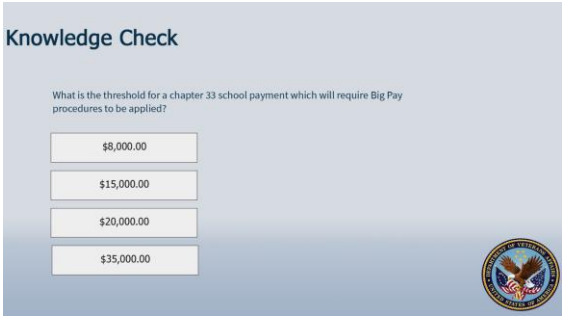

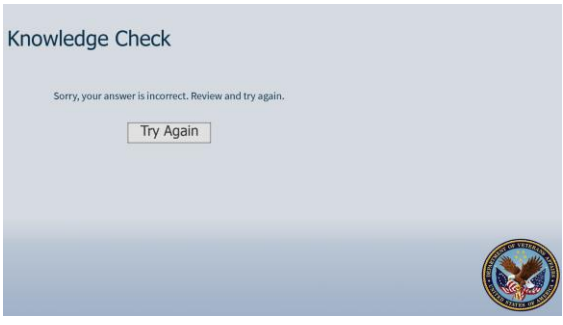



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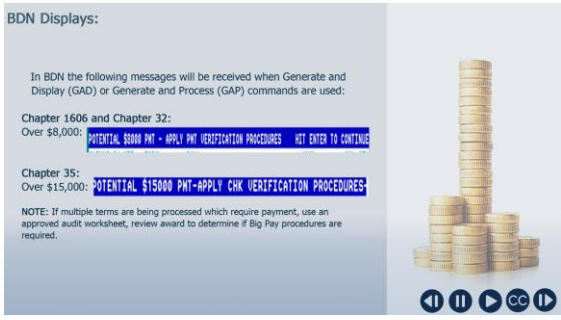
Slides	Instructor Script
	<p>Slide 1.</p> <p>Hello and thank you for joining us today, we will be conducting big pay refresher training on awards for education benefits.</p> <p>Select the right arrow to continue</p>
	<p>Slide 2.</p> <p>You can use the buttons at the bottom of the screen to move forward and backward throughout the presentation.</p> <p>Select the right arrow to continue</p>
	<p>Slide 3.</p> <p>At the end of today's Lesson, you will be able to identify cases requiring big pay reviews by benefit type and threshold, process a big pay award and finally recognize and adjust payments due to system limitations.</p> <p>Select the right arrow to continue</p>

Slides	Instructor Script
 <p>What is an Education Big Pay?</p> <ul style="list-style-type: none">• The phrase "big pay" means any big or large retroactive payment. The award generates one or more payments reaching threshold amounts.• Multiple levels of approval are required for a big payment to be issued. <p>Navigation icons: back, play, forward, CC, refresh</p>	<p>Slide 4.</p> <p>What is a Big Pay?</p> <p>"Big Pay" is a term used to describe an education award which produces one or more payments over certain thresholds. These thresholds differ by benefit.</p> <p>When these payments exceed the threshold, they are required to have multiple levels of approval before the award can be authorized and a payment can be issued. This also includes Big Pay awards generated using the CERT command in BDN, when an attendance verification is processed in DGI or fiscal transactions done by other divisions, such as Support Services</p> <p>Select the right arrow to continue</p>
 <p>Identify Big Pay Awards by Benefit Type and Thresholds</p> <p>Navigation icons: back, play, forward, CC, refresh</p>	<p>Slide 5.</p> <p>We will now go over the different threshold amounts for each education benefit.</p> <p>Select the right arrow to continue</p>







