

# JOB AID: STUDENT INTERVIEW

Facility/School Attending:

Student Name:

Current Program:

Start Date:

**Email/In-Person/Phone/Virtual Questions** *(Please note that any information received will remain confidential. If there is any information that should be escalated to the facility/school administration your permission will be requested.)*

1. Are you overall satisfied that your program will offer you the outcomes that you sought when you enrolled?
2. If you were to do it all over, would you enroll again, and if not why?
3. Do you believe that completing your program will leave you better prepared and able to find a better or different job and/or help you to earn more?
4. If you have struggled with the coursework, have you sought help? Was help easy to access and useful to you?
5. Do you expect to complete the program on the timeline you originally planned, and if not why?
6. To what extent are you able to meet with your instructors outside of class?
7. Do you have other concerns with the quality of the education or other concerns about the school?
8. Do you feel that you were pressured to enroll?
9. Were statements made by your enrollment counselor or financial aid representative about the available jobs in your field, the speed with which you could complete the program, how much you could earn, or how easy it is to transfer that you now believe may not have been accurate?
10. Were there representations made to you in advertising materials, or by the recruiters, or financial assistance staff that were not correct?
11. Do you feel like you're getting what you paid for?
12. Are you enrolled in the program you originally planned to pursue, and if not why?

13. Were there big surprises about the school after you enrolled?
14. Have you felt pressured to make certain enrollment/payment decisions?
15. Do your teachers seem engaged?
16. Has the school provided support to make sure you have what you need?
17. Did your counselor attempt to direct you into programs that you did not want to pursue?
18. How did you select this school?
19. Tell me about your experience at the school.
20. Were you offered any incentives as part of your enrollment?
21. Were you offered any incentives for recruiting family and/or friends?

**COMMENTS (OPTIONAL)**

Please use this space to elaborate on any answers to the survey questions, including suggestions to improve the school, or provide any additional comments/concerns about your overall experience at the institution.

*Thank you for participating in this student interview. We value and appreciate your feedback!*