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* **Opening Comments**
  + - Diana Williard, *Quality Assurance Officer*
* **Common Findings**
  + - Gabrielle Mancuso, *Chief, Program Operations*
* **Reminders**
  + - Isabelle Brisendine, *Consultant*
* **Uploading Documents for Paperless Claims**
  + - Melanie Coleman, *Consultant*
* **Recent Manual Changes**
  + - Radine Mace, *Consultant*
* **Counting Active Duty Days Demo**
  + - Bonnie Rosado*, Consultant*
* **Quality Review & Consistency Topics**
  + - George Boyd, *Consultant, Quality Review and Consistency*
* **Reconsideration Discussion**
  + - Cindy Windham, *Senior Quality Review Specialist*
* **QRT Q-Tips**
  + - David Hannigan, *Chief, Program Review*
* **Announcements**
  + - Sarah Goddard, *Chief, Program Review*
* **Closing Comments**
  + - Karen Townsend, *Asst. Director, Quality Assurance*

### AGENDA

### October 15, 2014

### 1:30 PM (EDT)

### Lync Meeting ([Join online meeting](https://meet.rtc.va.gov/isabelle.brisendine/37KWM0ZD))

### 1-855-767-1051

### Conference ID: 92971195

# Compensation Service

Authorization Quality Call

