

Start Time varies based on location	Monday	Tuesday	Wednesday	Thursday	Friday
	09/14/2020	09/15/2020	09/16/2020	09/17/2020	09/18/2020
8:00-8:15AM	Welcome to Residency	Introduction to CAPRI 4460849	Practical Application (Original and Non-Original)	Southwest Asia Development 4307809	Review of SWA eCase Brown
8:15-8:30					
8:30-8:45	Telephone Development 4183447				
8:45-9:00					
9:00-9:15	Supplemental Claims 4500819	ERB Demo and Practice	Practical Application (Original and Non-Original)	Southwest Asia Development 4307809	Practical Application (Original and Non-Original)
9:15-9:30					
9:30-9:45					
9:45-10:00					
10:00-10:15					
10:15-10:30					
10:30-10:45	Lunch	Lunch	Lunch	Lunch	Lunch
10:45-11:00					
11:00-11:15	Lunch	Lunch	Lunch	Lunch	Lunch
11:15-11:30					
11:30-11:45	Lunch	Lunch	Lunch	Lunch	Lunch
11:45-12:00PM					
12:00-12:15	EMS Demo	ERB Demo and Practice (cont.)	Practical Application (Original and Non-Original)	Practical Application of SWA eCase Burnheim	Practical Application (Original and Non-Original)
12:15-12:30					
12:30-12:45					
12:45-1:00	Practical Application (Original and Non-Original)	CAPRI Demo (Report Builder for VAMC Records, Examination Requests)			
1:00-1:15			JLV Demo	Practical Application of SWA eCase Brown	
1:15-1:30					
1:30-1:45		Practical Application of SWA eCase Brown	Practical Application of SWA eCase Brown		
1:45-2:00					
2:00-2:15		Practical Application of SWA eCase Brown	Practical Application of SWA eCase Brown		
2:15-2:30					
2:30-2:45	Practical Application of SWA eCase Brown	Practical Application of SWA eCase Brown			
2:45-3:00					
3:00-3:15	Practical Application of SWA eCase Brown	Practical Application of SWA eCase Brown			
3:15-3:30					
3:30-3:45	Practical Application of SWA eCase Brown	Practical Application of SWA eCase Brown			
3:45-4:00					

4:00-4:15	Homeroom - RMC SMR Folder Location/HAIMS STRs Request	Homeroom - PIES O50/DPRIS/VIS and COVID Processing	Homeroom - Screening Claims for Appeals	Homeroom - VBMS Work Queue & eFolder Maintenance	Homeroom - QRT Checklist
4:15-4:30	Daily Assessment	Daily Assessment	Daily Assessment	Daily Assessment	Daily Assessment
	Instructor-Led Lessons	Practical Exercise	RO Demonstrations	Live Case Work	Review/Other
	Module/Video				