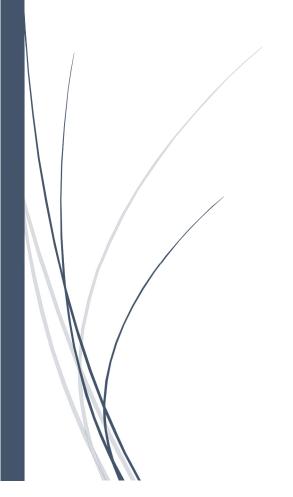
# **Draft Rating Approval**

Job Aid



# **Revision History**

Date	Version	Description	Author
07/08/2022	R27.0	Initial version of this document	Stephanie Riani, Christopher Routhier & Joshua Will

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#### Introduction

The Draft Rating Approval (DRA) functionality allows most second or special level reviews to be completed electronically. The DRA application is accessed through VBMS-R as this application processes rating decisions requiring additional levels of review prior to finalization. A Rater will complete a decision and will indicate when a second, special level review, or both is required. By making this indication the new process will be launched in the DRA application.

#### **CSEM** functions needed for DRA

**Second Level Reviewer-** This function is for individuals who will be conducting second level reviews for draft ratings. This is a complimentary function and should be added to a user's profile in addition to one of the following functions they already have in CSEM:

- Rating VSR
- Senior/Journeyman
- DRO
- Rating Higher Level Reviewer
- Rating Coach
- Super Supervisor
- Service Center Manager

**Special Level Reviewer-** This function is for individuals who will be conducting special level reviews for draft ratings. This is a complimentary function and should be added to a user's profile in addition to one of the following functions they already have in CSEM:

- Rating Coach
- Super Supervisor
- Service Center Manager

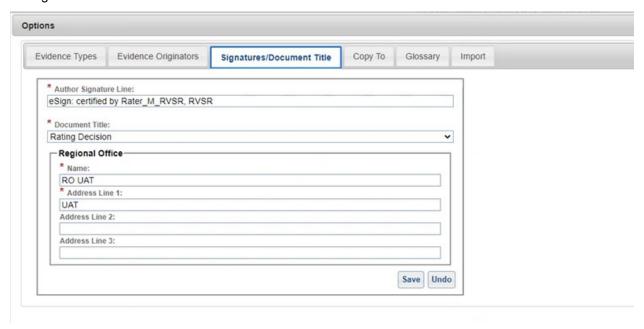
**RO Draft Rating Manager-** This function is for individuals at the station controlling which raters need second level review of all rating decisions. This is a complimentary function and should be added to a user's profile in addition to one of the following functions they already have in CSEM:

- Rating Coach
- Super Supervisor
- Service Center Manager

#### How to set up your signature

You will still be required to input your signature as a rater (eSign: certified by [decision maker's LANID, job title]). However, the Second and Special level review signatures that appear on the codesheet will now be automatic. There will no longer be the need to use a VA form 0961 for Rating Decisions with a codesheet. This functionality replaced what was previously being used in ratings in the Signatures/Document Title tab:

#### Ratings:



#### Code Sheet:

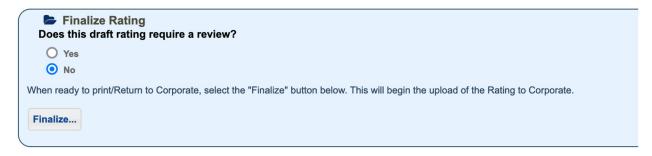
eSign: certified by Rater\_M\_RVSR, RVSR

eSign: certified by RATINGSLR\_322, Rating Veterans Service Representative

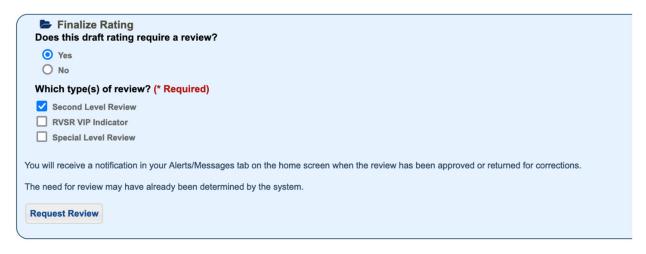
eSign: certified by SCMSLR\_322, Veterans Service Center Manager

#### How to submit a draft rating

A DRA Review begins at the Document tab in Ratings, prior to selecting the Finalize button.