Slides	Instructor Script
 <p>Big Pay Thresholds</p> <p>Veterans Educational Assistance Program (Chapter 32) Montgomery GI Bill - Selected Reserve (Chapter 1606)</p> <ul style="list-style-type: none">• Any award action generating one or more payments between \$8,000 up to \$12,000 requires three signatures• Any award action generating one or more payments equal to or greater than \$12,000 requires four signatures	<p>Slide 6.</p> <p>Let's first talk about the Veterans Educational Assistance Program (VEAP or chapter 32) and Montgomery GI Bill - Selected Reserve (chapter 1606). Under these benefits any award action in which a payment is being generated between \$8,000.00 and up to \$12,000.00 requires three signatures. Any award action with a payment equal to or greater than \$12,000.00 will require four signatures.</p> <p>Select the right arrow to continue</p>
 <p>Big Pay Thresholds</p> <p>Montgomery GI Bill - Active Duty (Chapter 30) Dependents Education Assistance (Chapter 35)</p> <ul style="list-style-type: none">• Any award action generating one or more payments between \$15,000 up to \$20,000 requires three signatures• Any award action generating one or more payments equal to or greater than \$20,000 requires four signatures <p><small>NOTE: Multiple end products may be required when an award exceeds the BDN award line limitations, however, only one original or one supplemental end product may be authorized. Subsequent awards must be processed using a 930 EP.</small></p>	<p>Slide 7.</p> <p>When processing claims under the Montgomery GI Bill - Active Duty (chapter 30) or Dependents Education Assistance (chapter 35) any award action resulting in a payment between \$15,000.00 and \$20,000.00 requires three signatures. Any award action resulting in a payment equal to or greater than \$20,000.00 requires four signatures.</p> <p>Notes: The RPO may use multiple end products when the BDN screen exceeds award line limitations to deliver payments for an entire Non-33 award. When doing so, only one original or supplemental EP can be used to authorize the big payment. Subsequent end products must be 930 EPs.</p> <p>Select the right arrow to continue</p>
 <p>Big Pay Thresholds</p> <p>Post - 9/11 GI Bill (Chapter 33) (All Chapter 33 Big Pay awards require 4 signatures)</p> <ul style="list-style-type: none">• A single payment to a school if the payment is \$35,000 or more• A single payment to an individual if the payment is \$25,000 or more• A single payment to an individual if the payment is \$25,000 or more, and a portion of the payment will be offset by a debt decreasing the outgoing payment	<p>Slide 8.</p> <p>Under the Post - 9/11 GI Bill, chapter 33, VCEs should review payment amounts to schools and beneficiaries separately to determine if Big Pay procedures should be applied. Awards will require four signatures based on the following thresholds:</p> <p>A single payment to a school which is \$35,000.00 or more.</p> <p>A single payment to an individual which is \$25,000.00 or more.</p>

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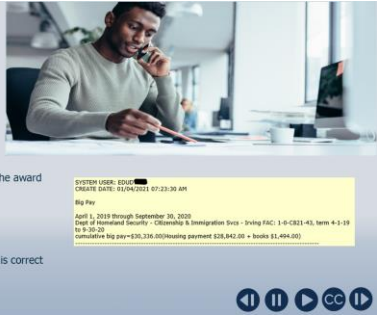
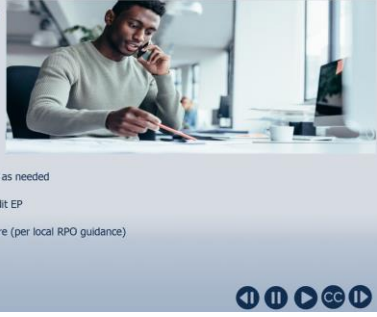
Slides	Instructor Script
	<p>When processing awards involving offsets, VCEs should consider the amount of the potential payment prior to the offset. If the potential payment amount exceeds the threshold, however, the payment amount after the offset is less than the threshold, Big Pay procedures still apply.</p> <p>Select the right arrow to continue</p>
 <p>Knowledge Check</p> <p>What is the threshold for a chapter 33 school payment which will require Big Pay procedures to be applied?</p> <p><input type="text" value="\$8,000.00"/></p> <p><input type="text" value="\$15,000.00"/></p> <p><input type="text" value="\$20,000.00"/></p> <p><input type="text" value="\$35,000.00"/></p> 	<p>Slide 9.</p> <p>Knowledge Check</p> <p>Time for a Knowledge Check! What is the threshold for applying Big Pay procedures for chapter 33?</p>
 <p>Knowledge Check</p> <p>Sorry, your answer is incorrect. Review and try again.</p> <p><input type="button" value="Try Again"/></p> 	<p>Slide 10.</p> <p>Sorry, your answer was incorrect. Review and Try Again.</p>
 <p>Knowledge Check</p> <p>Nice! The correct threshold amount for a chapter 33 school payment is \$35,000.</p> <p><input type="button" value="Continue"/></p> 	<p>Slide 11.</p> <p>Congratulations, you got it! The correct threshold amount for chapter 33 school payment is \$35,000.</p>



