

AMO Training Reference Guide

AMA Informal Conferences

Lesson Information

Lesson Title	AMA Informal Conferences
TMS Item Number	VA 4492038
Last Updated	March 2020

Lesson References

Statutes and Regulations

Applicable Public Law, United States Code (U.S.C.), and Code of Federal Regulations (CFR) references.

- Public Law (PL) 115-55, Veterans Appeals Improvement and Modernization Act of 2017
- 38 CFR §3.2601, *Higher-level review*

VBA Procedural Guidance

Applicable M21-5, *Appeals and Reviews*, and M21-1, *Adjudication Procedures Manual*, references.

- M21-5, 5.3, *Requests for Informal Conferences*

Other Resources

Applicable VBA Policy Letters, Websites, User Guides and other resources.

- [RAMP Standard Operating Procedures \(Phase 3\)](#)

