



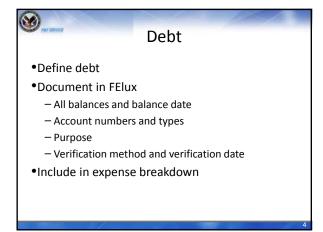
Objectives

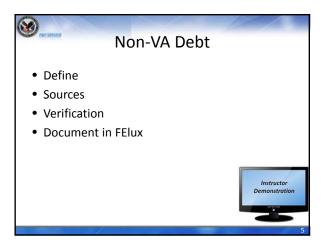
- Define debt and debt documentation requirements
- Explain VA and non-VA debts and loans
- Understand the fiduciary roles regarding debts and loans
- Explain paths for resolving VA debts

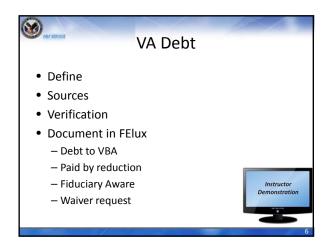


References

- FPM 2.D.3, Financial Information of the Beneficiary
- FPM 2.E.7, Recovery of Overpayments or Illegal Payments
- FPG, Field Examination Interview
- M21-1 III.vi.2.C, Debt Collection
- Debt Management website, https://www.va.gov/DEBTMAN/index.asp









Fiduciary Role

- Manage funds
- Equitable settlement of debts
 - Non-VA debts (if funds available)
 - VA overpayment or illegal payment



Resolving VA Debt

- Debt Management Center (DMC)
 - Automatic collection
- Request Waiver of debt
 - In writing
 - Time limits
- Committee of Waivers and Compromises (COWC)
 - Deny
 - Waive (all or partial)





- Debt
- Non-VA Debt
- VA Debt
- Fiduciary Role
- Resolving VA Debt

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TMS Survey and Assessment

- An assessment and satisfaction survey have been assigned to you in TMS.
- You must pass the assessment prior to completing the survey.
- Be sure to complete the survey in TMS to receive credit for this training.

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