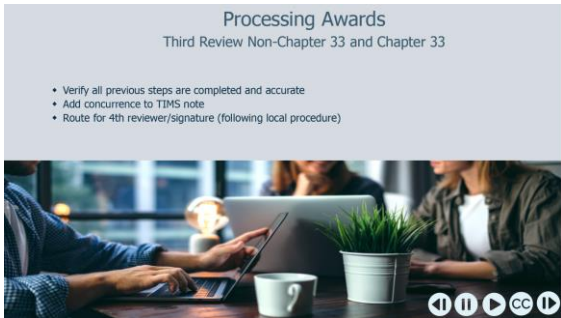
Slides	Instructor Script
	<p>Slide 12.</p> <p>BDN can identify payments which met or exceed the thresholds for Big Pay procedures for non-chapter 33 awards when the VCE enters- GAD (Generate and Display) or a GAP (Generate and Process) in the “Next Screen” field.</p> <p>For a chapter 30 payments, the message “review for 3rd signature procedures” is displayed on awards between \$15,000 and \$20,000. When the payment exceeds \$20,000.00, the message “review for 3rd and 4th signature procedures” will be displayed.</p> <p>Reminder: When processing awards involving offsets, VCEs must consider the amount of the potential payment prior to the offset.</p> <p>Select the right arrow to continue</p>
	<p>Slide 13.</p> <p>When processing chapter 1606 or chapter 32, BDN can identify payments which met or exceed the thresholds for Big Pay awards when the VCE enters GAD or GAP in the “next screen” field: if the \$8,000.00 threshold is met, a BDN display which reads: “Potential \$8,000 PMT- apply payment verification procedures hit enter to continue”</p> <p>For chapter 35 when a \$15,000.00 threshold is met, the BDN message may display stating “Potential \$15,000 PMT- apply chk verification procedures</p> <p>Do not rely on BDN to alert you of a Big Pay threshold being exceeded; proper adjudication is still required. When entering multiple terms or a long term which requires a retroactive payment at the time of processing, use an approved audit worksheet and review the amount payable upon authorization of the award to determine if Big Pay procedures are required.</p> <p>Select the right arrow to continue</p>



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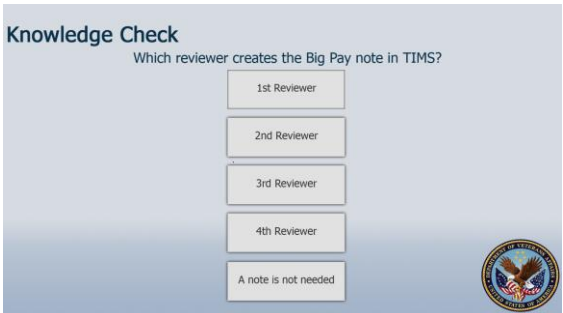
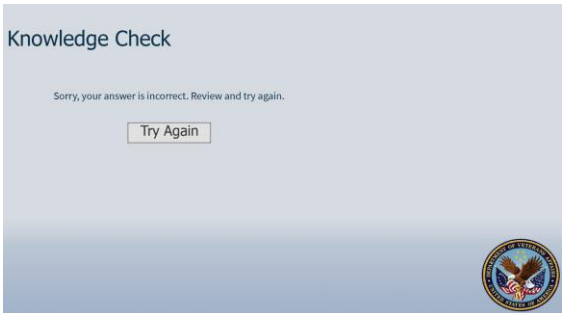
Slides	Instructor Script																																												
<p>DGI Displays:</p> <p>DGI Big Pay procedures include retroactive awards which produce one or more payments cumulatively reaching the threshold amounts.</p> <p>Chapter 33:</p> <p>Net Awards</p> <p>Recurring Payments</p> <table border="1"> <thead> <tr> <th>Type of Payment</th> <th>Begin Date</th> <th>End Date</th> <th>Amount</th> <th>Code</th> <th>Account</th> <th>Class</th> <th>Amount</th> <th>Code</th> <th>Account</th> <th>Balance</th> </tr> </thead> <tbody> <tr> <td>BDN - Recurring Payment</td> <td>05/12/2017</td> <td>07/31/2017</td> <td>\$1,158.40</td> <td></td> <td></td> <td></td> <td>\$513.00</td> <td>1.0</td> <td>Send to BDN</td> <td>06/27/2017</td> </tr> <tr> <td>BDN - Recurring Payment</td> <td>12/13/2016</td> <td>06/12/2017</td> <td>\$1,158.25</td> <td></td> <td></td> <td></td> <td>\$880.00</td> <td>1.0</td> <td>Send to BDN</td> <td>12/27/2016</td> </tr> <tr> <td>BDN - Recurring Payment</td> <td>09/16/2016</td> <td>12/12/2016</td> <td>\$1,288.00</td> <td></td> <td></td> <td></td> <td>\$650.00</td> <td>1.0</td> <td>Send to BDN</td> <td>09/12/2016</td> </tr> </tbody> </table>  	Type of Payment	Begin Date	End Date	Amount	Code	Account	Class	Amount	Code	Account	Balance	BDN - Recurring Payment	05/12/2017	07/31/2017	\$1,158.40				\$513.00	1.0	Send to BDN	06/27/2017	BDN - Recurring Payment	12/13/2016	06/12/2017	\$1,158.25				\$880.00	1.0	Send to BDN	12/27/2016	BDN - Recurring Payment	09/16/2016	12/12/2016	\$1,288.00				\$650.00	1.0	Send to BDN	09/12/2016	<p>Slide 14.</p> <p>A retroactive chapter 33 award, producing one or more payments under the same type of transaction code (Example on the screen), which cumulatively reach the threshold amounts, will follow the big pay procedures.</p> <p>Select the right arrow to continue</p>
Type of Payment	Begin Date	End Date	Amount	Code	Account	Class	Amount	Code	Account	Balance																																			
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<p>Identifying Chapter 33 Big Pay</p> <p>Prior to authorization, routinely review the DGI Work Product Summary (WPS) "Net Awards" for:</p> <p>Cumulative school payments processed on the same award equal to or greater than \$35,000.</p> <p>Cumulative beneficiary payments processed on the same award equal to or greater than \$25,000.</p>  	<p>Slide 15.</p> <p>Prior to authorization in DGI, the VCE will routinely review the Work Product Summary, under "Net Awards" for cumulative school payments being processed equal to or greater than \$35,000, or cumulative beneficiary payments equal to or greater than \$25,000. Both payments require Big Pay procedures.</p> <p>Select the right arrow to continue</p>																																												
<p>Knowledge Check</p> <p>True or False. For Chapters 1606, 30, 32 and 35, BDN will always generate messages indicating Big Pay procedures are needed when the threshold amount is exceeded?</p> <p><input type="button" value="True"/></p> <p><input type="button" value="False"/></p> 	<p>Slide 16.</p> <p>Knowledge Check</p> <p>Time for another Knowledge Check! True or False. For Chapters 1606, 30, 32 and 35 BDN will always generate messages indicating Big Pay procedures are needed when the threshold amount is exceeded?</p>																																												
<p>Knowledge Check</p> <p>Sorry, your answer is incorrect. Review and try again.</p> <p><input type="button" value="Try Again"/></p> 	<p>Slide 17.</p> <p>Sorry, your answer was incorrect. Review and Try Again.</p>																																												

