



Military Services Coordinators (MSC) Virtual Training Session

August 2020

Pre-Discharge & Interagency Collaboration Staff Compensation Service



Agenda

MSC Virtual Training

Northeast and Southeast Districts

Wednesday, August 19, 2020

9:00 a.m. – 9:15 a.m. (EST) 8:00 a.m. – 8:15 a.m. (CT) (15 minutes)	Welcome <ul style="list-style-type: none"> Pre-Discharge and Interagency Collaboration Staff Introduction of Staff and Training Purpose Virtual Training House Keeping 	Compensation Service Leadership
9:15 a.m. - 10:15 a.m. (EST) 8:15 a.m. - 9:15 a.m. (CT) (1 hr.)	IDES Topics <ul style="list-style-type: none"> Reserve/Guard (NAD) Processing MDB Brief Overview Exit Interview 	Dave Kesselman Alex Plowman Michelle Collins Andy Reese
10:15 a.m. - 10:30 a.m. (EST) 9:15 a.m. - 9:30 a.m. (CT) (15 minutes)	BDD Topics <ul style="list-style-type: none"> CEST and EP Management (NOIs/STRs) 	Reginald Washburn Barry Cooper
10:30 a.m. - 10:45 a.m. (EST) 9:30 a.m. - 9:45 a.m. (CT) (15 minutes)	Break	Karla Leal
10:45 a.m. - 12:00 p.m. (EST) 9:45 a.m. - 11:00 a.m. (CT) (1hr 15 minutes)	Exam Related Topics <ul style="list-style-type: none"> Simple vs. Complex Medical Opinions (25 mins) Reviewing Exams for Completeness (30 mins) Exam Portals (20 mins) 	Anthony Politelli, RVSR (Providence) Stephanie Beck, RVSR (Seattle) Eric Sylvestre, RVSR (Providence) Maryrose Juco, RVSR (Seattle) Dandruck Gallegos (217) LaShaun Herron (VHA, Q&A)
12:00 p.m. - 12:30 p.m. (EST) 11:00 a.m. - 11:30 a.m. (CT) (30 minutes)	Lunch	
12:30 p.m. - 1:00 p.m. (EST) 11:30 a.m. - 12:00 p.m. (CT) (30 minutes)	Exam Related Topics (con't) <ul style="list-style-type: none"> Clarification Request 	Dandruck Gallegos (217)
1:00 p.m. - 1:30 p.m. (EST) 12:00 p.m. - 12:30 p.m. (CT) (30 minutes)	Quality Review Checklist/Error Trends – BDD (includes VBMS System Compliance Checklist, exam ordering mistakes and CESTing errors)	David Modes, AQRS (Chicago)





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1:30 p.m. - 2:00 p.m. (EST) 12:30 p.m. - 1:00 p.m. (CT) (30 minutes)	Quality Review Checklist/Error Trends – IDES (includes VBMS System Compliance Checklist, exam ordering mistakes and CESTing errors)	Travis Stockton, AQRS (Providence) Jessica Cabales, AQRS (Seattle)
2:00 p.m. - 2:15 p.m. (EST) 1:00 p.m. - 1:15 p.m. (CT) (15 minutes)	OFO Leadership Address	Cheryl Rawls Ken Smith
2:15 p.m. - 2:45 p.m. (EST) 1:15 p.m. - 1:45 p.m. (CT) (30 minutes)	Future MSC Endeavors (M2C Ready, STR Transfer, Pandemic Related Follow-up Focus Groups)	Karla Leal
2:45 p.m. – 3:00 p.m. (EST) 1:45 p.m. – 2:00 p.m. (CT) (15 minutes)	<i>Closing and Post Session Survey</i>	Karla Leal
Total Length of Training 6 hours (includes 30-minutes for lunch/15-minute break)		

