



Objectives

- •Recall VA fiduciary fee policy
- •Demonstrate how to document fees in BFFS
- •Discuss reasons to document fee on paper
- •Explain proper notification procedures



References

- 38 CFR 13.220, Fiduciary Fees
- FPM 2.D.3, Financial Information of the Beneficiary
- FPM 2.D.7, Authorizing Fees for Fiduciaries
- FPM 2.1.3, Field Examination Notifications
- FPG, Fiduciary Appointment, Fiduciary Fee Approval, and Review
- FPG, Field Examination Analysis



Fiduciary Fee

- •Define fiduciary fee
- •Evaluate and justify need
- •Explain annual accounting requirement



Fee Limitations

- Family
- Temporary fiduciary
- Negotiate fee
- Cannot exceed 4% of monetary VA benefits
- No calculation from lump sum VA benefits
 - Approval from Pension and Fiduciary Service
- No calculation from investment profits



BFFS Workflow

- Request fee
- Document in FElux
 - Fee authorization
 - Justification
 - Percent authorized
 - Fee dollar amount
- Send for approval



Fee Authorization Form

- Initial appointment work item primary system of record for fee approval
- VA Form 21P-555, Certificate of Legal Capacity to Receive and Disburse Benefits and Fee Authorization



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Fee Notification

- Verbal conversation
- Beneficiary Notification Letter
 - Bene Fee Notice
- Fiduciary Notification Letter
 - IA Commission Letter



PAY SERVICE

Questions?



- Fiduciary Fee
- Fee Limitations
- BFFS Workflow
- Fee Authorization Form
- Fee Notification

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TMS Survey and Assessment

- An assessment and satisfaction survey have been assigned to you in TMS.
- You must pass the assessment prior to completing the survey.
- Be sure to complete the survey in TMS to receive credit for this training.