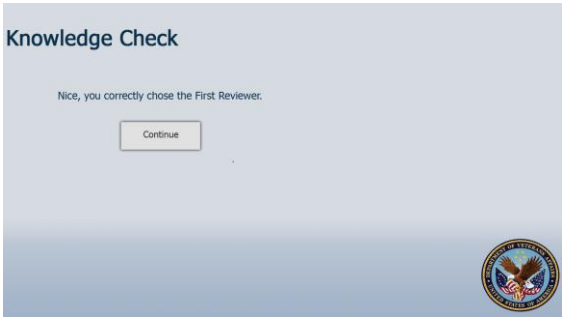


Slides	Instructor Script
<p>Knowledge Check</p> <p>Nice, you correctly chose False- BDN does not always generate a message for Big Pay.</p> <p align="center"><input type="button" value="Continue"/></p> 	<p>Slide 18.</p> <p>Congratulations, you got it! The correct answer is False- BDN does not always generate a message for Big Pay.</p>
<p align="center">Processing Big Pay Awards</p> 	<p>Slide 19.</p> <p>We've discussed how to identify big pay awards, when procedures should be applied to those awards and the thresholds for each benefit type! Now let's discuss the processing portion of Big Pay Awards!</p> <p>Select the right arrow to continue</p>
<p>Processing Big Pay Awards</p> <p>The process of Big Pay review is the same regardless of the benefit type. Difference between benefits will include:</p> <ul style="list-style-type: none"> • Number of reviewers • Threshold amounts 	<p>Slide 20.</p> <p>The process of Big Pay review is the same regardless of the benefit type. The only difference is the number of reviewers required. This is determined by the threshold amounts by benefit type as identified in previous slides.</p> <p>Select the right arrow to continue</p>
<p>Processing Awards First Review</p>  <ul style="list-style-type: none"> • Add the Big Pay enrollments to BDN or DGI • Create audit worksheet for non-chapter 33; or review WPS for chapter 33 • Capture Big Pay supporting documents to TIMS including the audit worksheets, monthly certification and total payments • Document type will be "MISC" 	<p>Slide 21.</p> <p>The Big Pay process starts with the 1st reviewer, in most cases this will be the VCE who was processing this award with a Big Payment amount.</p> <ul style="list-style-type: none"> • First, they will add the enrollment to BDN or DGI, reviewing an award amount which meets or exceeds the thresholds we previously discussed. • Next, the VCE will prepare an audit worksheet for non-33 awards or review the WPS net awards to confirm the award amount for chapter 33. • If Big Pay procedures are required, the VCE must ensure all supporting documents for the Big Pay

