

Compensation Service Quality Call



AGENDA

July 8, 2015

1:30 PM (EDT)

Online Meeting Link

1-855-767-1051

Conf ID Code 58310266

View the PowerPoint presentation by selecting the online meeting link.

Listen to the presentation by using computer audio or a telephone line.

(*) Computer audio is the preferred method for this presentation.

If you are using computer audio or a USB headset connected to your computer to listen, select "Use Lync (integrated audio and video)" when joining the Lync meeting.

If you are using a telephone line to listen to this meeting:

1. Dial 1-855-767-1051; enter the Conference ID code, and then press the # key.

2. Select "Do not join audio" when joining the Lync meeting.

3. Log into the online meeting to view the PowerPoint presentation by selecting the online meeting link.

Opening Remarks

- Diana Williard, *Quality Assurance Officer, Program Review*

Enhanced D1 IPR Effective Date Subcategories

- Steve Krasinski, *Consultant, Quality Review & Consistency*

Rating Skin Disorders & Pyramiding Overrides

- Christopher Whynock, *Program Analyst, VBMS PMO*

Examination Cancellations

- Maruta Grean, *Performance Specialist, DEMO*

QRT Q-Tips

- David Hannigan, *QRT Chief, Program Review*

Reconsideration Case – D1 Effective Date Error

- Dave Wery, *Senior Quality Review Specialist, Program Review*

Compensation Pension Knowledge Management Update

- Melvin Gerrets, *Lead Operations Analyst, Program Operations*

Questions & Answers

- Quality Assurance Staff

Closing Remarks

- John Capozzi, *Assistant Director, Quality Assurance*

TMS and Next Quality Call Information

- David Hannigan