**POA/Service Organizations List of Changes**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Change** | Parts affected | | | | **Date of Change** |
| LP | HO | AK | PPT |
| Updated Exclusive contact | 12 | 8 | #3 | 10 | 8/23/2012 |
| M21-1MR Part 1 Chapter 3 A |  |  |  |  |  |
| Updated to include eFolders | X | X |  | X | 2/23/2016 |
| Updated to include when to mail correspondence to POA | X | X | X | X | 2/23/2016 |
| Updated references to remove outdated information | X | X |  | X | 2/23/2016 |
| Removed references to informal claims | X | X |  | X | 2/23/2016 |
| Removed references to 38 CFR 14.640 – ref no longer exists | X | X |  | X | 2/23/2016 |
| Updated information re: acceptable versions of 21-22 and emphasized compliance with III.ii.1.C.7.b | 8 | 5 |  | 3 | 6/14/2016 |
| Added exception for POA submission of original claims through SEP | 7 | 3 |  | 8 | 6/14/2016 |
| Added screen shots of how Boxes 12 and 14 correlate with updating VA systems. |  | 5-6, 12-14 |  |  | 1/09/2018 |
| Added slide 10 – shows a visual for the 7332 and CADD boxes VA Form 21-22 and VA Form 21-22a |  |  |  | 9 | 1/09/2018 |
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