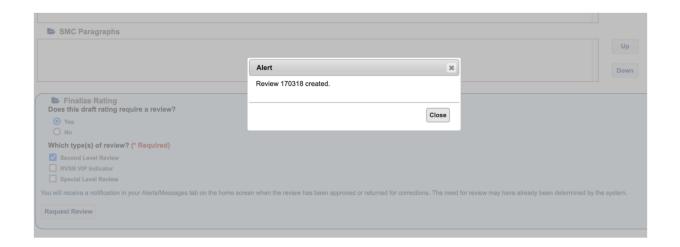
The rater will have the option to skip the additional review and finalize the rating or answer Yes to the above question and determine which levels of review are needed.



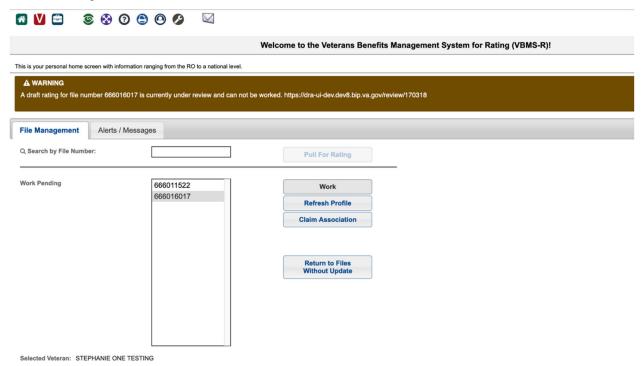
\*RVSR VIP Indicator can only be selected after Second Level Review is selected. This indicator does not drive anything in the Ratings or DRA application, but it does appear as a column in the DRA work queue.

-VIP stands for Virtual In Person

When the Request Review button is selected, a pop-up modal will appear with a unique identifier of the review called the Review ID. The Review ID can be used to search for the particular review in the DRA work queue:



Once a review has been requested, the claim is locked to the rater so that changes cannot be made to the draft rating while under review:



### **Logging into the DRA Queue**

If you have either the Rating VSR, complimentary Second Level Review or Special Level Review roles you can access the DRA Queue by logging into VBMSR and clicking the Draft Rating Approval button on the top of the screen.

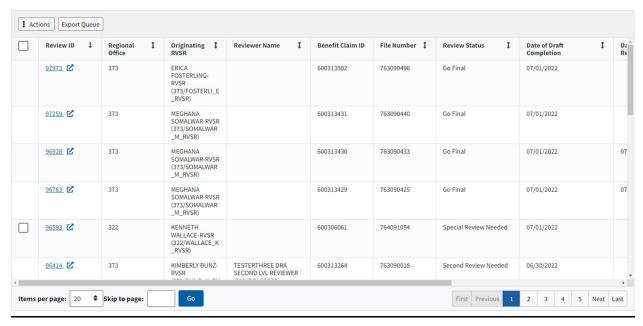


Note: If you only have the Rating VSR role you will be able to view ratings that you have submitted for review. If you have either of the complimentary Second Level Review or Special Level Review roles you will need to filter down to your name in the originating RVSR field to view ratings that you have submitted for review.

