

September 30, 2025

TO: Education Service, VARPO Buffalo, VARPO Muskogee, ECC Muskogee

SUBJECT: Education Service Fiscal Year (FY) 2026 National Training Curriculum (NTC) for RPOs and Education Service

Purpose: Education Service is responsible for developing a National Training Curriculum (NTC) designed for technical positions and ensuring full participation by Education employees at the Regional Processing Offices (RPOs), The Education Call Center and within Education Service. This letter and the Standard Operating Procedure (SOP) found in [M22-6 Part 1 Chapter 1 - National Training Curriculum \(NTC\) Processing](#) in KM are intended to provide guidance and facilitate the understanding, implementation, and recording of the FY2026 Education Service NTC.

The purpose of this letter is to provide and explain the FY26 National Training Curriculum (NTC) requirements for the Regional Processing Office and Education Service employees.

The NTC provides developmental training appropriate to address skill enhancement for all technical employees. Topics identified consist of issues of high interest and/or quality concerns. Required training assigned under the NTC helps to ensure accurate and consistent information is delivered appropriately by position type. The NTC also supports the overall development of employees.

The annual VA mandatory training will be monitored by the Office of Human Capital Service (HCS) and assigned accordingly. This training must be completed in addition to any training required under the NTC. Below is a list of the courses which fall under VA Mandatory Training:

- Department of Veterans Affairs Emergency Alerting and Accountability System (EAAS) VA Privacy & Information Security Awareness & Rules of Behavior
- The EEO, D&I, No Fear, and Whistleblower Rights and Protection Policy Statement
- Emergency Alerting and Accountability System (EAAS)
- Government Ethics – The Essentials
- Harassment Prevention & Accountability Training
- Harassment Prevention Training and New Reporting Procedures – VBA Employees
- NEO: Whole Health for All Watch Video on Demand in TMS (One time only during New Employee Orientation)
- No FEAR Act Training
- Records Management for All VBA Employees
- S.A.V.E. Refresher Training
- S.A.V.E. Training for Employees_Enduring
- VA Core Values Training (I CARE Recommitment)
- VA Office of Inspector General
- VA Privacy and Information Security Awareness and Rules of Behavior
- VBA Active Threat Response (ATR) Training

- VBA Continuity of Operations Awareness
- VBA Prevention and management of Disruptive Behavior (PMDB)
- Whistleblower Rights & Protections

Training Requirements and Procedures: Education Service has developed a curriculum which includes technical and developmental training requirements. The NTC is intended to ensure individuals in technical positions as outlined in the attached document are provided quality training which adheres to the VA training standards and is consistent and aligned with VA's organizational goals and objectives to enhance the delivery of quality service provided to service members, Veterans, and their dependents.

The Non-NTC annual training requirements are to ensure employees not covered under the NTC are provided quality training which adheres to the VA training standards. These standards are consistent and aligned with VA's organizational goals and objectives to enhance the delivery of quality service provided to service members, Veterans, and their dependents. These employees are not required to train under the NTC; however, they are required to complete the approved annual training requirements and certain mandatory training, based upon their position. All training required is identified and determined by the division supervisors and managers.

The NTC SOP can be accessed using the link: [National Training Curriculum Standard Operating Procedures \(NTC SOP\)](#). The Education Service NTC prescribes specific training requirements by duty position and sets out mandatory procedures for conducting training, obtaining credit for training, and recording training. The SOP also requires all categories of personnel identified in this letter to develop a process for conducting make-up training. Compliance with the procedures in the SOP is mandatory for those categories.

To assist in recording the completion of employee training in TMS, Education Service has created TMS cohort ID and curriculum ID numbers for the mandatory training courses for all categories of personnel identified in the NTC SOP. Completed training must be documented in TMS through the completion of TMS training surveys.

Education Service will develop additional training courses throughout the year to address new legislation, identified needs and to improve quality.

In addition, the SOP defines training per Title 5, United States Code, Chapter 41, and outlines the elements of training which must be met for training credit to be granted. All mandatory training must be delivered in accordance with the intent of the lesson.

Responsibilities. The RPOs, ECC, and Education Service are responsible for ensuring the procedures outlined in the enclosed SOP are implemented, upon receipt of this letter.

Questions regarding the training requirements and course availability should be directed to the National Training Team - Processing at EDUNTTP.VBACO@va.gov.

/s/

National Training Team - Processing
Education Service