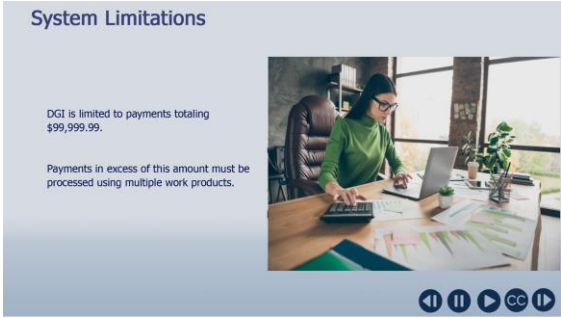
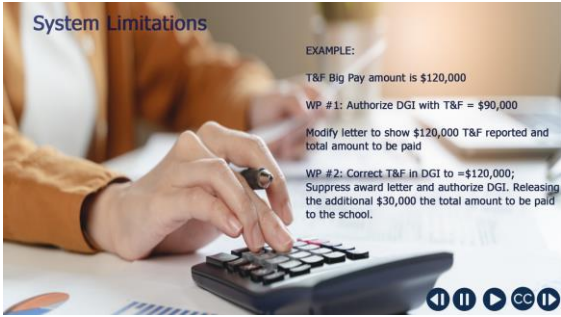
Slides	Instructor Script
	<p>award are captured to TIMS. This will include items such as the audit worksheets. The information must include the term dates, monthly certification and total payment amounts being released. Label these document types as “MISC” and annotate as Big Pay Award.</p> <p>NOTE: The WPS screen from DGI for chapter 33 awards will be captured AFTER DGI work products are authorized.</p> <p>Select the right arrow to continue</p>
<p>Processing Awards First Review</p>  <p>Big Pay note must include:</p> <ul style="list-style-type: none"> • Beginning and ending dates of the award • Facility name and facility code • Total payment amount • Verification the audit worksheet is correct • Date of case review 	<p>Slide 22.</p> <p>The 1st review will need to create a Big Pay note in TIMS which must include the following information:</p> <ul style="list-style-type: none"> • The beginning and end dates of the award • The facility name and facility code • The total payment amounts • The verification of the audit worksheet • The date reviewed <p>Select the right arrow to continue</p>
<p>Processing Awards First Review</p>  <ul style="list-style-type: none"> • Modify or create letter and save as needed • PCLR appropriate individual credit EP • Route for next reviewer/signature (per local RPO guidance) 	<p>Slide 23.</p> <p>And finally, the 1st reviewer will modify the DGI letter or create the PCGL letter and save the letter as needed. PCLR the appropriate individual credit EP and route for authorization, following local RPO guidance.</p> <p>Select the right arrow to continue</p>



