

VSR POST-D CBTS FY24 Program of Instruction (POI)

TRAINING
Applications for Accrued and Requests for Substitution
Award Adjustments Necessitated by the Loss of a Dependent
Contesting Proposed Rating Decisions
Determining the Amount to Recoup and Withhold From Monthly Payments
Determining the Effective Date for an Award Affected by MRP
Determining the Proper Effective Date of Entitlement to Additional Compensation for Dependents
Developing for and Determining Permanent Incapacity for Self-Support
Development to Establish a Common Law Marriage to include Validity of Common Law Marriages By State
Effective Dates for Direct and Secondary SC
Effective Dates of Payment
End Products (EPs) and Dates of Claim (DOCs) for BDD and BDD- Excluded Claims
Establishing an Adopted Child as a Veteran's Child for VA Purposes
Establishing Claims in VBMS and Share
General Information About Separation Benefits
General Information on Contemporaneous Notice
General Information on Denials
General Information on ITF
General Information on Processing Decisions
General Information on Proposed Rating Decisions
General Information on the Adverse Action Proposal Period
Instructions Unique to the Recoupment of Disability Severance Pay
Making, Documenting, and Issuing Administrative Decisions
Notification Requirements
Printing or Uploading and Distributing the Rating Decision
Processing Incompetency Determinations and Authorizing Awards When a Beneficiary's Competency Is at Issue
Qualifying for BDD Processing and BDD - Excluded Claims
Requesting Evidence from the Claimant
Requirements for Contemporaneous Notice
Reviewing Application Completeness and Handling Variances
Special Monthly Compensation (SMC) K, S, and L