## Procedures for Accessing Adobe Connect Recordings using your browser

1. **Open the Adobe Connect video link in the EDGE or CHROME Browser.**

2. The screen below will appear as the recording attempts to load. If the recording does not load, you will need to access the recording using your browser by following the directions below.

3. **Minimize the screen by selecting on the "—" in the top right-hand corner**.
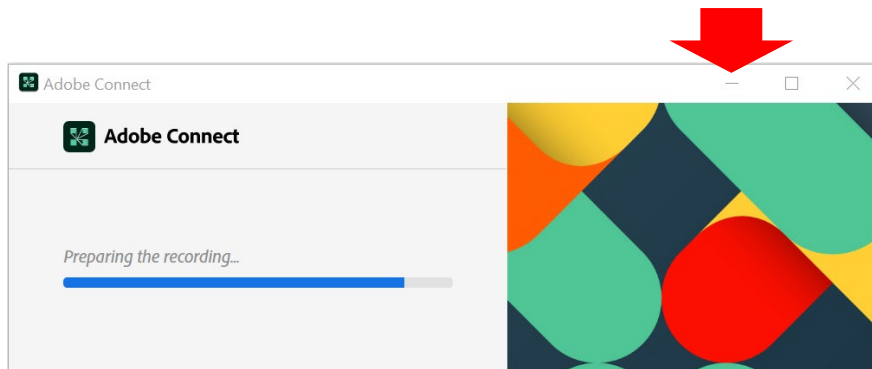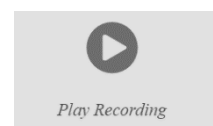

4. **Select "continue in browser"**. A new Adobe Connect window will open

You have opened the recording in the Adobe Connect app

If you don't see anything then open app again or download and run app
Can't open app? continue in browser

5. After the recording completes loading, **select "Play Recording" to start the video.**

6. If you receive an "**Unable to Validate User**" error, close and reopen your browser, then repeat steps 1 – 5. If you continue to receive this error, clear your browser cache, close your browser, then repeat steps 1 – 5. *Note: You may need to repeat this step.*

7. For directions on how to clear your cache, select the browser you're using: Edge or Chrome.