

Start Time varies based on location	Monday	Tuesday	Wednesday	Thursday	Friday	
	09/14/20	09/15/20	09/16/20	09/17/20	09/18/20	
8:00-8:15 AM	Welcome to Residency & Introductions	Homeroom	Homeroom	Homeroom	Homeroom	
8:15-8:30		Live Claim Demo - <i>Due Process</i>	Live Claim Demo - <i>Recoupment of Separation Benefits</i>	Military Retired Pay Adjustments Lesson & Demo - 4185221	Dependency Effective Dates & Awards Lesson & Demo - 4486662	
8:30-8:45						
8:45-9:00						
9:00-9:15		Review & Demo of 2 Live claims - Awards & RADLs (1 each: 110 & 020)	Review of Post-D checklist & procedures for submitting cases			Practical Application of Live Claims
9:15-9:30						
9:30-9:45						
9:45-10:00						
10:00-10:15	Practical Application of Live Claims		Practical Application of Live Claims			
10:15-10:30						
10:30-10:45						
10:45-11:00	Practical Application of Live Claims					
11:00-11:15						
11:15-11:30						
11:30-11:45		Practical Application of Live Claims				
11:45-12:00 PM	Lunch	Lunch	Lunch	Lunch	Lunch	
12:00-12:15						
12:15-12:30						
12:30-12:45						
12:45-1:00	Introduction to PCGL Lesson & Demo - 4175837	Practical Application of Live Claims	Practical Application of Live Claims	Practical Application of Live Claims	Practical Application of Live Claims	
1:00-1:15						
1:15-1:30						
1:30-1:45						
1:45-2:00						
2:00-2:15						
2:15-2:30						
2:30-2:45						
2:45-3:00						
3:00-3:15						

3:15-3:30					
3:30-3:45					
3:45-4:00					
4:00-4:15					
4:15-4:30	Daily Assessment	Daily Assessment	Daily Assessment	Daily Assessment	Daily Assessment
Color Key:	Instructor-Led Lessons	Assessment	RO Demonstrations	Live Case Work	