

Compensation Service Quality Call



AGENDA

October 28, 2015

1:30 PM (EDT)

Online Meeting Link

1-855-767-1051

Conf ID Code # 5526195

View the PowerPoint presentation by selecting the online meeting link.

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(*) Computer audio is the preferred method for this presentation.

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Opening Remarks

- David Hannigan, *QRT Chief, Program Review*

Overview of Examination Request Quality Assessment

- Maruta Grean, *Performance Specialist, DEMO*

Publication of the New Final Rule Regarding Children Adopted Out of the Veteran's Family

- Stephanie Li, *Chief, Policy and Regulations Staff*

Overview of STAR Authorization Checklist Categories

- Cindy Windham, *Senior Authorization Quality Review Specialist, Program Review*

Compensation Service Quality Call Material

- Robert Johnson, *Senior Rating Quality Review Specialist, Program Review*

Q-Tips

- David Hannigan, *QRT Chief, Program Review*

Questions & Answers

- Quality Call Presenters

Closing Remarks

- John Capozzi, *Assistant Director, Quality Assurance*

TMS and Next Quality Call Information

- David Hannigan