



FY22 VIP Training Calendar

VSR and RVSR Training

Purpose

This document provides detailed information on the FY22 VIP training sessions for the VSR and RVSR positions. Information includes registration open and closing dates, IWT start and end dates and Classroom start and end dates. For assistance or more information, please contact the VIP Program Management Office via email at VIPPMO.VBACO@VA.GOV.

VIP Registration Dates

Audience	VIP Session	Registration Opens	Registration Closes
VSR Pre/DROC/IDES	CY21-PP21	Tuesday, September 7, 2021	Friday, October 1, 2021
	CY21-PP24	Tuesday, October 12, 2021	Friday, November 5, 2021
	CY22-PP01	Monday, November 29, 2021	Friday, December 17, 2021
	CY22-PP05	Monday, January 24, 2022	Friday, February 11, 2022
	CY22-PP08	Monday, March 7, 2022	Friday, March 25, 2022
	CY22-PP13	Monday, May 16, 2022	Friday, June 3, 2022
	CY22-PP15	Monday, June 13, 2022	Friday, July 1, 2022
VSR Post/BEST	CY22-PP11	Monday, April 18, 2022	Friday, May 6, 2022
	CY22-PP19	Monday, August 8, 2022	Friday, August 26, 2022
RVSR	CY21-PP22	Monday, September 20, 2021	Friday, October 22, 2021
	CY22-PP01	Monday, November 29, 2021	Friday, December 17, 2021
	CY22-PP05	Monday, January 24, 2022	Friday, February 11, 2022
	CY22-PP12	Monday, May 2, 2022	Friday, May 20, 2022
	CY22-PP15	Monday, June 13, 2022	Friday, July 1, 2022

Key Acronyms and Terms

- **Virtual and In-Person Training (VIP)**
- **Regional Office (RO)**
- **Rating Veterans Service Representative (RVSR)**
- **Veterans Service Representative (VSR)**
- **Pre-Determination (Pre)**
- **Post-Determination (Post)**
- **Benefit Eligibility Support Teams (BEST)**



- **Decision Review Operations Center (DROC)**
- **Integrated Disability Evaluation System (IDES)**
- **Instructor-led Web-based Training (IWT)**
 - Trainees attend IWT virtually at their RO.
 - Instruction is delivered by the Compensation Service Training Staff.
- **Classroom Training**
 - Trainees attend Classroom Training at their Regional Office (RO).
 - Instruction is delivered by RO personnel using training materials provided by VBA Central Office.
- **Entry-level training (VSR)**
 - An employee new to the VSR position attending initial national formalized VSR training and includes a 13-week Informal Assessment phase.
 - Note: All VSR Pre/DROC/IDES training is only taught at the Entry-level.
- **Follow-on training (VSR)**
 - An employee attending additional VSR training who has completed initial VSR national formalized training and includes a 4-week Informal Assessment phase.
 - Note: Follow-on training is only offered for VSR Post.
- **Internal (RVSR)**
 - A new RVSR that was previously a VSR BUT does not need refresher training on the Development stage of claims processing. The typical scenario is an employee that was most recently a VSR Pre before being selected for the RVSR position.
- **External (RVSR)**
 - A new RVSR that has no prior VA claims processing experience OR
 - A new RVSR that was previously a VSR *AND* needs refresher training on the Development stage of claims processing.



VIP VSR Pre / DROC / IDES Training

VSR Pre/DROC/IDES CY21-PP21	
Registration Opens	Tuesday, September 7, 2021
Registration Closes	Friday, October 1, 2021
IWT Begins	Monday, October 18, 2021
IWT Ends	Friday, November 12, 2021
Classroom Begins	Monday, November 15, 2021
Pre-Classroom Ends	Friday, November 26, 2021
DROC & IDES Classroom Begins*	Monday, November 29, 2021
DROC & IDES Classroom Ends	Friday, December 3, 2021

*DROC and IDES students attend one week of DROC or IDES specific Classroom training after completing the two weeks of VIP Pre-Classroom training.

