

Compensation Service Authorization Quality Call



AGENDA

December 17, 2014

1:30 PM (EST)

[Lync Meeting Link](#)

1-855-767-1051

Conference ID:

79970751

■ Opening Remarks

- Diana Williard, *Quality Assurance Officer, Program Review*

■ Reminders

- Cindy Windham, *Senior Quality Review Specialist*

■ Clearing Multiple End Products

- Radine Mace, *Consultant, Program Review*

■ Audit Error Worksheet Processing Reminders

- Radine Mace

■ Recent Manual Changes

- Robert Johnson, *Senior Quality Review Specialist*

■ VBMS-A

- Jim Bachmann, *Program Analyst*

■ Quality Review & Consistency Topics

- George Boyd, *Consultant, Quality Review and Consistency*

■ Reconsideration Discussion

- Cindy Windham

■ QRT Q-Tips

- David Hannigan, *QRT Chief, Program Review*

■ Questions & Answers

- Quality Assurance Staff

■ Closing Remarks

- Karen Townsend, *Assistant Director, Quality Assurance*

■ TMS and Next Quality Call Information

- David Hannigan