

July 29, 2020

Directors

As specific areas begin to reopen, the exam vendors have been diligently working to schedule examinations in a timely manner. Regional Offices should refrain from contacting the exam vendors regarding the scheduling of specific claims, until further notice. Contacting the vendors directly, regarding exam scheduling, is causing a reduction of the amount of exams being scheduled and confusion on what exams should be scheduled next.

Please reach out to the [Contract Exam Staff](#) and [NWQ](#) if you have any additional questions or concerns.

Respectfully

Office of Field Operations  
National Work Queue