Slides	Instructor Script
<div data-bbox="154 279 711 594"> <p>Processing Awards Second Review</p> <ul style="list-style-type: none"> • Verify all previous steps on the claim are completed and accurate • Add concurrence to the TIMS note • PCLR appropriate individual credit EP • Route for 3rd reviewer/signature (per local RPO guidance)  </div>	<p>Slide 24.</p> <p>The Second reviewer, in most cases a Sr VCE, is responsible for the following:</p> <ul style="list-style-type: none"> • Review all the previous steps taken by the VCE on this claim including the audit worksheet and note in the TIMS file are completed and accurate • Add concurrence to the TIMS note already in the file to include the date you reviewed and agreed with the big pay amount to be authorized. • PCLR the appropriate individual credit EP • Route for 3rd reviewer/signature according to local RPO guidance <p>Select the right arrow to continue</p>
<div data-bbox="154 840 711 1155"> <p>Processing Awards Third Review - Non-Chapter 33</p> <ul style="list-style-type: none"> • Verify all previous steps are completed and accurate • Add concurrence to TIMS note • Authorize claim and release payments • If PCGL letter generated, capture letter to TIMS and mail • Prepare and send the Director's office notification  </div>	<p>Slide 25.</p> <p>Now let's look at actions to be taken by the 3rd level reviewer for non33 claims involving payments which meet the threshold for a 3rd level review.</p> <ul style="list-style-type: none"> • Review all the previous steps taken on the claim including the audit worksheet and note in the TIMS file are completed and accurate • Add concurrence to the TIMS Note already in the file to include the date you reviewed and agreed with the big pay amount being authorized. • Authorize claim and release payments • If a PCGL letter is created, capture the letter to the TIMS file and follow local mail procedures • Prepare and send the Big Pay notification to the Director's office following local RPO guidance <p>Select the right arrow to continue</p>
<div data-bbox="154 1476 711 1791"> <p>Processing Awards Third Review Non-Chapter 33 and Chapter 33</p> <ul style="list-style-type: none"> • Verify all previous steps are completed and accurate • Add concurrence to TIMS note • Route for 4th reviewer/Signature (following local procedure)  </div>	<p>Slide 26.</p> <p>This is the action the 3rd level reviewer will take when reviewing non-chapter33 awards with thresholds requiring a 4th level review and ALL chapter 33 Big Pay awards.</p> <ul style="list-style-type: none"> • Review all the previous steps taken on the claim including the audit worksheet and note in the TIMS file are completed and accurate • Add concurrence to the TIMS note already in the file to include the date you reviewed and agreed with the big pay amount to be authorized




Slides	Instructor Script
	<ul style="list-style-type: none"> Route for 4th reviewer/signature following local RPO guidance <p>Select the right arrow to continue</p>
<div data-bbox="155 415 711 730"> <p>Processing Awards Fourth Review Non-Chapter 33 and Chapter 33</p> <ul style="list-style-type: none"> Verify all previous steps are completed and accurate Add concurrence to TIMS note Following local RPO procedure, authorize claim and release payments; OR return to 3rd reviewer to authorize claim Capture edited DGI or PCGL generated letter to TIMS and mail Capture Chapter 33 WPS after authorization PCLR original or supplemental EP Prepare and send Director's office notification  </div>	<p>Slide 27.</p> <p>And finally, the 4th level reviewer will be determined by the local RPO procedures for non33 award with thresholds requiring a 4th level review and all chapter 33 Big Pay awards.</p> <ul style="list-style-type: none"> Review all the previous steps taken on the claim including the audit worksheet and note in the TIMS file are completed and accurate Add concurrence to the TIMS note already in the file to include the date you reviewed and agreed with the big pay amount being authorized Following local RPO procedures, authorize the award and release payments using multiple EPs or WPs as needed. <p>OR return the claim to the 3rd reviewer for authorization</p> <ul style="list-style-type: none"> If the DGI letter was edited, or the PCGL letter was generated, capture the letter to TIMS file and follow local mail procedures mail For chapter 33 claims the WPS is to be captured when authorization is complete. The information must include term dates, monthly certification, and the total payment amounts being released PCLR the original or supplemental EP Prepare and send the Director's office notification following local procedures <p>Select the right arrow to continue</p>
<div data-bbox="155 1438 711 1753"> <p>Processing Awards Third Review Non-Chapter 33 and Chapter 33</p> <ul style="list-style-type: none"> Claim returned from the fourth review, authorize award and release payments If edited DGI or PCGL letter generated, capture to TIMS and mail Capture Chapter 33 WPS after authorization PCLR original or supplemental EP Prepare and send the Director's office notification  </div>	<p>Slide 28.</p> <p>This is the action to take when the 4th level reviewer has reviewed and approved, and the case is being returned to the 3rd reviewer to authorize and release the payment.</p> <ul style="list-style-type: none"> Authorize award and release payments using multiple EPs or WPs as needed If the DGI letter was edited, or a PCGL letter is generated, capture the letter to the TIMS file and follow local mail procedures For chapter 33 claims, the WPS is to be captured when authorization is complete. The information