VSR Pre/DROC/IDES CY21-PP24	
Registration Opens	Tuesday, October 12, 2021
Registration Closes	Friday, November 5, 2021
IWT Begins	Monday, November 22, 2021
IWT Ends	Friday, December 17, 2021
No Training – Holiday Break	<i>December 20 – 24, 2021</i>
No Training – VBMS Demo Reset	<i>December 27 – 31, 2021</i>
Classroom Begins	Monday, January 3, 2022
Pre-Classroom Ends	Friday, January 14, 2022
No Training due to Holiday (DROC)	<i>January 17 – 21, 2022</i>
IDES Classroom Begins*	Tuesday, January 18, 2022
IDES Classroom Ends	Friday, January 21, 2022
DROC Classroom Begins**	Monday, January 24, 2022
DROC Classroom Ends	Friday, January 28, 2022

*IDES students attend one week of IDES specific Classroom training after completing the two weeks of VIP Pre-Classroom training.

**Due to the holiday, there is a one-week training break between the end of Pre Classroom and the start of DROC Classroom.



VIP VSR Pre / DROC / IDES Training - Continued

VSR Pre/DROC/IDES CY22-PP01	
Registration Opens	Monday, November 29, 2021
Registration Closes	Friday, December 17, 2021
IWT Begins	Monday, January 10, 2022
IWT Ends	Friday, February 4, 2022
Classroom Begins	Monday, February 7, 2022
Pre-Classroom Ends	Friday, February 18, 2022
No Training due to Holiday (DROC)	<i>February 21 – 25, 2022</i>
IDES Classroom Begins*	Tuesday, February 22, 2022
IDES Classroom Ends	Friday, February 25, 2022
DROC Classroom Begins**	Monday, February 28, 2022
DROC Classroom Ends	Friday, March 4, 2022

*IDES students attend one week of IDES specific Classroom training after completing the two weeks of VIP Pre-Classroom training.

**Due to the holiday, there is a one-week training break between the end of Pre Classroom and the start of DROC Classroom.

VSR Pre/DROC/IDES CY22-PP05	
Registration Opens	Monday, January 24, 2022
Registration Closes	Friday, February 11, 2022
IWT Begins	Monday, March 7, 2022
IWT Ends	Friday, April 1, 2022
Classroom Begins	Monday, April 4, 2022
Pre-Classroom Ends	Friday, April 15, 2022
DROC & IDES Classroom Begins*	Monday, April 18, 2022
DROC & IDES Classroom Ends	Friday, April 22, 2022

*DROC and IDES students attend one week of DROC or IDES specific Classroom training after completing the two weeks of VIP Pre-Classroom training.



VIP VSR Pre / DROC / IDES Training - Continued

VSR Pre/DROC/IDES CY22-PP08	
Registration Opens	Monday, March 7, 2022
Registration Closes	Friday, March 25, 2022
IWT Begins	Monday, April 18, 2022
IWT Ends	Friday, May 13, 2022
Classroom Begins	Monday, May 16, 2022
Pre-Classroom Ends	Friday, May 27, 2022
No Training due to Holiday (DROC)	May 30 – June 3, 2022
IDES Classroom Begins*	Tuesday, May 31, 2022
IDES Classroom Ends	Friday, June 3, 2022
DROC Classroom Begins**	Monday, June 6, 2022
DROC Classroom Ends	Friday, June 10, 2022

*IDES students attend one week of IDES specific Classroom training after completing the two weeks of VIP Pre-Classroom training.

**Due to the holiday, there is a one-week training break between the end of Pre Classroom and the start of DROC Classroom.

VSR Pre/DROC/IDES CY22-PP13	
Registration Opens	Monday, May 16, 2022
Registration Closes	Friday, June 3, 2022
IWT Begins	Monday, June 27, 2022
IWT Ends	Friday, July 22, 2022
Classroom Begins	Monday, July 25, 2022
Pre-Classroom Ends	Friday, August 5, 2022
DROC & IDES Classroom Begins*	Monday, August 8, 2022
DROC & IDES Classroom Ends	Friday, August 12, 2022

*DROC and IDES students attend one week of DROC or IDES specific Classroom training after completing the two weeks of VIP Pre-Classroom training.



VIP VSR Pre / DROC / IDES Training - Continued

VSR Pre/DROC/IDES CY22-PP15	
Registration Opens	Monday, June 13, 2022
Registration Closes	Friday, July 1, 2022
IWT Begins	Monday, July 25, 2022
IWT Ends	Friday, August 19, 2022
Classroom Begins	Monday, August 22, 2022
Pre-Classroom Ends	Friday, September 2, 2022
No Training due to Holiday (DROC)	<i>September 5 – 9, 2022</i>
IDES Classroom Begins*	Tuesday, September 6, 2022
IDES Classroom Ends	Friday, September 9, 2022
DROC Classroom Begins**	Monday, September 12, 2022
DROC Classroom Ends	Friday, September 16, 2022

*IDES students attend one week of IDES specific Classroom training after completing the two weeks of VIP Pre-Classroom training.