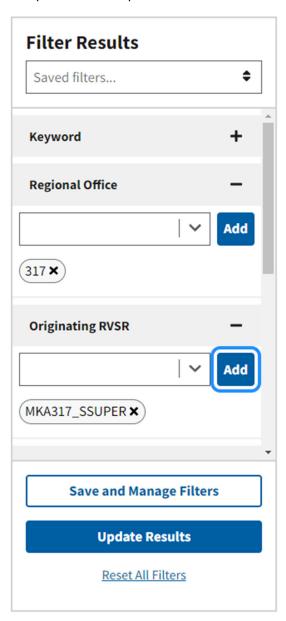
#### How to manage claims in the DRA queue

#### Sort/Filter the DRA Queue

All columns within the DRA Queue are sortable except for Benefit Claim ID. The columns are sorted ascending or descending by clicking the double arrow icon in each column.



On the left-hand side of the screen, you will also be able to filter the DRA Queue. To filter you will click the + sign to expand the selected attribute. Then select the specific attribute(s) and hit add. Once complete click the update results button.



Filters include- Keyword, Regional Office, Originating RVSR, Reviewer Name, Benefit Claim ID, File Number, Review Status, Date of Draft Completion, Date of Second Level Review, Date of Special Level Review, RVSR VIP Indicator, Special Mission, Division, Flash, Special Issue, Days in RO Queue

#### **Saving Filters**

To save filters press the save and manage filters button. Add a title to the filter and click save. You can then decide whether to set that as your default filter or not.

# **Save and Manage Filter Criteria**

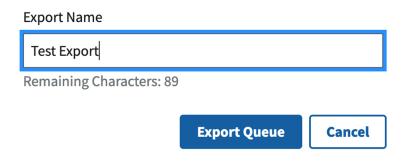
Update existing filter preferences: **\$ Update** OR Save as new filter preferences: Save Remaining Characters: 128 **Saved Filter Criteria:** RATINGSLT\_322 **Set As Default** Delete **Edit Name** Review Status: Second Review Needed Special Review Needed Subsequent Second Review Needed Subsequent Special Review Needed **Returned For Correction** Reviewer Name: RVSR SECOND LEVEL REVIEWER (322/RATINGSLR\_322) RVSR VIP Indicator: Any

Close

#### **Exporting the DRA Queue**

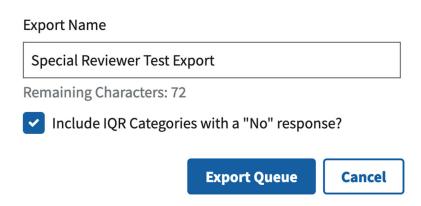
The queue can be exported to an excel spreadsheet. An export title is required before moving forward:

# **Export Approval Queue**



If you are a Special Level Reviewer, you will have an additional option of including IQR categories:

# **Export Approval Queue**



IQR Categories include Category Level which is the numbered questions within the IQR Checklist.

The export is downloaded to the My Exports tab where it will live indefinitely unless you choose to delete it by using the Actions button.

#### How to review a draft rating for second/special reviews

#### **Assigning Reviews**

To review a rating the rating <u>must be</u> assigned to you in the DRA queue. The system will not allow reviewers to be assigned any ratings that the user has completed themselves. The following functions can self-assign and assign to others:

#### Self-Assign

Second Level Reviewer function with any of the following functions:

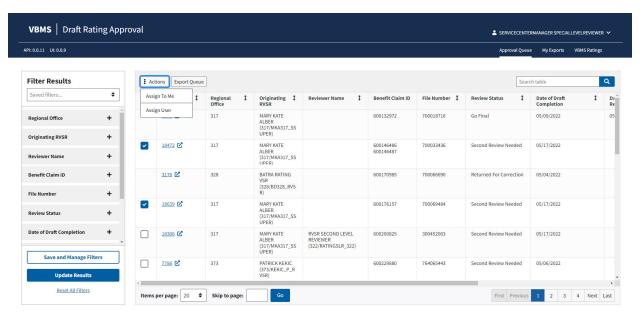
- Rating VSR
- Senior/Journeyman
- DRO
- Rating Higher Level Reviewer
- Rating Coach
- Super Supervisor
- Service Center Manager

