Compensation ServiceRating Quality Call



AGENDA

January 21, 2015 1:30 PM (EST)

Online Meeting Link

1-855-767-1051

Conf ID Code 77896139

View the PowerPoint presentation by selecting the online meeting link.

Listen to the presentation by using a USB headset or a telephone line.

If you are using a USB headset connected to your computer to listen, select "Use Lync (integrated audio and video" when joining the Lync meeting.

If you are using a telephone line to listen to this meeting:

- 1. Dial 1-855-767-1051; enter the Conference ID code, and then press the # key.
- 2. Select "*Do not join audio*" when joining the Lync meeting.
- 3. Log into the online meeting to view the PowerPoint presentation by selecting the online meeting link.

Opening Remarks

Diana Williard, *Quality Assurance Officer, Program Review*

Fully Developed Claim (FDC) Guidance Update

Dan Markey, Legal Consultant, Policy Staff

Automated Decision Letter (ADL) Rating Decision Notices

• Paul Shute, *Program Analyst, Procedures Staff*

VBMS Updates

Christopher Whynock, Program Analyst, VBMS PMO

Date of Claim (DOC) for End Product (EP) 600

 Cindy Windham, Senior Authorization Quality Review Specialist, Program Review

Tools Used to Request Examinations

Maruta Grean, Performance Specialist, DEMO

Quality Review Team (QRT) Q-Tips

David Hannigan, QRT Chief, Program Review

Reconsideration Request

 Kerry Schafer, Senior Rating Quality Review Specialist, Program Review

Questions & Answers

Quality Assurance Staff

Closing Remarks

Karen Townsend, Assistant Director, Quality Assurance

TMS and Next Quality Call Information

David Hannigan