**Due to the holiday, there is a one-week training break between the end of Pre Classroom and the start of DROC Classroom.



VIP VSR Post / BEST Training

VSR Post / BEST CY22-PP11	
Registration Opens	Monday, April 18, 2022
Registration Closes	Friday, May 6, 2022
IWT Begins for Entry-Level and BEST	Wednesday, June 1, 2022
IWT Begins for Follow-on	Thursday, June 16, 2022
IWT Ends	Friday, June 24, 2022
Post-Classroom Begins	Monday, June 27, 2022
Post-Classroom Ends	Friday, July 8, 2022
BEST Classroom Begins*	Monday, June 27, 2022
BEST Classroom Ends	Friday, July 22, 2022

IWT start dates for Post vary based on VSR experience. As Post VSR Follow-on training is not mandatory, ROs may use good judgment when registering VSRs (e.g., to accommodate a workload need).

*BEST students complete four weeks of BEST-specific Classroom training after completing the VIP Post IWT training.

VSR Post / BEST CY22-PP19	
Registration Opens	Monday, August 8, 2022
Registration Closes	Friday, August 26, 2022
IWT Begins for Entry-Level and BEST	Wednesday, September 21, 2022
IWT Begins for Follow-on	Thursday, October 6, 2022
IWT Ends	Friday, October 14, 2022
Post-Classroom Begins	Monday, October 17, 2022
Post-Classroom Ends	Friday, October 28, 2022
BEST Classroom Begins*	Monday, October 17, 2022
BEST Classroom Ends	Thursday, November 10, 2022

IWT start dates for Post vary based on VSR experience. As Post VSR Follow-on training is not mandatory, ROs may use good judgment when registering VSRs (e.g., to accommodate a workload need).

*BEST students complete four weeks of BEST-specific Classroom training after completing the VIP Post IWT training.



VIP RVSR Training

VSR RVSR CY21-PP22	
Registration Opens	Monday, September 20, 2021
Registration Closes	Friday, October 22, 2021
IWT Begins for External RVSR	Monday, November 1, 2021
IWT Begins for Internal RVSR	Monday, November 8, 2021
IWT Ends	Friday, December 17, 2021
No Training – Holiday Break	<i>December 20 – 24, 2021</i>
No Training – VBMS Demo Reset	<i>December 27 – 31, 2021</i>
Classroom Begins	Monday, January 3, 2022
Classroom Ends	Friday, January 28, 2022

VSR RVSR CY22-PP01	
Registration Opens	Monday, November 29, 2021
Registration Closes	Friday, December 17, 2021
IWT Begins for External RVSR	Monday, January 10, 2022
IWT Begins for Internal RVSR	Tuesday, January 18, 2022
IWT Ends	Friday, February 25, 2022
No Training – VBMS Demo Reset	<i>February 28 – March 4, 2022</i>
Classroom Begins	Monday, March 7, 2022
Classroom Ends	Friday, April 1, 2022

VSR RVSR CY22-PP05	
Registration Opens	Monday, January 24, 2022
Registration Closes	Friday, February 11, 2022
IWT Begins for External RVSR	Monday, March 7, 2022
IWT Begins for Internal RVSR	Monday, March 14, 2022
IWT Ends	Friday, April 22, 2022
Classroom Begins	Monday, April 25, 2022
Classroom Ends	Friday, May 20, 2022



VIP RVSR Training – Continued

VSR RVSR CY22-PP12	
Registration Opens	Monday, May 2, 2022
Registration Closes	Friday, May 20, 2022
IWT Begins for External RVSR	Monday, June 13, 2022
IWT Begins for Internal RVSR	Tuesday, June 21, 2022
IWT Ends	Friday, July 29, 2022
Classroom Begins	Monday, August 1, 2022
Classroom Ends	Friday, August 26, 2022

VSR RVSR CY22-PP15	
Registration Opens	Monday, June 13, 2022
Registration Closes	Friday, July 1, 2022
IWT Begins for External RVSR	Monday, July 25, 2022
IWT Begins for Internal RVSR	Monday, August 1, 2022
IWT Ends	Friday, September 9, 2022
Classroom Begins	Monday, September 12, 2022
Classroom Ends	Friday, October 7, 2022