

Compensation Service Quality Call



AGENDA

August 12, 2015

1:30 PM (EDT)

[Online Meeting Link](#)

1-855-767-1051

Conf ID Code 43061684

View the PowerPoint presentation by selecting the online meeting link.

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Opening Remarks

- Diana Williard, *Quality Assurance Officer, Program Review*

AP 38, Interpretive Joint Final Rule

- Gill Marchetti, *Legal Consultant, Policy & Regulation Staff*

Dependency Topic

- Paul Shute, *Program Analyst, Procedures Staff*

Quality Review & Consistency Topics

- Alex Katinos and Brenda Brazauskas, *Consultants, Quality Review and Consistency Staff*

July 2015 Rating Consistency Study Results

- Jeff Henderson, *Chief, Quality Review & Consistency*

Update to M21-4, Appendix B

- Gabrielle Mancuso, *Chief, Program Operations Staff*

Rules Based Processing System (RBPS) Claims

- Cindy Windham, *Senior Authorization Quality Review Specialist, Program Review*

National Reconsideration Process

- David Hannigan, *QRT Chief, Program Review*

Disability Benefit Questionnaire (DBQ) Call Information

- Tina Skelly, *Program Analyst, DEMO*

Questions & Answers

- Call Participants

Closing Remarks

- John Capozzi, *Assistant Director, Quality Assurance*

TMS and Next Quality Call Information

- David Hannigan