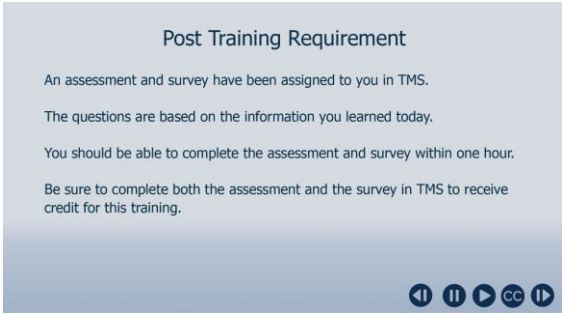

Slides	Instructor Script
	<p>must include term date, monthly certification and the total payment amounts being released.</p> <ul style="list-style-type: none"> • PCLR the original or supplemental EP • Prepare and send the Director’s office notification following local procedures <p>Select the right arrow to continue</p>
	<p>Slide 29.</p> <p>Once final review is complete, the payment authorized and released by the 3rd and 4th level reviewer, Big Pay notification must be sent to the Director’s Office (following local RPO procedures).</p> <p>This information regarding the big payment must be sent to the Director’s office within 3 business days of the award being authorized.</p> <p>The Director’s office must archive and document as appropriate</p> <p>Select the right arrow to continue</p>
	<p>Slide 30.</p> <p>Knowledge Check</p> <p>Time for another Knowledge Check! Which reviewer creates the Big Pay note in TIMS?</p> <p>1st Reviewer 2nd Reviewer 3rd Reviewer 4th Reviewer A note is note needed</p>
	<p>Slide 31. Knowledge Check</p> <p>Sorry, your answer was incorrect. Review and Try Again</p>

Slides	Instructor Script
	<p>Slide 32.</p> <p>Congratulations, you got it! The correct answer is the First Reviewer.</p>
	<p>Slide 33.</p> <p>Now let's talk about Big Pay and System Limitations</p> <p>Select the right arrow to continue</p>
	<p>Slide 34.</p> <p>Currently, BDN and DGI are limited in their capacity to deliver payments for an entire award in some instances. Let's review when it is acceptable to break up the Big Pay award on multiple EPs or work products.</p> <p>If the system limitation issues arise and the Big Pay award must be broken up into multiple payments, all steps regarding the Big Pay procedures must be followed. This includes all levels of signatures which are required for the entire cumulative total of payment due to the student or school.</p> <p>When limitations are reached in BDN to achieve full payment of an award, the RPO may use multiple EP's. However, only one original or one supplemental EP is warranted when authorizing a Big Pay award. Subsequent end products must be individual credit, such as the 930ep.</p> <p>When a non-33 enrollment exceeds the BDN award lines to process, create an audit worksheet to verify if Big Pay procedures are needed. It should be determined by the enrollment total, not by the enrollment paid on each EP.</p>

Slides	Instructor Script
	<p>RPOs are encouraged to follow local procedures to ensure VCEs receive appropriate end product credit.</p> <p align="center">Select the right arrow to continue</p>
 <p>System Limitations</p> <p>DGI is limited to payments totaling \$99,999.99.</p> <p>Payments in excess of this amount must be processed using multiple work products.</p>	<p>Slide 35.</p> <p>Currently, DGI payments over \$99,999.99 to the beneficiary or school will fail, and in these cases the following actions will need to be taken:</p> <p>It is acceptable to break the payments into multiple work products to ensure the payments are authorized. One of the payments must be over the threshold up to the amount of \$99,999.99. The remaining payments may be under the threshold.</p> <p align="center">Select the right arrow to continue</p>
 <p>System Limitations</p> <p>EXAMPLE:</p> <p>T&F Big Pay amount is \$120,000</p> <p>WP #1: Authorize DGI with T&F = \$90,000</p> <p>Modify letter to show \$120,000 T&F reported and total amount to be paid</p> <p>WP #2: Correct T&F in DGI to = \$120,000; Suppress award letter and authorize DGI, Releasing the additional \$30,000 the total amount to be paid to the school.</p>	<p>Slide 36.</p> <p>In this example the chapter 33 tuition and fee “Big Pay” amount is \$120,000.00. On the first work product the tuition and fees entered in DGI is \$90,000.</p> <p>Next you will suppress and modify the award letter to show the tuition and fees as \$120,000; the amount reported, and the total amount to be paid. When reviews are complete, authorize the work product and capture the modified award letter to TIMS.</p> <p>On the second work product, correct the tuition and fees to \$120,000.00; suppress the award letter and authorize DGI, releasing an additional \$30,000.00 of tuition and fees.</p> <p>This will pay the school the total amount of \$120,000.</p> <p align="center">Select the right arrow to continue</p>

