

July 28, 2020

Directors

There is currently an Exam Management System (EMS) Mass Reassignment (administrative process) taking place that is impacting ESRs pending a clarification response. Any ESR in the "Clarification Requested" status will be locked, as shown below, and cannot be worked until the process completes. This process is expected to be completed within the next 24-48 hours. Please do not open a Helpdesk Ticket or request to have these claims moved to the 383 Queue. The impacted claims will stay on station until the reassignment process has completed. If you need additional development claims please send a request to the NWQ corporate box and we will provide Force Majeure claims for your review.

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Scheduling Request Type	Status	Date Submitted	Date Last Updated	Vendor	Locked	Actions
 Exam Request 	CLARIFICATION REQUESTED	07/22/2020 03:03 PM	07/23/2020 11:15 AM	VES		Actions: 

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Please reach out to NWQ.VBAVACO@va.gov if you have any questions.

Respectfully

Office of Field Operations
National Work Queue

