Compensation Service Quality Call

October 8, 2015

12:30 PM (EDT)

Online Meeting Link

1-855-767-1051

Conf ID Code # 68660751

View the PowerPoint presentation by selecting the online meeting link.

Listen to the presentation by using computer audio **or** a telephone line.

(*) Computer audio is the preferred method for this presentation.

If you are using computer audio or a USB headset connected to your computer to listen, select "*Use Lync (integrated audio and video)*" when joining the Lync meeting.

If you are using a telephone line to listen to this meeting:

1. Dial 1-855-767-1051; enter the Conference ID code, and then press the # key.

2. Select "*Do not join audio*" when joining the Lync meeting.

3. Log into the online meeting to view the PowerPoint presentation by selecting the online meeting link.

AGENDA

Opening Remarks
- Diana Williard, *Quality Assurance Officer, Program Review*

M21-1 Live Manual & CPKM
- Aimee Benson, *Chief, Procedures Maintenance Staff*

How to Complete a Joint Replacement in VBMS-R
- Chris Whynock, *Program Analyst, VBMS PMO*

Common Pyramiding Overrides
- Chris Whynock

Access to Joint Legacy Viewer (JLV)
- Jocelyn Moses, *Chief, Procedures Interagency Data Sharing*

Updated EP 930 Guidance
- Melvin Gerrets, *Acting Chief, Program Operations*

Brokered EP 930s – Dependency Contract/RBPS Processing
- Sarah Goddard, *Chief, Program Review*

Overview of STAR Rating Checklist Categories
- Esther Adefope, *Chief, Program Review*

New Quality Call Notes Intranet Format & Search Function
- Robert Johnson, *Senior Rating Quality Review Specialist, Program Review*

New TMS Format for Quality Call Material
- Robert Johnson

Questions & Answers
- David Hannigan, *QRT Chief, Program Review* and Quality Call Presenters

Closing Remarks
- John Capozzi, *Assistant Director, Quality Assurance*

TMS and Next Quality Call Information
- David Hannigan