#### Self-Assign or Assign to Others

Special Level Reviewer function with any of the following functions:

- Rating Coach
- Super Supervisor
- Service Center Manager

Click the checkbox for each of the claims you would like to assign and then click the actions button. You will be given options to either Assign to Me or Assign User depending on your review role as described above



#### Add/Edit/Delete Annotations

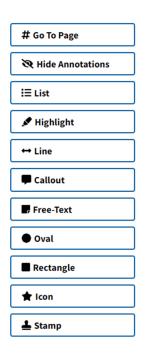
When a review is assigned to a reviewer, they can make annotations for the rater on the narrative or the codesheet. To do so click view narrative or view codesheet.

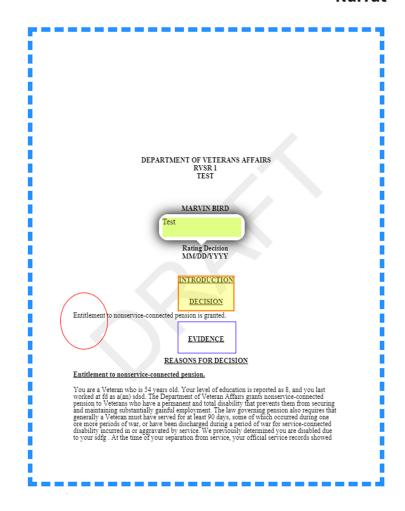
#### **Documents**

Document Version	Upload Date	l	Narrative	Codesheet
Initial Review	7/5/2022, 12:06:19 PM		<u>View Narrative</u>	<u>View Codesheet</u>

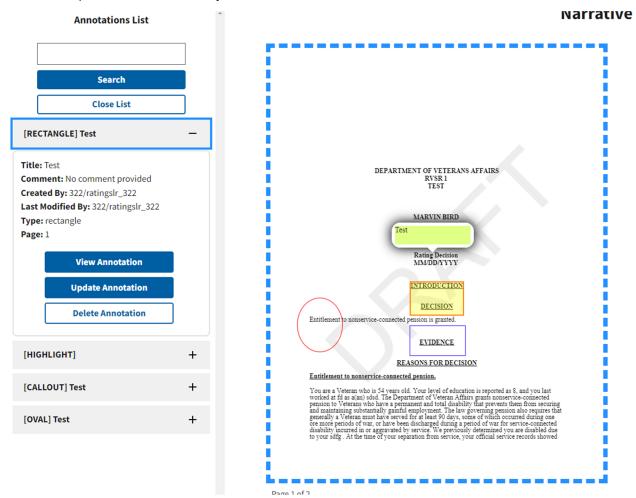
A reviewer can add annotations using any of the items on the left of the page and the annotations will auto save.

Narrat





To edit or delete annotations click the list option on the left-hand side of the page and then click the + button to expand which annotation you would like to edit or delete.



#### Leaving comments

Reviewers are able to leave comments on the review. Click on the add comment button and save once complete. The rater will be able to view these comments once the reviewer has sent the rating back for correction or to go final.

### **Reviewer Comments**



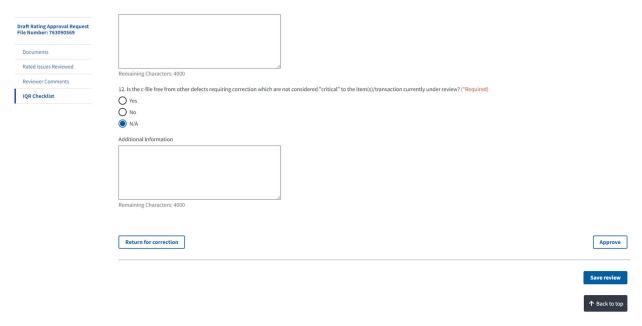
#### **IQR Checklist**

Unless directed otherwise by leadership or the FAQ, a reviewer is able to complete the IQR checklist within the DRA functionality. The reviewer can select whether each category was met and if a "No" was selected they will be required to select a reason. The reviewer <u>will need to click the save button</u> at the bottom of the page to save the IQR check list. Once a "No" is selected on the IQR checklist the selection should not be changed on subsequent review even if the rater has made the requested correction. This will allow the exported data to show how many errors were received for each rater under the category level findings.