Slides	Instructor Script
<div data-bbox="154 277 711 594"> <p>System Limitations</p> <p>Future maturation date with a Big Pay that exceeds the system limitations.</p> <ul style="list-style-type: none"> • Appropriate reviewer to authorize the award will authorize first WP with an amount between the threshold and the System limit • Modify the DGI letter with the T&F amount reported and the total amount that will be paid • Capture the letter to TIMS and mail letter • Take appropriate end product credit • Suspend the TIMS file until the maturation date • On maturation date the same reviewer will verify the first payment has been released, then on a new WP correct the T&F to the total amount to be paid • Take appropriate end product credit  </div>	<p>Slide 37.</p> <p>These are the following steps when processing Big Pay awards with a future maturation date which exceeds the system limitations:</p> <p>The fourth level reviewer will authorize the first WP with an amount between the threshold and the system limit.</p> <p>The DGI letter will be modified with the T&F amount reported and the total amount paid. The letter is captured to TIMS and follow local mail procedures.</p> <p>The authorizer will take the appropriate station or individual end product credit at this time.</p> <p>Next, you will suspend the claim token in TIMS until the maturation date to process the remaining payment. On the maturation date the reviewer who originally authorized the first award will verify the first payment has been released, then on a new WP correct the T&F to the original total amount to be paid. Suppress the letter and authorize DGI releasing the remaining payment.</p> <p>Select the right arrow to continue</p>
<div data-bbox="154 1276 711 1591"> <p>Knowledge Check</p> <p>For a non-chapter 33 award, when limitations are reached in BDN to achieve the full payment of an award, the RPO may use multiple end products to make partial payments until the full payment amount is reached. In this scenario, what EPs are used for the first and subsequent awards?</p> <p>A) An original EP for the first award and a supplemental EP for all subsequent awards</p> <p>B) A supplemental EP for each award</p> <p>C) An original OR supplemental EP for the first award and a 930 EP for all subsequent awards</p> <p>D) A 400 EP for the first award and a 930 EP for all subsequent awards</p>  </div>	<p>Slide 38.</p> <p>Time for a Knowledge Check! For a Non-Chapter 33 award, when limitations are reached in BDN to achieve the full payment of an award, the RPO may use multiple end products to make partial payments until the full payment amount is reached. In this scenario, what EP is used for the first and subsequent awards?</p> <p>A) An original EP for the first award and a supplemental EP for all subsequent awards</p> <p>B) A supplemental EP for each award</p> <p>C) An original or supplemental EP for the first award and a 930 EP for all subsequent awards</p> <p>D) A 400 EP for the first award and a 930 EP for all subsequent awards</p>

Slides	Instructor Script
<p>Knowledge Check</p> <p>Sorry, your answer is incorrect. Review and try again.</p> <p>Try Again</p> 	<p>Slide 39.</p> <p>Sorry, your answer was incorrect. Review and Try Again</p>
<p>Knowledge Check</p> <p>Nice, you correctly chose C) An Original OR supplemental EP for the first award and 930 EP for all subsequent awards.</p> <p>Continue</p> 	<p>Slide 40.</p> <p>Congratulations! You got it! The correct answer is C) An Original or Supplemental EP for the first award and 930 EP for all subsequent awards.</p>
<p>Lesson References</p> <p>M22-4, Part 3 Chapter 1, 1.20</p>  <p>Navigation icons: back, play, forward, CC, volume</p>	<p>Slide 41. Lesson References</p> <p>For further review of the information covered the manual reference is shown.</p> <p>Select the right arrow to continue</p>
<p>Summary Review</p> <ul style="list-style-type: none">• You should be able to identify the Big Pay thresholds by benefit type• Process a Big Pay award• Recognize and adjust processing due to system limitations for Big Pay awards <p>Navigation icons: back, play, forward, CC, volume</p>	<p>Slide 42. Summary Review</p> <p>We have now completed the Big Pay refresher training. Today we have reviewed Big Pay thresholds by benefit, your role in processing a Big Pay award, and finally recognizing and adjusting processing due to system limitations for Big Pay awards</p> <p>Select the right arrow to continue</p>

Slides	Instructor Script
 <p>Post Training Requirement</p> <p>An assessment and survey have been assigned to you in TMS.</p> <p>The questions are based on the information you learned today.</p> <p>You should be able to complete the assessment and survey within one hour.</p> <p>Be sure to complete both the assessment and the survey in TMS to receive credit for this training.</p> <p>Navigation icons: back, play, forward, CC, refresh.</p>	<p>Slide 43. Post Training Requirement</p> <p>In order to receive credit for completion of today’s training you will need to complete the TMS assessment and Survey. The assessment will be assigned to you in TMS and consists of both multiple choice and true/false questions. It should take approximately 60 minutes for you to complete the assessment and survey.</p> <p>Select the right arrow to continue</p>
 <p>Thank You and Have a Great Day!</p> <p>National Training Team Processing</p>	<p>Slide 44.</p> <p>Thank You! To finish press close the tab and hit the return to TMS in the previous page.</p>