P 6 P 1 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	IQR Checklist
Draft Rating Approval Request File Number: 763090569	1. Were all claimed issues addressed and decided? (*Required)
Description	Yes
Documents	● No
Rated Issues Reviewed	○ N/A
Reviewer Comments	Reason: (*Required) (2 Reason selected)
IQR Checklist	A claim for service connection was received but not addressed or decided
	A claim for secondary service connection was received but not addressed or decided
	A claim for an increased evaluation was received but not addressed or decided
	The issue of IU was claimed but was not decided
	Entitlement to a claimed ancillary benefit (SAH, SHA, DEA, Paragraph 29 or 30, etc.) was not addressed
	The issue of competency was claimed but was not addressed
	Entitlement to SMC or SMP A/A was not addressed
	Entitlement to SMC or SMP HB was not addressed
	Entitlement to another level of SMC was not addressed
	A proper claim of the existence of a CUE was not decided (to include effective date due to alleged CUE)
	See more
	Additional Information
	Remaining Characters: 4000
	2. Were all inferred and/or ancillary issues addressed? (*Required)
	○ Yes

## **Return for Corrections or Approve**

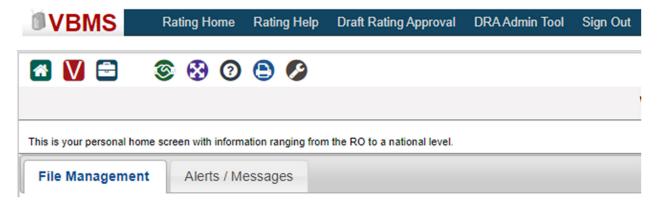
Following completion of the review, a reviewer will select return for correction or approve at the bottom of the review page. If the return for correction is selected, the review will route back to the rater to make the corrections and then route back to the same reviewer once the rater submits the corrections for review.



#### **DRA Admin Tool**

#### **Accessing the DRA Admin Tool**

Users with the RO Draft Rating Manager (RO DRM) functions can access the DRA Admin Tool by clicking the link on the top of the VBMS-R page.



#### **RO Draft Rating Manager**

The RO DRM function will allow users to construct a single rule determining whether a Draft Rating is automatically required for Second Level Review based on a selection of users within their own regional office that possess the "Complete Rating" function. The RO DRM can add or delete individuals as their need for 100% second signature changes. The RO DRM will need to click the save collection button following any changes.

### Regional Office Draft Rating Approval Admin (RO-DRA Admin)

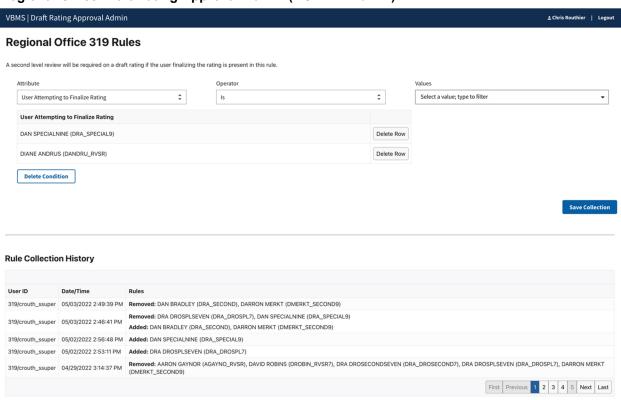


Figure 3: RO-DRA Admin